

Important information.

Your TellyTablet should be treated with care. The information below has been provided in the interest of safety and will help you to enjoy this product and the benefits it brings for many years.

General use

DO NOT use or press down on the Tablet screen with any sharp objects, they may scratch or damage the LCD screen.

DO NOT place the Tablet on an uneven or unstable work surface.

DO NOT use harsh chemicals, cleaning solvents or detergents to clean the product. Wipe with a dry soft cloth or tissue paper to clean. Disconnect the Tablet PC from the electrical outlet and remove any installed batteries or accessories before cleaning.

DO NOT shove any foreign objects into the Tablet.

DO NOT attempt to open the product. This product does not contain any user serviceable parts. Unauthorised handling of the device may damage it and will void your warranty.

DO NOT expose the Tablet to strong magnetic or electrical fields.

NEVER use your Tablet, and always disconnect your Tablet from the mains power supply, during an electrical storm.

DO NOT expose the Tablet to direct sunlight, or leave the Tablet facing the sun for long periods of time as it can damage the LCD Screen.

SAFE TEMP: This Tablet should only be used in environments with ambient temperatures between 0°C and 40°C

The underneath and sides of the product may become warm after a long period of use. This is normal.

CAUTION: This Tablet has some metal parts to disperse heat.

DO NOT block or cover slots, holes or openings on the product by placing on soft furnishings such as carpets, rugs or beds as these are provided for functionality and/or ventilation to ensure safe operation of the product.

DO NOT leave it in low temperatures as moisture can form inside the product, which may damage the circuit board.

DO NOT leave it in high temperatures as electronic devices and plastic parts may warp in heat.

DO NOT leave the Tablet on your lap or any part of the body in order to prevent discomfort or injury from heat exposure.

INPUT RATING: Refer to the rating label on the Tablet and be sure that the Power Adapter complies with the rating. Only use the Power Adaptor that came with the product. Using an unauthorised power supply will invalidate your warranty and may irreversibly damage the product.

CAUTION: When the Power Adaptor or an appliance coupler is used and then disconnected, the Tablet shall remain with an electronic charge until power is drained.

Check the connections between any accessories and the Tablet before turning on.

DO NOT insert anything into the Tablet PC that may result in short circuit or damage the circuit.

Recycling

Always return your used electronic products, batteries, and packaging materials to dedicated collection points. This way you help to prevent uncontrolled waste disposal and promote the recycling of materials. All materials of the device can be recovered as material and energy.

DO NOT throw the Tablet in municipal waste. Check local regulations for disposal of electronic products.

Disposal of Waste Electrical & Electronic Equipment (WEEE)



This symbol on the product or on its packaging indicates that this product **should not** be treated as household waste. Instead it should be handed over to a suitable collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. The recycling of materials will help to conserve natural

resources. For more information about the recycling of this product, please contact your local council office, your household waste disposal service or the shop where you purchased the product.

Digital Rights Management

When using this device, obey all laws and respect local customs, privacy and legitimate rights of others, including copyrights. Copyright protection may prevent you from copying, modifying, or transferring photos, music, and other content.

Rechargeable Lithium-Ion battery

This device has an internal, non-removable, rechargeable Lithium-ion polymer battery. Do not attempt to open the back cover or remove the battery, as you may damage the device. To replace the battery, take the device to the nearest authorised service facility.

Only use the power supply that came with the product. Using an unauthorised power supply could invalidate your guarantee and may irreversibly damage the product.

The battery can be charged and discharged hundreds of times, but it will eventually wear out. When battery life is noticeably shorter than normal, to replace the battery, take the device to the nearest authorised service facility.

CAUTION: Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to the instructions.

Battery and charger safety

To unplug a charger or an accessory, hold and pull the plug, not the cord.

When your charger is not in use, unplug it.

If your Tablet is left unused on standby, a fully charged battery will still lose its charge over time.

The Tablet internal battery operates best at temperatures between 59°F and 77°F (15°C and 25°C). Extreme temperatures reduce the capacity and lifetime of the battery. A device with a hot or cold battery may not work temporarily.

Do not dispose of batteries in a fire as they may explode. Obey local regulations. Recycle when possible. Do not dispose as household garbage. Do not dismantle, cut, crush, bend, puncture, or otherwise damage the battery in any way. If a battery leaks, do not let liquid touch skin or eyes. If this happens, immediately flush the affected areas with water, or seek medical help.

Warranty.

For the purpose of this warranty, references to "Supplier" mean Exertis (UK) Limited who is providing a warranty service and the authorised representative of the manufacturer; references to "Tablet" mean the TellyTablet which this Warranty accompanies, the details of which appear at the end of this document; references to "You" and "Your" means you the owner/purchaser of the Tablet. For further information on how to claim under this warranty, please visit www.virginmedia.com/tellytablethelp.

1. THE TERMS OF THIS WARRANTY DO NOT AFFECT YOUR STATUTORY RIGHTS UNDER ANY APPLICABLE NATIONAL LAWS.

2. Your Tablet is warranted to be free from defects in material and workmanship arising under normal use and service, for 24 months from the original date of receipt of Your Tablet when brand new.

3. Supplier's obligation under this warranty shall be to repair or replace the Tablet or any components free of charge to You, in the event of any failure or defect covered by the warranty arising during the warranty period, unless repair or replacement is impossible or disproportionate in relation to its cost.

4. Supplier may use newly manufactured or a refurbished service part at its option to repair Tablet.

5. This warranty is valid in the United Kingdom.

6. Supplier, its authorised resellers ("Authorised Resellers") and authorised service centres ("Authorised Service Centres") reserve the right to request proof of purchase (e.g. a paid and dated invoice) showing the model and serial number before providing any

warranty confirmation.

7. Any Tablet or component repaired or replaced under the warranty shall be subject to the balance of the original warranty period applying to the Tablet or component. As regards the fault(s) which gave rise to the repair, the warranty period shall not be extended beyond the remaining original warranty period. All Tablets and components replaced under warranty shall become Supplier's property.

8. The warranty is not applicable in cases other than defects in material, design and workmanship. This warranty does not cover the following: (a) accidental damage, improper use, or any modification, adaptation or neglect caused by You including but not limited to failure to use the Tablet for its usual purposes or failure to follow Supplier's instructions for usage and maintenance or (b) wear and tear or (c) periodic maintenance or checkups or (d) upgrading of software as a result of changes in network parameters or (e) failure of the Tablet due to incorrect installation or use not consistent with current technical or safety standards, or failure to follow product manual instructions or (f) acts of God or any cause beyond the Supplier's control caused by but not limited to water, fire, smoke, lightning, public disturbances and lack of ventilation or (g) unauthorised modifications carried out on Your Tablet to comply with localised technical standards in countries which Your Tablet was not originally designed or (h) damage to the battery of Your Tablet caused by overcharging or failure to use the battery in accordance with the care instructions outlined in the product manual or (i) damage to Your Tablet caused by charging Your Tablet by any means other than a charger provided or approved by Supplier or (j) exposure to moisture, dampness or extreme temperatures or environmental conditions or

rapid changes in these conditions or (k) food or liquid spillage. This also applies to the hardware casing. Should you claim a repair that is not covered under the warranty terms, any of Supplier, Authorised Reseller or the Authorised Service Centre may charge you the costs of the repair.

9. You must make sure you have a full backup of your data on external media or synchronised personal computer at your disposal before You send back Your Tablet for warranty issues. It is your responsibility to obtain the express consent of any individuals whose data is stored on Your Tablet to the transfer of that data to the Supplier or to delete that data prior to handing over Your Tablet for repair or replacement.

10. This warranty shall be inapplicable if failure of the Tablet or components have resulted from service, maintenance or repair (including opening of Your Tablet) other than by Supplier, an Authorised Reseller or Authorised Service Centre, or if the Tablet or component labels, serial number, or product numbers have been removed, altered or obscured or otherwise made illegible.

11. Except to the extent implied by applicable law, Supplier makes no warranty or representation with respect to any pre-installed software, its quality, performance, merchantability, or fitness for a particular purpose. Nor does Supplier warrant that the functions contained in the software will meet your specific requirements or that the operation of the software will be uninterrupted or error free. As a result, unless otherwise stated in writing, the software is sold "as is".

12. Except for the express warranty provided, Supplier, its Authorised Resellers or Authorised Service Centres do not issue any warranty or guarantee for Your Tablet.

13. Supplier expressly disclaims and excludes all conditions, warranties and other terms with regard to

the Tablet, including, but not limited to, in every case whether express or implied by statute, common law, custom, collaterally or otherwise, to the fullest extent permitted by applicable law. In particular, but without limit to the generality of the foregoing exclusion, any conditions, warranties and other terms as to ownership of any software, as to price and / or non-infringement of third party rights are excluded whether in contract or tort. Any implied warranties that may be imposed by applicable law are limited in duration, subject to such applicable law, to the term of the express limited warranty given by Supplier.

14. To the maximum extent permitted by applicable law, and except as provided herein in no event shall Supplier, Authorised Resellers, Authorised Service Centres or the manufacturer be liable for damage to, or loss or corruption of, records, programs, data or removable storage media including the cost of recovering such programs or data (including damages for loss of business profits, loss of revenue, loss of data, loss of software, the cost of software reconfiguration, loss of savings or anticipated savings or other special, incidental, exemplary or consequential damages) whether for breach of warranty, contract, strict liability, tort or otherwise arising out of or resulting from the use of or inability to use the Tablet and/or the enclosed materials (including any software and all written materials such as the safety instruction and user's manuals), even if Supplier, Authorised Resellers, Authorised Service Centres or manufacturer, have been advised of the possibility of such damages or of any claim by any third party.

15. In any event, and to the fullest extent permitted by applicable law, any liability of Supplier's Authorised Resellers, Authorised Service Centres or manufacturer which is not excluded shall be limited to the purchase price of the Tablet.

16. Nothing in this warranty attempts to exclude or reduce the Supplier's liability for personal injury or death caused by or arising from its negligence or

from fraudulent misrepresentation and as otherwise required by applicable law.

17. In the unlikely event of experiencing any anomalies with Your Tablet, please visit our support website at www.virginmedia.com/tellytablethelp for further guidance. The foregoing does not affect your statutory rights.

Supplier:
Exertis (UK) Limited
Shorton Brook Way,
Altham Business Park,
Altham,
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Lancashire
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