# Everyday call charges



# **Prices**

effective from 1st August 2017

# **Telephone charges**

# Phone packages

(including line rental)

| Package                                     | Price (per month)  |
|---|--------------------|
| Talk Weekends                               | £19.00 line rental |
| Talk More Weekends                          | £20.00             |
| Talk More Evenings & Weekends               | £24.00             |
| Talk More Anytime                           | £27.00             |
| Talk More International Anytime             | £34.00             |
| Talk Evening & Weekends <sup>1</sup>        | £23.60             |
| Talk Unlimited <sup>1</sup>                 | £27.00             |
| Talk Unlimited Extra <sup>1</sup>           | £34.00             |
| Talk Weekends Local <sup>3</sup>            | £19.00             |
| Talk Off Peak <sup>1+2</sup>                | £19.00             |
| Talk Evenings & Weekends Local <sup>1</sup> | £21.50             |
| Additional standard lines (per line)        | £19.00             |
| Talk Anywhere 200 <sup>1</sup>              | £29.00             |
| Talk Anywhere 400 <sup>1</sup>              | £38.80             |
| Talk Anywhere 800 <sup>1</sup>              | £53.00             |

| Package                        | Price (per year) |
|--------------------------------|------------------|
| Line Rental Saver <sup>4</sup> | £196.00          |

# Add Ons (Additional phone services)

These must be taken with a phone package

| Service                                | Price (per month) |
|--|-------------------|
| Talk Extra 100 <sup>10</sup>           | £3.00             |
| Talk Extra 200 <sup>10</sup>           | £5.00             |
| Talk International <sup>5</sup>        | £2.25             |
| Talk Extra International <sup>11</sup> | £7.00             |
| Talk Mobile <sup>5</sup>               | £2.25             |
| Talk 08 £2                             | £2.00             |
| Talk 08 £5                             | £5.00             |
| Talk Mobile £2                         | £2.00             |
| Talk Mobile £5                         | £5.00             |
| Talk Mobile £10                        | £10.00            |
| Talk International £2                  | £2.00             |
| Talk International £5                  | £5.00             |
| Talk International £10                 | £10.00            |
| MultiTalk 75                           | £3.00             |
| MultiTalk 150                          | £5.00             |
| MultiTalk 1000 <sup>6</sup>            | £4.00             |
| MultiTalk 2000 <sup>5+6</sup>          | £12.00            |
| Itemised Billing                       | Free              |
| Talk Asian Mela <sup>7</sup>           | £15.00            |
| Talk Polish Impreza <sup>8</sup>       | £10.00            |
| Talk French Bouquet <sup>9</sup>       | £10.00            |

Your phone service must be kept for a minimum of 12 months.

1 Not available to new customers.

All chargeable additional phone services must be kept for a minimum of 30 days.

- <sup>5</sup> Not available to new customers.
- 6 Must have Talk Unlimited.
- <sup>7</sup> Must have Asian Mela.
- 8 Must have Polish Impreza.
- 9 Must have French Bouquet.
- Only available with Talk Weekends, Talk More Weekends, Talk Evenings and Weekends, Talk More Evenings and Weekends.
   Not available with Talk More International Anytime.

 $<sup>^{2}\,</sup>$  Not available with other products such as TV or Broadband.

<sup>&</sup>lt;sup>3</sup> Previously called 4p Plan and not available to new customers.

<sup>&</sup>lt;sup>4</sup> £196.00 upfront for a year of Home Phone line rental.

# **Calling features**

| Service                                       | Price (per month) |
|---|-------------------|
| Manage My Privacy^                            | £3.00             |
| Manage My Calls <sup>#</sup>                  | £3.00             |
| Manage My Privacy & Calls <sup>†</sup>        | £4.00             |
| Free Voicemail                                | Free              |
| 1471 Last Calling Number◆                     | Free              |
| 141 Number Conceal                            | Free              |
| Voicemail Plus*                               | £2.25             |
| Ring Back When Free**                         | £2.25             |
| Caller Display****                            | £2.25             |
| Quick Dial                                    | £2.25             |
| Call Divert***                                | £2.25             |
| Call Barring                                  | £2.25             |
| Call Waiting*                                 | £2.25             |
| Reminder Call                                 | £2.25             |
| 3-Way Calling***                              | £2.25             |
| Sending a text message from your Virgin Phone | 10.22p            |
| Anonymous Caller Rejection                    | £2.70             |
| Alarm call                                    | £9.18             |

#### Feature bundles

| Bundle                                  | Services Included | Price (per month) |  |
|---|-------------------|-------------------|--|
| Any combination of two or more features | See list above    | £3.90             |  |

<sup>\*</sup> Voicemail and Call Waiting cannot be used on the same phone line.

<sup>\*\*</sup> Availability & service dependant on area. Customers in some areas may incur a charge of 35.74p per use.

Availability & service dependant on area. Lusiomers in some areas may incur a charge of 30.74 per use.

\*\*The caller is charged only for the call to the dialled number at normal rates. You will be charged for the diverted part of the call from when the call is answered. Each participant in a 3 way call pays the normal dialled rate for the part of the call they dialled.

This feature is not available as part of a features bundle and is only available in areas 20-31. To check which area you're in, go to virginmedia.com/myvirginmedia, or check your bill next to 'Area reference'.

Calling 1471 is free, but if you choose to return the call (that's Option 3) you will be charged 19.2p, in addition to your call charges - just listen to the announcement carefully.

<sup>\*\*\*\*</sup> Availability depends on area.

<sup>^</sup> Comprised of Caller Display, Anonymous Caller Rejection and Call Barring.

<sup>#</sup> Comprised of Call Divert, Call Waiting and Voicemail Plus.

<sup>†</sup> Comprised of Caller Display, Anonymous Caller Rejection, Call Barring, Call Divert, Call Waiting and Voicemail Plus.

# Direct dialled call charges

- Call durations are accurate to plus or minus one second.
- For customers in a purple network area, if there is a power or network outage during a call, the call may continue for up to 10 seconds after the calling party has lost connection, and the calling party will be billed accordingly.
- Charge band periods (daytime, evening, weekend) are accurate to within plus or minus one second.
- Unless otherwise stated, call charges are shown in pence per minute and a call connection charge of 21p per call will apply.
- Call charges (including any call connection and pence per minutes charges) are rounded up to the next penny.

#### Call rates to UK local and national numbers

(geographic calls, numbers starting with 01, 02 or 03)

| Pence per minute (ppm)          | Daytime (ppm)                        | Evening (ppm)   | Weekend (ppm)                               |  |  |
|---------------------------------|--------------------------------------|---|---|--|--|
|                                 | Monday - Friday<br>7am - 7pm         | Monday - Friday<br>Before 7am & after 7pm   | Midnight on Friday to<br>Midnight on Sunday |  |  |
| Standard                        | 12p                                  | 12p   | Included in monthly fee <sup>1</sup>        |  |  |
| Talk Off Peak**                 | 12p                                  | 6.1p (for first 60 mins) <sup>1</sup>   | 6.1p (for first 60 mins) <sup>1</sup>       |  |  |
| Talk Weekends                   | 12p                                  | 12p   | Included in monthly fee <sup>1</sup>        |  |  |
| Talk More Weekends              | 12p                                  | 12p   | Included in monthly fee <sup>1</sup>        |  |  |
| Talk More Evenings & Weekends   | 12p                                  | Included in monthly fee <sup>1</sup>  | Included in monthly fee <sup>1</sup>        |  |  |
| Talk More Anytime               | Included in monthly fee <sup>1</sup> | Included in monthly fee <sup>1</sup>  | Included in monthly fee <sup>1</sup>        |  |  |
| Talk More International Anytime | Included in monthly fee <sup>1</sup> | Included in monthly fee <sup>1</sup>  | Included in monthly fee <sup>1</sup>        |  |  |
| Talk Evenings & Weekends*       | 12p                                  | Included in monthly fee <sup>1</sup>  | Included in monthly fee <sup>1</sup>        |  |  |
| Talk Unlimited*                 | Included in monthly fee <sup>1</sup> | Included in monthly fee <sup>1</sup>  | Included in monthly fee <sup>1</sup>        |  |  |
| Talk Unlimited Extra*           | Included in monthly fee <sup>1</sup> | Included in monthly fee <sup>1</sup>  | Included in monthly fee <sup>1</sup>        |  |  |
| Talk Weekends Local***          | 12p                                  | 12p   | Included in monthly fee <sup>1+2</sup>      |  |  |
| Talk Evening & Weekends Local*  | 12p                                  | Included in monthly fee <sup>1+2</sup>  | Included in monthly fee <sup>1+2</sup>      |  |  |
| Talk Anywhere <sup>* 3</sup>    | Included in monthly fee <sup>1</sup> | Included in monthly fee <sup>1</sup>  | Included in monthly fee <sup>1</sup>        |  |  |
| Talk Extra 100                  | 100 inclusive minutes (shared ac     | 100 inclusive minutes (shared across 0845/0870, Geo and mobile), charges apply thereafter |   |  |  |
| Talk Extra 200                  | 200 inclusive minutes (shared ac     | 200 inclusive minutes (shared across 0845/0870, Geo and mobile), charges apply thereafter |   |  |  |

Chargeable calls
to UK local & national
numbers, made via
the TextDirect service
with the 18001 prefix,
receive a 80%
discount.

<sup>1</sup> Call connection fee does not apply. 12p per minute after 60 minutes. Redial to avoid call charges.

<sup>2</sup> Local (calls to the same or adjacent STD codes) calls are included in monthly fee, national (calls to non local and non adjacent STD) calls are not included.

<sup>&</sup>lt;sup>3</sup> Once inclusive minutes allowance is exceeded, standard charges apply.

<sup>\*</sup> Not available to new customers.

 $<sup>^{\</sup>star\star}$  Not available to new customers or with other products such as TV or Broadband.

<sup>\*\*\*</sup> Previously called 4p Plan and not available to new customers.

# Call rates to Virgin Mobile numbers

Calls to personal numbering services beginning 070XX are not included in our Talk plans.

| Virgin Mobile                   | Standard Call Rate (ppm)   |  |                         |  |  |
|---------------------------------|--|--|-------------------------|--|--|
|                                 | Daytime  | Evening  | Weekend                 |  |  |
| Standard                        | 19.35p   | 14.25p   | Included <sup>1</sup>   |  |  |
| Talk Weekends                   | 19.35p   | 14.25p   | Included <sup>1</sup>   |  |  |
| Talk More Weekends              | 19.35p   | 14.25p   | Included <sup>4+5</sup> |  |  |
| Talk More Evenings & Weekends   | 19.35p   | Included <sup>4+5</sup>  | Included <sup>4+5</sup> |  |  |
| Talk More Anytime               | Included <sup>4+5</sup>  | Included <sup>4+5</sup>  | Included <sup>4+5</sup> |  |  |
| Talk More International Anytime | Included <sup>4+5</sup>  | Included <sup>4+5</sup>  | Included <sup>4+5</sup> |  |  |
| Talk Evenings & Weekends*       | 19.35p   | Included <sup>1+3</sup>  | Included <sup>1+3</sup> |  |  |
| Talk Unlimited*                 | Included <sup>1+2</sup>  | Included <sup>1+3</sup>  | Included <sup>1+3</sup> |  |  |
| Talk Unlimited Extra*           | Included <sup>4+5</sup>  | Included <sup>4+5</sup>  | Included <sup>4+5</sup> |  |  |
| Talk Anywhere* <sup>6</sup>     | Included <sup>1</sup>  | Included <sup>1</sup>  | Included <sup>1</sup>   |  |  |
| Talk Off Peak**                 | 19.35p   | Included <sup>1</sup>  | Included <sup>1</sup>   |  |  |
| Talk Weekends Local***          | 19.35p   | 14.25p   | Included <sup>1</sup>   |  |  |
| Talk Evening & Weekends Local*  | 19.35p   | Included <sup>1</sup>  | Included <sup>1</sup>   |  |  |
| Talk Extra 100                  | 100 inclusive minutes (shared  | 100 inclusive minutes (shared across 0845/0870, Geo and mobile), charges apply thereafter  |                         |  |  |
| Talk Extra 200                  | 200 inclusive minutes (shared  | d across 0845/0870, Geo and mobile), charge  | es apply thereafter     |  |  |
| Talk Mobile                     | 12.97p   | 9.54p  | Included <sup>1</sup>   |  |  |
| Talk Mobile £2                  | 10p  | 10p  | Included <sup>1</sup>   |  |  |
| Talk Mobile £5                  | 5p   | 5р   | Included <sup>1</sup>   |  |  |
| Talk Mobile £10*** <sup>5</sup> | Included <sup>1</sup>  | Included <sup>1</sup>  | Included <sup>1</sup>   |  |  |
| MultiTalk 75 <sup>5</sup>       | 75 inclusive minutes (shared ac  | 75 inclusive minutes (shared across 0845/0870, mobile and Top 30 International destinations), standard charges to mobile numbers thereafter  |                         |  |  |
| MultiTalk 150 <sup>5</sup>      | 150 inclusive minutes (shared o  | 150 inclusive minutes (shared across 0845/0870, mobile and Top 30 International destinations), standard charges to mobile numbers thereafter |                         |  |  |
| MultiTalk 1000 <sup>5</sup>     | 1000 inclusive minutes (shared   | 1000 inclusive minutes (shared across 0845, mobile and Top 30 International destinations), standard charges to mobile numbers thereafter     |                         |  |  |
| MultiTalk 2000 <sup>5</sup>     | 2000 inclusive minutes (shared across 0845, mobile and Top 30 International destinations), standard charges to mobile numbers thereafter |  |                         |  |  |

<sup>1</sup> Call connection fee does not apply. Virgin Mobile calls are free for the first 60 minutes, standard ppm rates apply thereafter. Re-dial before 60 minutes to avoid call charges.

Calls to 'active' Virgin Mobile numbers are free. As with your landline calls, re-dial before 60 mins to avoid call charges. To be "active", the Virgin Mobile number called must have originated a chargeable outbound event (call, SMS, data session) within the previous 90 days. Remember that if you call a Virgin Mobile number that is roaming overseas, that number will still be charged any applicable roaming tariff, even though your part of the call may be free. Please note that new activations (e.g. new connections or numbers ported into Virgin Mobile) may take up to 72 hours to be recorded by our landline billing systems. Calls made prior to the number being recorded will be charged at the standard rate.

<sup>&</sup>lt;sup>2</sup> Inclusive calls are for the first 60 minutes of a call, 19.35p per minute thereafter, redial to avoid call charges.

<sup>&</sup>lt;sup>3</sup> Inclusive calls are for the first 60 minutes of a call, 14.25p per minute thereafter, redial to avoid call charges.

 <sup>4</sup> Call connection fee does not apply. Mobile calls are free for the first 60 minutes, charge of 5ppm applies thereafter. Re-dial before 60 minutes to avoid call charges.
 5 Discounted and inclusive mobile calls are to all UK mobiles. This doesn't include other services beginning with 07, such as Personal Numbering, Mobile WiFi or Paging services etc.

<sup>6</sup> Once inclusive minutes allowance is exceeded, standard charges apply.

<sup>\*</sup> Not available to new customers.

<sup>\*\*</sup> Not available to new customers or with other products such as TV or Broadband.

<sup>\*\*\*</sup> Previously called 4p plan and not available to new customers.

# Call rates to other UK mobile phones (1)

| Other UK Mobiles                             | Standard Call Rate (ppm) |                       |                             |  |
|--|--------------------------|-----------------------|-----------------------------|--|
|  | Daytime                  | Evening               | Weekends                    |  |
| Standard                                     | 19.35                    | 14.25                 | See Daytime & Evening rates |  |
| Talk Weekends                                | 19.35                    | 14.25                 | See Daytime & Evening rates |  |
| Talk More Weekends <sup>(1)</sup>            | 19.35                    | 14.25                 | Included <sup>2</sup>       |  |
| Talk More Evenings & Weekends <sup>(1)</sup> | 19.35                    | Included <sup>2</sup> | Included <sup>2</sup>       |  |
| Talk More Anytime <sup>(1)</sup>             | Included <sup>2</sup>    | Included <sup>2</sup> | Included <sup>2</sup>       |  |
| Talk More International Anytime (1)          | Included <sup>2</sup>    | Included <sup>2</sup> | Included <sup>2</sup>       |  |
| Talk Evenings & Weekends**                   | 19.35                    | 14.25                 | See Daytime & Evening rates |  |
| Talk Unlimited**                             | 19.35                    | 14.25                 | See Daytime & Evening rates |  |
| Talk Unlimited Extra**                       | Included <sup>2</sup>    | Included <sup>2</sup> | Included <sup>2</sup>       |  |
| Talk Anywhere** <sup>(3)</sup>               | Included                 | Included              | Included                    |  |
| Talk Off Peak**                              | 19.35                    | 14.25                 | See Daytime & Evening rates |  |
| Talk Mobile                                  | 12.97                    | 9.54                  | See Daytime & Evening rates |  |
| Talk Mobile £2 <sup>(1)</sup>                | 10                       | 10                    | 10                          |  |
| Talk Mobile £5 <sup>(1)</sup>                | 5                        | 5                     | 5                           |  |
| Talk Mobile £10*** <sup>(1)</sup>            | Included <sup>2</sup>    | Included <sup>2</sup> | Included <sup>2</sup>       |  |

Chargeable calls
to UK mobiles, made via
the TextDirect service
with the 18001 prefix,
receive a 20%
discount.

| Other UK Mobiles  | Standard Call Rate (ppm)   |   |  |  |
|---|--|---|--|--|
|   | Daytime  | Evening   |  |  |
| MultiTalk 75 <sup>(1)</sup>                               | 75 inclusive minutes (shared across 0845/0870, mobile and Top 30 International destinations), standard charges to mobile numbers thereafter. |   |  |  |
| MultiTalk 150 <sup>(1)</sup>                              | and Top 30 International dest  | 150 inclusive minutes (shared across 0845/0870, mobile and Top 30 International destinations), standard charges to mobile numbers thereafter. |  |  |
| MultiTalk 1000 <sup>(1)</sup>                             | 1000 inclusive minutes (shared across 0845, mobile and Top 30 International destinations), standard charges to mobile numbers thereafter.    |   |  |  |
| MultiTalk 2000 <sup>(1)</sup>                             | 2000 inclusive minutes (shared across 0845, mobile and Top 30 International destinations), standard charges to mobile numbers thereafter.    |   |  |  |
| Talk Extra 100 <sup>(1)</sup>                             | 100 inclusive minutes (shared across 0845/0870, Geo and mobile), charges apply thereafter  |   |  |  |
| Talk Extra 200 <sup>(1)</sup>                             | 200 inclusive minutes (shared and mobile), charges apply t   |   |  |  |
| Talk Weekends Local* -<br>Calls to O2 number ranges       | 25.48 24.46  |   |  |  |
| Talk Weekends Local* -<br>Calls to T-Mobile number ranges | 29.56 21.39  |   |  |  |
| Talk Weekends Local* -<br>Calls to Orange number ranges   | 28.54 22.42  |   |  |  |
| Talk Weekends Local* -<br>Calls to Vodafone number ranges | 26.5 15.27   |   |  |  |
| Talk Weekends Local* -<br>Calls to Three number ranges    | 31.61  | 24.46   |  |  |

#### Call rates to service numbers

Calls to UK service numbers with the 084, 087, 09 & 118 number ranges will be charged at our standard access charge plus the applicable service charge.

| Access Charge     |       |  |
|-------------------|-------|--|
| 084, 087, 09, 118 | 11.25 |  |

<sup>\*</sup> Previously called 4p plan and not available to new customers.

<sup>\*\*</sup> Not available to new customers.

<sup>\*\*\* 60</sup> minute rule applies. Calls over 60 minutes will cost 5p a minute from the 60th minute.

<sup>(1)</sup> Discounted and inclusive mobile calls are to all UK mobiles. This doesn't include other services beginning with 07, such as Personal Numbering, Mobile WiFi or Paging services etc.

<sup>&</sup>lt;sup>2</sup> Call connection fee does not apply. Mobile calls are free for the first 60 minutes, charge of 5ppm applies thereafter. Re-dial before 60 minutes to avoid call charges.

<sup>&</sup>lt;sup>3</sup> Once inclusive minutes allowance is exceeded, standard charges apply.

# Call rates to 08 numbers

Calls to 080 numbers are always freephone

|                                    | Dialled number          | Daytime                 | Evening                 | Weekend                 |
|------------------------------------|-------------------------|-------------------------|-------------------------|-------------------------|
| Talla M/a al cara da               | 0845, Other 08          | Chargeable <sup>2</sup> | Chargeable <sup>2</sup> | Chargeable <sup>2</sup> |
| Talk Weekends                      | 0870                    | Chargeable <sup>2</sup> | Chargeable <sup>2</sup> | Included <sup>1+3</sup> |
| Talk More Weekends                 | 0845, 0870              | Chargeable <sup>2</sup> | Chargeable <sup>2</sup> | Included <sup>1+3</sup> |
| raik iviore vveekenas              | Other 08                | Chargeable <sup>2</sup> | Chargeable <sup>2</sup> | Chargeable <sup>2</sup> |
| Talk More Evenings &               | 0845, 0870              | Chargeable <sup>2</sup> | Included <sup>1+3</sup> | Included <sup>1+3</sup> |
| Weekends                           | Other 08                | Chargeable <sup>2</sup> | Chargeable <sup>2</sup> | Chargeable <sup>2</sup> |
| Talk More Anytime                  | 0845, 0870              | Included <sup>1+3</sup> | Included <sup>1+3</sup> | Included <sup>1+3</sup> |
| Talk More Anytime                  | Other 08                | Chargeable <sup>2</sup> | Chargeable <sup>2</sup> | Chargeable <sup>2</sup> |
| Talk More International<br>Anytime | 0845, 0870,<br>Other 08 | Included <sup>1+3</sup> | Included <sup>1+3</sup> | Included <sup>1+3</sup> |
| Talk Evenings &                    | 0845, Other 08          | Chargeable <sup>2</sup> | Chargeable <sup>2</sup> | Chargeable <sup>2</sup> |
| Weekends                           | 0870                    | Chargeable <sup>2</sup> | Included <sup>1+3</sup> | Included <sup>1+3</sup> |
| Talle Hallowitz al                 | 0845, Other 08          | Chargeable <sup>2</sup> | Chargeable <sup>2</sup> | Chargeable <sup>2</sup> |
| Talk Unlimited                     | 0870                    | Included <sup>1+3</sup> | Included <sup>1+3</sup> | Included <sup>1+3</sup> |
| Talk Unlimited Extra               | 0845, 0870              | Included <sup>1+3</sup> | Included <sup>1+3</sup> | Included <sup>1+3</sup> |
| raik Uniimitea Extra               | Other 08                | Chargeable <sup>2</sup> | Chargeable <sup>2</sup> | Chargeable <sup>2</sup> |
| Talla Assessa                      | 0845, Other 08          | Chargeable <sup>2</sup> | Chargeable <sup>2</sup> | Chargeable <sup>2</sup> |
| Talk Anywhere                      | 0870                    | Included <sup>1+3</sup> | Included <sup>1+3</sup> | Included <sup>1+3</sup> |
| Talk Off Peak**                    | 0845, Other 08          | Chargeable <sup>2</sup> | Chargeable <sup>2</sup> | Chargeable <sup>2</sup> |
| Talk Off Peak                      | 0870                    | Chargeable <sup>2</sup> | Included <sup>1+3</sup> | Included <sup>1+3</sup> |
| Talls Maakanda Lassi***            | 0845, Other 08          | Chargeable <sup>2</sup> | Chargeable <sup>2</sup> | Chargeable <sup>2</sup> |
| Talk Weekends Local***             | 0870                    | Chargeable <sup>2</sup> | Chargeable <sup>2</sup> | Included <sup>1+3</sup> |
| Talk Evenings &                    | 0845, Other 08          | Chargeable <sup>2</sup> | Chargeable <sup>2</sup> | Chargeable <sup>2</sup> |
| Weekends Ľocal*                    | 0870                    | Chargeable <sup>2</sup> | Included <sup>1+3</sup> | Included <sup>1+3</sup> |

|                 | Dialled number          | Daytime  | Evening  | Weekend                 |  |
|-----------------|-------------------------|--|--|-------------------------|--|
| Talk 08 £2      | 0845, 0870              | 250 inclusive minutes (shared across 0845/0870), charges apply thereafter.   |  |                         |  |
|                 | Other 08                | Chargeable <sup>2</sup>  | Chargeable <sup>2</sup>  | Chargeable <sup>2</sup> |  |
| Talk 08 £5      | 0845, 0870,<br>Other 08 | 250 inclusive minutes (shared across 0845/0870 and other 08), charges apply thereafter.                                    |  |                         |  |
| MultiTalk 75    | 0845, 0870              |  | utes (shared acros<br>30 International d<br>nereafter.   |                         |  |
|                 | Other 08                | Chargeable <sup>2</sup>  | Chargeable <sup>2</sup>  | Chargeable <sup>2</sup> |  |
| MultiTalk 150   | 0845, 0870              | mobile and Top   | 150 inclusive minutes (shared across 0845/0870, mobile and Top 30 International destinations), charges apply thereafter. |                         |  |
|                 | Other 08                | Chargeable <sup>2</sup>  | Chargeable <sup>2</sup>  | Chargeable <sup>2</sup> |  |
| M 4 T 11 4000   | 0845                    | 1000 inclusive minutes (shared across 0845,<br>mobile and Top 30 International destinations),<br>charges apply thereafter. |  |                         |  |
| MultiTalk 1000  | 0870                    | Unlimited as part of Talk Unlimited.   |  |                         |  |
|                 | Other 08                | Chargeable <sup>2</sup>  | Chargeable <sup>2</sup>  | Chargeable <sup>2</sup> |  |
| MultiTalk 2000  | 0845                    | 2000 inclusive minutes (shared across 0845,<br>mobile and Top 30 International destinations),<br>charges apply thereafter. |  |                         |  |
| Multi faik 2000 | 0870                    | Unlimited as part of Talk Unlimited.   |  |                         |  |
|                 | Other 08                | Chargeable <sup>2</sup>  | Chargeable <sup>2</sup>  | Chargeable <sup>2</sup> |  |
| Talk Extra 100  | 0845, 0870              | 100 inclusive minutes (shared across 0845/0870<br>Geo and mobile), charges apply thereafter.                               |  |                         |  |
|                 | Other 08                | Chargeable <sup>2</sup>  | Chargeable <sup>2</sup>  | Chargeable <sup>2</sup> |  |
| Talk Extra 200  | 0845, 0870              |  | inutes (shared acr<br>e), charges apply t  |                         |  |
|                 | Other 08                | Chargeable <sup>2</sup>  | Chargeable <sup>2</sup>  | Chargeable <sup>2</sup> |  |

<sup>\*</sup> Previously called 4p plan and not available to new customers.

<sup>\*\*</sup> Not available to new customers.

<sup>\*\*\* 60</sup> minute rule applies. Calls over 60 minutes will cost 5p a minute from the 60th minute.

Call connection fee does not apply. Calls are free for the first 60 minutes, standard ppm rates apply thereafter. Re-dial before 60 minutes to avoid call charges.
 Where charges apply, these include our standard access charge and the applicable service charge. For details please see 'Call Charges By Dial Code'.
 Fair Usage policy applies: Maximum 1000 minutes or 150 calls a month. If either of these limits on inclusive calls is exceed, Virgin Media will charge for these calls until further notice.

# Service charge rates to service numbers

| Charge Band | Pence Per Call | Pence Per Minute |
|-------------|----------------|------------------|
| SC001       | 0              | 0                |
| SC002       | 0              | 1                |
| SC003       | 0              | 2                |
| SC004       | 0              | 3                |
| SC005       | 0              | 4                |
| SC006       | 0              | 5                |
| SC007       | 0              | 6                |
| SC008       | 0              | 7                |
| SC009       | 0              | 8                |
| SC010       | 0              | 9                |
| SC011       | 0              | 10               |
| SC012       | 0              | 11               |
| SC013       | 0              | 12               |
| SC014       | 0              | 13               |
| SC015       | 0              | 15               |
| SC016       | 0              | 20               |
| SC017       | 0              | 25               |
| SC018       | 0              | 30               |
| SC019       | 0              | 35               |
| SC020       | 0              | 36               |
| SC021       | 0              | 40               |
| SC022       | 0              | 45               |
| SC023       | 0              | 46               |
| SC024       | 0              | 50               |
| SC025       | 0              | 55               |
| SC026       | 0              | 60               |
| SC027       | 0              | 65               |
|             |                |                  |

| Charge Band | Pence Per Call | Pence Per Minute |
|-------------|----------------|------------------|
| SC028       | 0              | 70               |
| SC029       | 0              | 75               |
| SC030       | 0              | 80               |
| SC031       | 0              | 90               |
| SC032       | 0              | 95               |
| SC033       | 0              | 99               |
| SC034       | 0              | 100              |
| SC035       | 0              | 110              |
| SC036       | 0              | 120              |
| SC037       | 0              | 145              |
| SC038       | 0              | 150              |
| SC039       | 0              | 155              |
| SC040       | 0              | 180              |
| SC041       | 0              | 200              |
| SC042       | 0              | 220              |
| SC043       | 0              | 250              |
| SC044       | 0              | 300              |
| SC045       | 0              | 360              |
| SC046       | 5              | 0                |
| SC047       | 10             | 0                |
| SC048       | 15             | 0                |
| SC049       | 25             | 0                |
| SC050       | 30             | 0                |
| SC051       | 35             | 0                |
| SC052       | 40             | 0                |
| SC053       | 48             | 0                |
| SC054       | 50             | 0                |

| Charge Band | Pence Per Call | Pence Per Minute |
|-------------|----------------|------------------|
| SC055       | 70             | 0                |
| SC056       | 75             | 0                |
| SC057       | 100            | 0                |
| SC058       | 145            | 0                |
| SC059       | 150            | 0                |
| SC060       | 200            | 0                |
| SC061       | 250            | 0                |
| SC062       | 300            | 0                |
| SC063       | 400            | 0                |
| SC064       | 500            | 0                |
| SC065       | 600            | 0                |
| SC066       | 77             | 155              |
| SC067       | 80             | 25               |
| SC068       | 399            | 139              |
| SC069       | 499            | 135              |
| SC070**     | 550            | 275              |
| SC071**     | 574            | 299              |
| SC072**     | 698            | 349              |
| SC073**     | 0              | 250              |
| SC074**     | 5              | 5                |
| SC075**     | 10             | 10               |
| SC076**     | 40             | 40               |
| SC077**     | 70             | 70               |
| SC078**     | 150            | 150              |
| SC079**     | 200            | 200              |
| SC080**     | 445            | 257              |
|             |                |                  |

<sup>\*\*</sup> Duration charging after 60 seconds.

- Calls from Northern Ireland to the Irish Republic are charged at the call rates to UK local and national numbers. Calls to mobiles registered in the Irish Republic will be charged at the rates for Ireland.
- For other destinations, if we haven't shown a separate mobile rate, it'll be the same as the standard call rate.
- All calls to International Special Service numbers will be charged at International Mobile rates.

| VM Charge Band                |                             |   |  |  |   |   |                               |  |   |   |
|-------------------------------|-----------------------------|---|--|--|---|---|-------------------------------|--|---|---|
|                               | Standard Call<br>Rate (ppm) | Talk International<br>Call Rate (ppm)*<br>(Not available to<br>new customers) | Talk International<br>£2 Call Rate<br>(ppm) <sup>†</sup> | Talk International<br>£5 Call Rate<br>(ppm)^ | Talk International<br>£10 Call Rate<br>(ppm) <sup>#</sup> | Talk More<br>International<br>Anytime Call Rate<br>(ppm) <sup>♦</sup> | MultiTalk<br>Call Rate (ppm)~ | Talk Asian Mela<br>Call Rate<br>(ppm)*** | Talk Polish<br>Impreza Call Rate<br>(ppm)**** | Talk Extra<br>International<br>Call Rate (ppm) <sup>‡</sup> |
| AFGHANISTAN                   | 168.51                      | 40.85   | 50   | 50   | 50  | 50  | 50                            | 168.51                                   | 168.51  | 50  |
| AFGHANISTAN (MOBILE)          | 203.24                      | 66.38   | 50   | 50   | 50  | 50  | 50                            | 203.24                                   | 203.24  | 50  |
| ALBANIA                       | 105.19                      | 18.38   | 20   | 20   | 20  | 20  | 20                            | 105.19                                   | 105.19  | 20  |
| ALBANIA (MOBILE)              | 139.91                      | 43.91   | 20   | 20   | 20  | 20  | 20                            | 139.91                                   | 139.91  | 20  |
| ALGERIA                       | 105.19                      | 30.64   | 30   | 30   | 30  | 30  | 30                            | 105.19                                   | 105.19  | 30  |
| ALGERIA (MOBILE)              | 139.91                      | 56.16   | 30   | 30   | 30  | 30  | 30                            | 139.91                                   | 139.91  | 30  |
| ANDORRA                       | 59.24                       | 9.18  | 20   | 20   | 20  | 20  | 20                            | 59.24                                    | 59.24   | 20  |
| ANDORRA (MOBILE)              | 92.93                       | 34.72   | 20   | 20   | 20  | 20  | 20                            | 92.93                                    | 92.93   | 20  |
| ANGOLA                        | 168.51                      | 18.38   | 30   | 30   | 30  | 30  | 30                            | 168.51                                   | 168.51  | 30  |
| ANGOLA (MOBILE)               | 203.24                      | 43.91   | 30   | 30   | 30  | 30  | 30                            | 203.24                                   | 203.24  | 30  |
| ANGUILLA                      | 105.19                      | 30.64   | 30   | 30   | 30  | 30  | 30                            | 105.19                                   | 105.19  | 30  |
| ANGUILLA (MOBILE)             | 139.91                      | 56.16   | 30   | 30   | 30  | 30  | 30                            | 139.91                                   | 139.91  | 30  |
| ANTARCTICA                    | 168.51                      | 61.28   | 100  | 100  | 100   | 100   | 100                           | 168.51                                   | 168.51  | 100   |
| ANTIGUA & BARBUDA             | 122.55                      | 18.38   | 30   | 30   | 30  | 30  | 30                            | 122.55                                   | 122.55  | 30  |
| ANTIGUA & BARBUDA<br>(MOBILE) | 157.28                      | 43.91   | 30   | 30   | 30  | 30  | 30                            | 157.28                                   | 157.28  | 30  |
| ANTILLES                      | 168.51                      | 30.64   | 30   | 30   | 30  | 30  | 30                            | 168.51                                   | 168.51  | 30  |
| ANTILLES (MOBILE)             | 203.24                      | 56.16   | 30   | 30   | 30  | 30  | 30                            | 203.24                                   | 203.24  | 30  |
| ARGENTINA                     | 168.51                      | 6.12  | 10   | 10   | 10  | 10  | 10                            | 168.51                                   | 168.51  | Inclusive **  |
| ARGENTINA (MOBILE)            | 203.24                      | 30.64   | 10   | 10   | 10  | 10  | 10                            | 203.24                                   | 203.24  | 10  |
| ARMENIA                       | 168.51                      | 24.51   | 30   | 30   | 30  | 30  | 30                            | 168.51                                   | 168.51  | 30  |
| ARMENIA (MOBILE)              | 203.24                      | 50.04   | 30   | 30   | 30  | 30  | 30                            | 203.24                                   | 203.24  | 30  |

 $<sup>^{\</sup>star}$  Subject to subscription to Talk International.

<sup>†</sup> Subject to subscription to Talk International £2.

<sup>^</sup> Subject to subscription to Talk International £5.

<sup>#</sup> Subject to subscription to Talk International £10.

Subject to subscription to Talk More International Anytime.

<sup>~</sup> Subject to subscription to a MultiTalk Plan.

<sup>\*\*</sup> Subject to acceptable use policy.

<sup>\*\*\*</sup> Subject to subscription to Talk Asian Mela.

<sup>\*\*\*\*</sup> Subject to subscription to Talk Polish Impreza.

<sup>‡</sup> Subject to subscription to Talk Extra International.

<sup>(1)</sup> Shared across 0845/0870, mobile and Top 30 International destinations.

|                                 | Standard Call<br>Rate (ppm) | Talk International<br>Call Rate (ppm)*<br>(Not available to<br>new customers) | Talk International<br>£2 Call Rate<br>(ppm) <sup>†</sup> | Talk International<br>£5 Call Rate<br>(ppm)^ | Talk International<br>£10 Call Rate<br>(ppm) <sup>#‡</sup> | Talk More<br>International<br>Anytime Call Rate<br>(ppm) <sup>♦</sup> | MultiTalk<br>Call Rate (ppm)~   | Talk Asian Mela<br>Call Rate<br>(ppm)***                   | Talk Polish<br>Impreza Call Rate<br>(ppm)**** | Talk Extra<br>International<br>Call Rate (ppm) <sup>‡</sup> |
|---------------------------------|-----------------------------|---|--|--|--|---|---|--|---|---|
| ARUBA                           | 168.51                      | 18.38   | 30   | 30   | 30   | 30  | 30  | 168.51   | 168.51  | 30  |
| ARUBA (MOBILE)                  | 203.24                      | 43.91   | 30   | 30   | 30   | 30  | 30  | 203.24   | 203.24  | 30  |
| ASCENSION ISLAND                | 168.51                      | 61.28   | 100  | 100  | 100  | 100   | 100   | 168.51   | 168.51  | 100   |
| AUSTRALIA                       | 44.93                       | 3.06  | 10   | 250 inclusive<br>minutes, 2ppm<br>thereafter | 1000 inclusive<br>minutes, 1ppm<br>thereafter              | Inclusive**   | Inclusive minutes<br>as per MultiTalk<br>allowance, then<br>10ppm thereafter <sup>(1)</sup> | 44.93  | 44.93   | Inclusive **  |
| AUSTRALIA (MOBILE)              | 81.7                        | 30.64   | 10   | 10   | 10   | 10  | 10  | 81.7   | 81.7  | Inclusive **  |
| AUSTRIA                         | 59.24                       | 3.06  | 10   | 250 inclusive<br>minutes, 2ppm<br>thereafter | 1000 inclusive<br>minutes, 1ppm<br>thereafter              | Inclusive**   | Inclusive minutes<br>as per MultiTalk<br>allowance, then<br>10ppm thereafter <sup>(1)</sup> | 59.24  | 59.24   | Inclusive **  |
| AUSTRIA (MOBILE)                | 92.93                       | 30.64   | 10   | 10   | 10   | 10  | 10  | 92.93  | 92.93   | 10  |
| AZERBAIJAN REPUBLIC             | 122.55                      | 24.51   | 40   | 40   | 40   | 40  | 40  | 122.55   | 122.55  | 40  |
| AZERBAIJAN REPUBLIC<br>(MOBILE) | 157.28                      | 50.04   | 40   | 40   | 40   | 40  | 40  | 157.28   | 157.28  | 40  |
| BAHAMAS                         | 122.55                      | 9.18  | 10   | 10   | 10   | 10  | 10  | 122.55   | 122.55  | 10  |
| BAHAMAS (MOBILE)                | 157.28                      | 34.72   | 10   | 10   | 10   | 10  | 10  | 157.28   | 157.28  | 10  |
| BAHRAIN                         | 168.51                      | 30.64   | 10   | 10   | 10   | 10  | 10  | 168.51   | 168.51  | 10  |
| BAHRAIN (MOBILE)                | 203.24                      | 56.16   | 10   | 10   | 10   | 10  | 10  | 203.24   | 203.24  | 10  |
| BANGLADESH                      | 122.55                      | 6.12  | 10   | 10   | 10   | 10  | 10  | 500 inclusive<br>minutes, Standard<br>Call Rate thereafter | 122.55  | 10  |
| BANGLADESH (MOBILE)             | 157.28                      | 10.22   | 10   | 10   | 10   | 10  | 10  | 500 inclusive<br>minutes, Standard<br>Call Rate thereafter | 157.28  | 10  |
| BARBADOS                        | 122.55                      | 9.18  | 30   | 30   | 30   | 30  | 30  | 122.55   | 122.55  | 30  |
| BARBADOS (MOBILE)               | 157.28                      | 34.72   | 30   | 30   | 30   | 30  | 30  | 157.28   | 157.28  | 30  |
| BELARUS                         | 122.55                      | 30.64   | 50   | 50   | 50   | 50  | 50  | 122.55   | 122.55  | 50  |
| BELARUS (MOBILE)                | 157.28                      | 56.16   | 50   | 50   | 50   | 50  | 50  | 157.28   | 157.28  | 50  |
| BELGIUM                         | 51.07                       | 3.06  | 10   | 250 inclusive<br>minutes, 2ppm<br>thereafter | 1000 inclusive<br>minutes, 1ppm<br>thereafter              | Inclusive**   | Inclusive minutes<br>as per MultiTalk<br>allowance, then<br>10ppm thereafter <sup>(1)</sup> | 51.07  | 51.07   | Inclusive **  |

<sup>\*</sup> Subject to subscription to Talk International. † Subject to subscription to Talk International £2.

<sup>^</sup> Subject to subscription to Talk International £5.

<sup>#</sup> Subject to subscription to Talk International £10.

◊ Subject to subscription to Talk More International Anytime.

<sup>~</sup> Subject to subscription to a MultiTalk Plan.

<sup>\*\*</sup> Subject to acceptable use policy.

\*\*\* Subject to subscription to Talk Asian Mela.

<sup>\*\*\*\*</sup> Subject to subscription to Talk Polish Impreza.

Subject to subscription to Talk Extra International.
 Shared across 0845/0870, mobile and Top 30 International destinations.

| VM Charge Band                 |                             |   |  |  |   |   |                               |  |   |   |
|--------------------------------|-----------------------------|---|--|--|---|---|-------------------------------|--|---|---|
|                                | Standard Call<br>Rate (ppm) | Talk International<br>Call Rate (ppm)*<br>(Not available to<br>new customers) | Talk International<br>£2 Call Rate<br>(ppm) <sup>†</sup> | Talk International<br>£5 Call Rate<br>(ppm)^ | Talk International<br>£10 Call Rate<br>(ppm) <sup>#</sup> | Talk More<br>International<br>Anytime Call Rate<br>(ppm) <sup>♦</sup> | MultiTalk<br>Call Rate (ppm)~ | Talk Asian Mela<br>Call Rate<br>(ppm)*** | Talk Polish<br>Impreza Call Rate<br>(ppm)**** | Talk Extra<br>International<br>Call Rate (ppm) <sup>‡</sup> |
| BELGIUM (MOBILE)               | 87.83                       | 30.64   | 10   | 10   | 10  | 10  | 10                            | 87.83                                    | 87.83   | Inclusive **  |
| BELIZE                         | 168.51                      | 30.64   | 50   | 50   | 50  | 50  | 50                            | 168.51                                   | 168.51  | 50  |
| BELIZE (MOBILE)                | 203.24                      | 56.16   | 50   | 50   | 50  | 50  | 50                            | 203.24                                   | 203.24  | 50  |
| BENIN                          | 168.51                      | 30.64   | 40   | 40   | 40  | 40  | 40                            | 168.51                                   | 168.51  | 40  |
| BENIN (MOBILE)                 | 203.24                      | 56.16   | 40   | 40   | 40  | 40  | 40                            | 203.24                                   | 203.24  | 40  |
| BERMUDA                        | 122.55                      | 9.18  | 10   | 10   | 10  | 10  | 10                            | 122.55                                   | 122.55  | 10  |
| BERMUDA (MOBILE)               | 157.28                      | 34.72   | 10   | 10   | 10  | 10  | 10                            | 157.28                                   | 157.28  | 10  |
| BHUTAN                         | 168.51                      | 30.64   | 30   | 30   | 30  | 30  | 30                            | 168.51                                   | 168.51  | 30  |
| BHUTAN (MOBILE)                | 203.24                      | 56.16   | 30   | 30   | 30  | 30  | 30                            | 203.24                                   | 203.24  | 30  |
| BOLIVIA                        | 168.51                      | 30.64   | 30   | 30   | 30  | 30  | 30                            | 168.51                                   | 168.51  | 30  |
| BOLIVIA (MOBILE)               | 203.24                      | 56.16   | 30   | 30   | 30  | 30  | 30                            | 203.24                                   | 203.24  | 30  |
| BOSNIA-HERZEGOVINA             | 122.55                      | 18.38   | 30   | 30   | 30  | 30  | 30                            | 122.55                                   | 122.55  | 30  |
| BOSNIA-HERZEGOVINA<br>(MOBILE) | 157.28                      | 43.91   | 30   | 30   | 30  | 30  | 30                            | 157.28                                   | 157.28  | 30  |
| BOTSWANA                       | 168.51                      | 18.38   | 30   | 30   | 30  | 30  | 30                            | 168.51                                   | 168.51  | 30  |
| BOTSWANA (MOBILE)              | 203.24                      | 43.91   | 30   | 30   | 30  | 30  | 30                            | 203.24                                   | 203.24  | 30  |
| BRAZIL                         | 168.51                      | 6.12  | 10   | 10   | 10  | 10  | 10                            | 168.51                                   | 168.51  | Inclusive **  |
| BRAZIL (MOBILE)                | 203.24                      | 30.64   | 10   | 10   | 10  | 10  | 10                            | 203.24                                   | 203.24  | Inclusive **  |
| BRUNEI                         | 168.51                      | 18.38   | 10   | 10   | 10  | 10  | 10                            | 168.51                                   | 168.51  | 10  |
| BRUNEI (MOBILE)                | 203.24                      | 43.91   | 10   | 10   | 10  | 10  | 10                            | 203.24                                   | 203.24  | 10  |
| BULGARIA                       | 105.19                      | 9.18  | 30   | 30   | 30  | 30  | 30                            | 105.19                                   | 105.19  | Inclusive **  |
| BULGARIA (MOBILE)              | 139.91                      | 34.72   | 30   | 30   | 30  | 30  | 30                            | 139.91                                   | 139.91  | Inclusive **  |
| BURKINA FASO                   | 168.51                      | 30.64   | 40   | 40   | 40  | 40  | 40                            | 168.51                                   | 168.51  | 40  |
| BURKINA FASO (MOBILE)          | 203.24                      | 56.16   | 40   | 40   | 40  | 40  | 40                            | 203.24                                   | 203.24  | 40  |
| BURUNDI                        | 168.51                      | 30.64   | 30   | 30   | 30  | 30  | 30                            | 168.51                                   | 168.51  | 30  |
| BURUNDI (MOBILE)               | 203.24                      | 56.16   | 30   | 30   | 30  | 30  | 30                            | 203.24                                   | 203.24  | 30  |
| CAMBODIA                       | 168.51                      | 61.28   | 20   | 20   | 20  | 20  | 20                            | 168.51                                   | 168.51  | 20  |
| CAMBODIA (MOBILE)              | 203.24                      | 86.81   | 20   | 20   | 20  | 20  | 20                            | 203.24                                   | 203.24  | 20  |

<sup>\*</sup> Subject to subscription to Talk International. † Subject to subscription to Talk International £2.

<sup>^</sup> Subject to subscription to Talk International £5.

<sup>#</sup> Subject to subscription to Talk International £10.

◊ Subject to subscription to Talk More International Anytime.

<sup>~</sup> Subject to subscription to a MultiTalk Plan.

<sup>\*\*</sup> Subject to acceptable use policy.

\*\*\* Subject to subscription to Talk Asian Mela.

<sup>\*\*\*\*</sup> Subject to subscription to Talk Polish Impreza.

Subject to subscription to Talk Extra International.
 Shared across 0845/0870, mobile and Top 30 International destinations.

| VM Charge Band                       |                             |   |  |  |   |   |   |  |   |   |
|--------------------------------------|-----------------------------|---|--|--|---|---|---|--|---|---|
|                                      | Standard Call<br>Rate (ppm) | Talk International<br>Call Rate (ppm)*<br>(Not available to<br>new customers) | Talk International<br>£2 Call Rate<br>(ppm) <sup>†</sup> | Talk International<br>£5 Call Rate<br>(ppm)^ | Talk International<br>£10 Call Rate<br>(ppm) <sup>#</sup> | Talk More<br>International<br>Anytime Call Rate<br>(ppm) <sup>♦</sup> | MultiTalk<br>Call Rate (ppm)~   | Talk Asian Mela<br>Call Rate<br>(ppm)*** | Talk Polish<br>Impreza Call Rate<br>(ppm)**** | Talk Extra<br>International<br>Call Rate (ppm) <sup>‡</sup> |
| CAMEROON                             | 168.51                      | 18.38   | 40   | 40   | 40  | 40  | 40  | 168.51                                   | 168.51  | 40  |
| CAMEROON (MOBILE)                    | 203.24                      | 43.91   | 40   | 40   | 40  | 40  | 40  | 203.24                                   | 203.24  | 40  |
| CANADA                               | 30.64                       | 3.06  | 20   | 250 inclusive<br>minutes, 2ppm<br>thereafter | 1000 inclusive<br>minutes, 1ppm<br>thereafter             | Inclusive**   | Inclusive minutes<br>as per MultiTalk<br>allowance, then<br>20ppm thereafter <sup>(1)</sup> | 30.64                                    | 30.64   | Inclusive **  |
| CAPE VERDE                           | 168.51                      | 40.85   | 50   | 50   | 50  | 50  | 50  | 168.51                                   | 168.51  | 50  |
| CAPE VERDE (MOBILE)                  | 203.24                      | 66.38   | 50   | 50   | 50  | 50  | 50  | 203.24                                   | 203.24  | 50  |
| CAYMAN ISLANDS                       | 122.55                      | 18.38   | 20   | 20   | 20  | 20  | 20  | 122.55                                   | 122.55  | 20  |
| CAYMAN ISLANDS (MOBILE)              | 157.28                      | 43.91   | 20   | 20   | 20  | 20  | 20  | 157.28                                   | 157.28  | 20  |
| CENTRAL AFRICAN<br>REPUBLIC          | 168.51                      | 40.85   | 100  | 100  | 100   | 100   | 100   | 168.51                                   | 168.51  | 100   |
| CENTRAL AFRICAN<br>REPUBLIC (MOBILE) | 203.24                      | 66.38   | 100  | 100  | 100   | 100   | 100   | 203.24                                   | 203.24  | 100   |
| CHAD                                 | 168.51                      | 40.85   | 40   | 40   | 40  | 40  | 40  | 168.51                                   | 168.51  | 40  |
| CHAD (MOBILE)                        | 203.24                      | 66.38   | 40   | 40   | 40  | 40  | 40  | 203.24                                   | 203.24  | 40  |
| CHILE                                | 168.51                      | 6.12  | 10   | 10   | 10  | 10  | 10  | 168.51                                   | 168.51  | Inclusive **  |
| CHILE (MOBILE)                       | 203.24                      | 30.64   | 10   | 10   | 10  | 10  | 10  | 203.24                                   | 203.24  | 10  |
| CHINA                                | 168.51                      | 3.06  | 10   | 250 inclusive<br>minutes, 2ppm<br>thereafter | 1000 inclusive<br>minutes, 1ppm<br>thereafter             | Inclusive**   | Inclusive minutes<br>as per MultiTalk<br>allowance, then<br>10ppm thereafter <sup>(1)</sup> | 168.51                                   | 168.51  | Inclusive **  |
| CHINA (MOBILE)                       | 203.24                      | 30.64   | 10   | 250 inclusive<br>minutes, 2ppm<br>thereafter | 1000 inclusive<br>minutes, 1ppm<br>thereafter             | Inclusive**   | Inclusive minutes<br>as per MultiTalk<br>allowance, then<br>10ppm thereafter <sup>(1)</sup> | 203.24                                   | 203.24  | Inclusive **  |
| CHRISTMAS ISLANDS                    | 151.14                      | 3.06  | 100  | 100  | 100   | 100   | 100   | 151.14                                   | 151.14  | 100   |
| COCOS ISLANDS                        | 151.14                      | 3.06  | 100  | 100  | 100   | 100   | 100   | 151.14                                   | 151.14  | 100   |
| COLOMBIA                             | 168.51                      | 18.38   | 10   | 10   | 10  | 10  | 10  | 168.51                                   | 168.51  | 10  |
| COLOMBIA (MOBILE)                    | 203.24                      | 43.91   | 10   | 10   | 10  | 10  | 10  | 203.24                                   | 203.24  | 10  |
| COMOROS ISLANDS                      | 168.51                      | 61.28   | 70   | 70   | 70  | 70  | 70  | 168.51                                   | 168.51  | 70  |
| COMOROS ISLANDS<br>(MOBILE)          | 203.24                      | 86.81   | 70   | 70   | 70  | 70  | 70  | 203.24                                   | 203.24  | 70  |

<sup>\*</sup> Subject to subscription to Talk International. † Subject to subscription to Talk International £2.

<sup>^</sup> Subject to subscription to Talk International £5.

<sup>#</sup> Subject to subscription to Talk International £10.

◊ Subject to subscription to Talk More International Anytime.

<sup>~</sup> Subject to subscription to a MultiTalk Plan.

<sup>\*\*</sup> Subject to acceptable use policy.

\*\*\* Subject to subscription to Talk Asian Mela.

Subject to subscription to Talk Extra International.
 Shared across 0845/0870, mobile and Top 30 International destinations.

| VM Charge Band             |                             |   |  |  |   |   |   |  |   |   |
|----------------------------|-----------------------------|---|--|--|---|---|---|--|---|---|
|                            | Standard Call<br>Rate (ppm) | Talk International<br>Call Rate (ppm)*<br>(Not available to<br>new customers) | Talk International<br>£2 Call Rate<br>(ppm) <sup>†</sup> | Talk International<br>£5 Call Rate<br>(ppm)^ | Talk International<br>£10 Call Rate<br>(ppm) <sup>#</sup> | Talk More<br>International<br>Anytime Call Rate<br>(ppm) <sup>♦</sup> | MultiTalk<br>Call Rate (ppm)~   | Talk Asian Mela<br>Call Rate<br>(ppm)*** | Talk Polish<br>Impreza Call Rate<br>(ppm)**** | Talk Extra<br>International<br>Call Rate (ppm) <sup>i</sup> |
| CONGO                      | 168.51                      | 30.64   | 80   | 80   | 80  | 80  | 80  | 168.51                                   | 168.51  | 80  |
| CONGO (DR)                 | 203.24                      | 40.85   | 70   | 70   | 70  | 70  | 70  | 203.24                                   | 203.24  | 70  |
| CONGO (DR) (MOBILE)        | 231.83                      | 66.38   | 70   | 70   | 70  | 70  | 70  | 231.83                                   | 231.83  | 70  |
| CONGO (MOBILE)             | 267.57                      | 56.16   | 80   | 80   | 80  | 80  | 80  | 267.57                                   | 267.57  | 80  |
| COOK ISLANDS               | 168.51                      | 81.7  | 100  | 100  | 100   | 100   | 100   | 168.51                                   | 168.51  | 100   |
| COOK ISLANDS (MOBILE)      | 203.24                      | 107.24  | 100  | 100  | 100   | 100   | 100   | 203.24                                   | 203.24  | 100   |
| COSTA RICA                 | 168.51                      | 18.38   | 10   | 10   | 10  | 10  | 10  | 168.51                                   | 168.51  | 10  |
| COSTA RICA (MOBILE)        | 203.24                      | 43.91   | 10   | 10   | 10  | 10  | 10  | 203.24                                   | 203.24  | 10  |
| Côte d'Ivoire              | 151.14                      | 30.64   | 50   | 50   | 50  | 50  | 50  | 151.14                                   | 151.14  | 50  |
| Côte d'Ivoire (MOBILE)     | 185.87                      | 56.16   | 50   | 50   | 50  | 50  | 50  | 185.87                                   | 185.87  | 50  |
| CROATIA                    | 122.55                      | 3.06  | 20   | 20   | 20  | 20  | 20  | 122.55                                   | 122.55  | Inclusive **  |
| CROATIA (MOBILE)           | 157.28                      | 30.64   | 20   | 20   | 20  | 20  | 20  | 157.28                                   | 157.28  | 20  |
| CUBA                       | 168.51                      | 102.13  | 100  | 100  | 100   | 100   | 100   | 168.51                                   | 168.51  | 100   |
| CUBA (MOBILE)              | 203.24                      | 127.66  | 100  | 100  | 100   | 100   | 100   | 203.24                                   | 203.24  | 100   |
| CYPRUS                     | 59.24                       | 3.06  | 10   | 250 inclusive<br>minutes, 2ppm<br>thereafter | 1000 inclusive<br>minutes, 1ppm<br>thereafter             | Inclusive**   | Inclusive minutes<br>as per MultiTalk<br>allowance, then<br>10ppm thereafter <sup>(1)</sup> | 59.24                                    | 59.24   | Inclusive **  |
| CYPRUS (MOBILE)            | 92.93                       | 30.64   | 10   | 10   | 10  | 10  | 10  | 92.93                                    | 92.93   | Inclusive **  |
| CZECH REPUBLIC             | 59.24                       | 3.06  | 10   | 10   | 10  | 10  | 10  | 59.24                                    | 59.24   | Inclusive **  |
| CZECH REPUBLIC<br>(MOBILE) | 92.93                       | 30.64   | 10   | 10   | 10  | 10  | 10  | 92.93                                    | 92.93   | Inclusive **  |
| DENMARK                    | 59.24                       | 3.06  | 20   | 250 inclusive<br>minutes, 2ppm<br>thereafter | 1000 inclusive<br>minutes, 1ppm<br>thereafter             | Inclusive**   | Inclusive minutes<br>as per MultiTalk<br>allowance, then<br>20ppm thereafter <sup>(1)</sup> | 59.24                                    | 59.24   | Inclusive **  |
| DENMARK (MOBILE)           | 92.93                       | 30.64   | 20   | 20   | 20  | 20  | 20  | 92.93                                    | 92.93   | Inclusive **  |
| DIEGO GARCIA               | 168.51                      | 102.13  | 100  | 100  | 100   | 100   | 100   | 168.51                                   | 168.51  | 100   |
| DIEGO GARCIA (MOBILE)      | 214.47                      | 127.66  | 100  | 100  | 100   | 100   | 100   | 214.47                                   | 214.47  | 100   |
| DJIBOUTI                   | 168.51                      | 40.85   | 80   | 80   | 80  | 80  | 80  | 168.51                                   | 168.51  | 80  |
| DJIBOUTI (MOBILE)          | 203.24                      | 66.38   | 80   | 80   | 80  | 80  | 80  | 203.24                                   | 203.24  | 80  |

<sup>\*</sup> Subject to subscription to Talk International. † Subject to subscription to Talk International £2.

<sup>^</sup> Subject to subscription to Talk International £5.

<sup>#</sup> Subject to subscription to Talk International £10.

Subject to subscription to Talk More International Anytime.

<sup>~</sup> Subject to subscription to a MultiTalk Plan.

<sup>\*\*</sup> Subject to acceptable use policy.

\*\*\* Subject to subscription to Talk Asian Mela.

<sup>\*\*\*\*</sup> Subject to subscription to Talk Polish Impreza.

Subject to subscription to Talk Extra International.
 Shared across 0845/0870, mobile and Top 30 International destinations.

| VM Charge Band                 |                             |   |  |  |   |   |   |  |   |   |
|--------------------------------|-----------------------------|---|--|--|---|---|---|--|---|---|
|                                | Standard Call<br>Rate (ppm) | Talk International<br>Call Rate (ppm)*<br>(Not available to<br>new customers) | Talk International<br>£2 Call Rate<br>(ppm) <sup>†</sup> | Talk International<br>£5 Call Rate<br>(ppm)^ | Talk International<br>£10 Call Rate<br>(ppm) <sup>#</sup> | Talk More<br>International<br>Anytime Call Rate<br>(ppm) <sup>◊</sup> | MultiTalk<br>Call Rate (ppm) <sup>∼</sup> | Talk Asian Mela<br>Call Rate<br>(ppm)*** | Talk Polish<br>Impreza Call Rate<br>(ppm)**** | Talk Extra<br>International<br>Call Rate (ppm) <sup>‡</sup> |
| DOMINICA                       | 122.55                      | 18.38   | 30   | 30   | 30  | 30  | 30  | 122.55                                   | 122.55  | 30  |
| DOMINICA (MOBILE)              | 157.28                      | 43.91   | 30   | 30   | 30  | 30  | 30  | 157.28                                   | 157.28  | 30  |
| DOMINICAN REPUBLIC             | 122.55                      | 18.38   | 10   | 10   | 10  | 10  | 10  | 122.55                                   | 122.55  | 10  |
| DOMINICAN REPUBLIC<br>(MOBILE) | 157.28                      | 43.91   | 10   | 10   | 10  | 10  | 10  | 157.28                                   | 157.28  | 10  |
| EAST TIMOR                     | 168.51                      | 102.13  | 100  | 100  | 100   | 100   | 100                                       | 168.51                                   | 168.51  | 100   |
| EAST TIMOR (MOBILE)            | 203.24                      | 127.66  | 100  | 100  | 100   | 100   | 100                                       | 203.24                                   | 203.24  | 100   |
| ECUADOR                        | 168.51                      | 30.64   | 30   | 30   | 30  | 30  | 30  | 168.51                                   | 168.51  | 30  |
| ECUADOR (MOBILE)               | 203.24                      | 56.16   | 30   | 30   | 30  | 30  | 30  | 203.24                                   | 203.24  | 30  |
| EGYPT                          | 168.51                      | 18.38   | 20   | 20   | 20  | 20  | 20  | 168.51                                   | 168.51  | 20  |
| EGYPT (MOBILE)                 | 203.24                      | 43.91   | 20   | 20   | 20  | 20  | 20  | 203.24                                   | 203.24  | 20  |
| EL SALVADOR                    | 168.51                      | 30.64   | 50   | 50   | 50  | 50  | 50  | 168.51                                   | 168.51  | 50  |
| EL SALVADOR (MOBILE)           | 203.24                      | 56.16   | 50   | 50   | 50  | 50  | 50  | 203.24                                   | 203.24  | 50  |
| EQUATORIAL GUINEA              | 168.51                      | 40.85   | 50   | 50   | 50  | 50  | 50  | 168.51                                   | 168.51  | 50  |
| EQUATORIAL GUINEA<br>(MOBILE)  | 203.24                      | 66.38   | 50   | 50   | 50  | 50  | 50  | 203.24                                   | 203.24  | 50  |
| ERITREA                        | 168.51                      | 40.85   | 50   | 50   | 50  | 50  | 50  | 168.51                                   | 168.51  | 50  |
| ERITREA (MOBILE)               | 203.24                      | 66.38   | 50   | 50   | 50  | 50  | 50  | 203.24                                   | 203.24  | 50  |
| ESTONIA                        | 122.55                      | 6.12  | 30   | 30   | 30  | 30  | 30  | 122.55                                   | 122.55  | Inclusive **  |
| ESTONIA (MOBILE)               | 157.28                      | 30.64   | 30   | 30   | 30  | 30  | 30  | 157.28                                   | 157.28  | 30  |
| ETHIOPIA                       | 168.51                      | 30.64   | 50   | 50   | 50  | 50  | 50  | 168.51                                   | 168.51  | 50  |
| ETHIOPIA (MOBILE)              | 203.24                      | 56.16   | 50   | 50   | 50  | 50  | 50  | 203.24                                   | 203.24  | 50  |
| FALKLAND ISLANDS               | 168.51                      | 61.28   | 100  | 100  | 100   | 100   | 100                                       | 168.51                                   | 168.51  | 100   |
| FAROE ISLANDS                  | 59.24                       | 30.64   | 30   | 30   | 30  | 30  | 30  | 59.24                                    | 59.24   | 30  |
| FAROE ISLANDS (MOBILE)         | 92.93                       | 56.16   | 30   | 30   | 30  | 30  | 30  | 92.93                                    | 92.93   | 30  |
| FIJI                           | 168.51                      | 40.85   | 40   | 40   | 40  | 40  | 40  | 168.51                                   | 168.51  | 40  |
| FIJI (MOBILE)                  | 203.24                      | 66.38   | 40   | 40   | 40  | 40  | 40  | 203.24                                   | 203.24  | 40  |
| FINLAND                        | 59.24                       | 6.12  | 20   | 20   | 20  | 20  | 20  | 59.24                                    | 59.24   | 20  |

<sup>\*</sup> Subject to subscription to Talk International. † Subject to subscription to Talk International £2.

<sup>^</sup> Subject to subscription to Talk International £5.

<sup>#</sup> Subject to subscription to Talk International £10.

Subject to subscription to Talk More International Anytime.

<sup>~</sup> Subject to subscription to a MultiTalk Plan.

<sup>\*\*</sup> Subject to acceptable use policy.

\*\*\* Subject to subscription to Talk Asian Mela.

<sup>\*\*\*\*</sup> Subject to subscription to Talk Polish Impreza.

Subject to subscription to Talk Extra International.
 Shared across 0845/0870, mobile and Top 30 International destinations.

| VM Charge Band               |                             |   |  |  |   |   |   |  |  |   |
|------------------------------|-----------------------------|---|--|--|---|---|---|--|--|---|
|                              | Standard Call<br>Rate (ppm) | Talk International<br>Call Rate (ppm)*<br>(Not available to<br>new customers) | Talk International<br>£2 Call Rate<br>(ppm) <sup>†</sup> | Talk International<br>£5 Call Rate<br>(ppm)^ | Talk International<br>£10 Call Rate<br>(ppm) <sup>#</sup> | Talk More<br>International<br>Anytime Call Rate<br>(ppm) <sup>◊</sup> | MultiTalk<br>Call Rate (ppm) <sup>∼</sup>   | Talk Asian Mela<br>Call Rate<br>(ppm)*** | Talk Polish<br>Impreza Call Rate<br>(ppm)****              | Talk Extra<br>International<br>Call Rate (ppm) <sup>1</sup> |
| FINLAND (MOBILE)             | 92.93                       | 30.64   | 20   | 20   | 20  | 20  | 20  | 92.93                                    | 92.93  | 20  |
| FRANCE                       | 51.07                       | 3.06  | 10   | 250 inclusive<br>minutes, 2ppm<br>thereafter | 1000 inclusive<br>minutes, 1ppm<br>thereafter             | Inclusive**   | Inclusive minutes<br>as per MultiTalk<br>allowance, then<br>10ppm thereafter <sup>(1)</sup> | 51.07                                    | 51.07  | Inclusive **  |
| FRANCE (MOBILE)              | 87.83                       | 30.64   | 10   | 10   | 10  | 10  | 10  | 87.83                                    | 87.83  | 10  |
| FRENCH GUIANA                | 168.51                      | 30.64   | 20   | 20   | 20  | 20  | 20  | 168.51                                   | 168.51   | 20  |
| FRENCH GUIANA (MOBILE)       | 203.24                      | 56.16   | 20   | 20   | 20  | 20  | 20  | 203.24                                   | 203.24   | 20  |
| FRENCH POLYNESIA             | 168.51                      | 40.85   | 50   | 50   | 50  | 50  | 50  | 168.51                                   | 168.51   | 50  |
| FRENCH POLYNESIA<br>(MOBILE) | 203.24                      | 66.38   | 50   | 50   | 50  | 50  | 50  | 203.24                                   | 203.24   | 50  |
| GABON                        | 168.51                      | 30.64   | 80   | 80   | 80  | 80  | 80  | 168.51                                   | 168.51   | 80  |
| GABON (MOBILE)               | 203.24                      | 56.16   | 80   | 80   | 80  | 80  | 80  | 203.24                                   | 203.24   | 80  |
| GAMBIA                       | 168.51                      | 30.64   | 80   | 80   | 80  | 80  | 80  | 168.51                                   | 168.51   | 80  |
| GAMBIA (MOBILE)              | 203.24                      | 56.16   | 80   | 80   | 80  | 80  | 80  | 203.24                                   | 203.24   | 80  |
| GEORGIA                      | 168.51                      | 18.38   | 20   | 20   | 20  | 20  | 20  | 168.51                                   | 168.51   | 20  |
| GEORGIA (MOBILE)             | 203.24                      | 43.91   | 20   | 20   | 20  | 20  | 20  | 203.24                                   | 203.24   | 20  |
| GERMANY                      | 51.07                       | 3.06  | 10   | 250 inclusive<br>minutes, 2ppm<br>thereafter | 1000 inclusive<br>minutes, 1ppm<br>thereafter             | Inclusive**   | Inclusive minutes<br>as per MultiTalk<br>allowance, then<br>10ppm thereafter <sup>(1)</sup> | 51.07                                    | 500 Inclusive<br>minutes, Standard<br>Call Rate thereafter | Inclusive **  |
| GERMANY (MOBILE)             | 87.83                       | 30.64   | 10   | 10   | 10  | 10  | 10  | 87.83                                    | 500 Inclusive<br>minutes, Standard<br>Call Rate thereafter | Inclusive **  |
| GHANA                        | 168.51                      | 9.18  | 20   | 20   | 20  | 20  | 20  | 168.51                                   | 168.51   | 20  |
| GHANA (MOBILE)               | 203.24                      | 34.72   | 20   | 20   | 20  | 20  | 20  | 203.24                                   | 203.24   | 20  |
| GIBRALTAR                    | 59.24                       | 6.12  | 20   | 20   | 20  | 20  | 20  | 59.24                                    | 59.24  | Inclusive **  |
| GIBRALTAR (MOBILE)           | 92.93                       | 30.64   | 20   | 20   | 20  | 20  | 20  | 92.93                                    | 92.93  | 20  |
| GREECE                       | 44.93                       | 3.06  | 10   | 250 inclusive<br>minutes, 2ppm<br>thereafter | 1000 inclusive<br>minutes, 1ppm<br>thereafter             | Inclusive**   | Inclusive minutes<br>as per MultiTalk<br>allowance, then<br>10ppm thereafter <sup>(1)</sup> | 44.93                                    | 44.93  | Inclusive **  |
| GREECE (MOBILE)              | 81.7                        | 30.64   | 10   | 10   | 10  | 10  | 10  | 81.7                                     | 81.7   | Inclusive **  |

<sup>\*</sup> Subject to subscription to Talk International. † Subject to subscription to Talk International £2.

<sup>^</sup> Subject to subscription to Talk International £5.

<sup>#</sup> Subject to subscription to Talk International £10.

♦ Subject to subscription to Talk More International Anytime.

<sup>~</sup> Subject to subscription to a MultiTalk Plan.

<sup>\*\*</sup> Subject to acceptable use policy.

\*\*\* Subject to subscription to Talk Asian Mela.

<sup>\*\*\*\*</sup> Subject to subscription to Talk Polish Impreza.

Subject to subscription to Talk Extra International.
 Shared across 0845/0870, mobile and Top 30 International destinations.

| VM Charge Band         |                             |   |  |  |   |   |   |  |   |   |
|------------------------|-----------------------------|---|--|--|---|---|---|--|---|---|
|                        | Standard Call<br>Rate (ppm) | Talk International<br>Call Rate (ppm)*<br>(Not available to<br>new customers) | Talk International<br>£2 Call Rate<br>(ppm) <sup>†</sup> | Talk International<br>£5 Call Rate<br>(ppm)^ | Talk International<br>£10 Call Rate<br>(ppm) <sup>#</sup> | Talk More<br>International<br>Anytime Call Rate<br>(ppm) <sup>♦</sup> | MultiTalk<br>Call Rate (ppm)~   | Talk Asian Mela<br>Call Rate<br>(ppm)*** | Talk Polish<br>Impreza Call Rate<br>(ppm)**** | Talk Extra<br>International<br>Call Rate (ppm) <sup>‡</sup> |
| GREENLAND              | 168.51                      | 61.28   | 100  | 100  | 100   | 100   | 100   | 168.51                                   | 168.51  | 100   |
| GREENLAND (MOBILE)     | 203.24                      | 86.81   | 100  | 100  | 100   | 100   | 100   | 203.24                                   | 203.24  | 100   |
| GRENADA                | 139.91                      | 18.38   | 30   | 30   | 30  | 30  | 30  | 139.91                                   | 139.91  | 30  |
| GRENADA (MOBILE)       | 168.51                      | 43.91   | 30   | 30   | 30  | 30  | 30  | 168.51                                   | 168.51  | 30  |
| GUADELOUPE             | 168.51                      | 18.38   | 30   | 30   | 30  | 30  | 30  | 168.51                                   | 168.51  | 30  |
| GUADELOUPE (MOBILE)    | 203.24                      | 43.91   | 30   | 30   | 30  | 30  | 30  | 203.24                                   | 203.24  | 30  |
| GUAM                   | 168.51                      | 30.64   | 10   | 10   | 10  | 10  | 10  | 168.51                                   | 168.51  | 10  |
| GUAM (MOBILE)          | 203.24                      | 56.16   | 10   | 10   | 10  | 10  | 10  | 203.24                                   | 203.24  | 10  |
| GUATEMALA              | 168.51                      | 30.64   | 20   | 20   | 20  | 20  | 20  | 168.51                                   | 168.51  | 20  |
| GUATEMALA (MOBILE)     | 203.24                      | 56.16   | 20   | 20   | 20  | 20  | 20  | 203.24                                   | 203.24  | 20  |
| GUINEA                 | 168.51                      | 30.64   | 90   | 90   | 90  | 90  | 90  | 168.51                                   | 168.51  | 90  |
| GUINEA (MOBILE)        | 203.24                      | 56.16   | 90   | 90   | 90  | 90  | 90  | 203.24                                   | 203.24  | 90  |
| GUINEA-BISSAU          | 168.51                      | 81.7  | 100  | 100  | 100   | 100   | 100   | 168.51                                   | 168.51  | 100   |
| GUINEA-BISSAU (MOBILE) | 203.24                      | 107.24  | 100  | 100  | 100   | 100   | 100   | 203.24                                   | 203.24  | 100   |
| GUYANA                 | 168.51                      | 40.85   | 50   | 50   | 50  | 50  | 50  | 168.51                                   | 168.51  | 50  |
| GUYANA (MOBILE)        | 203.24                      | 66.38   | 50   | 50   | 50  | 50  | 50  | 203.24                                   | 203.24  | 50  |
| HAITI                  | 168.51                      | 30.64   | 50   | 50   | 50  | 50  | 50  | 168.51                                   | 168.51  | 50  |
| HAITI (MOBILE)         | 203.24                      | 56.16   | 50   | 50   | 50  | 50  | 50  | 203.24                                   | 203.24  | 50  |
| HONDURAS               | 168.51                      | 30.64   | 40   | 40   | 40  | 40  | 40  | 168.51                                   | 168.51  | 40  |
| HONDURAS (MOBILE)      | 203.24                      | 56.16   | 40   | 40   | 40  | 40  | 40  | 203.24                                   | 203.24  | 40  |
| HONG KONG              | 92.93                       | 3.06  | 10   | 250 inclusive<br>minutes, 2ppm<br>thereafter | 1000 inclusive<br>minutes, 1ppm<br>thereafter             | Inclusive**   | Inclusive minutes<br>as per MultiTalk<br>allowance, then<br>10ppm thereafter <sup>(1)</sup> | 92.93                                    | 92.93   | Inclusive **  |
| HONG KONG (MOBILE)     | 127.66                      | 28.59   | 10   | 10   | 10  | 10  | 10  | 127.66                                   | 127.66  | 10  |
| HUNGARY                | 59.24                       | 3.06  | 10   | 250 inclusive<br>minutes, 2ppm<br>thereafter | 1000 inclusive<br>minutes, 1ppm<br>thereafter             | Inclusive**   | Inclusive minutes<br>as per MultiTalk<br>allowance, then<br>10ppm thereafter <sup>(1)</sup> | 59.24                                    | 59.24   | Inclusive **  |
| HUNGARY (MOBILE)       | 92.93                       | 30.64   | 10   | 10   | 10  | 10  | 10  | 92.93                                    | 92.93   | 10  |

<sup>\*</sup> Subject to subscription to Talk International. † Subject to subscription to Talk International £2.

<sup>^</sup> Subject to subscription to Talk International £5.

<sup>#</sup> Subject to subscription to Talk International £10.

Subject to subscription to Talk More International Anytime.

<sup>~</sup> Subject to subscription to a MultiTalk Plan.

<sup>\*\*</sup> Subject to acceptable use policy.

\*\*\* Subject to subscription to Talk Asian Mela.

<sup>\*\*\*\*</sup> Subject to subscription to Talk Polish Impreza.

Subject to subscription to Talk Extra International.
 Shared across 0845/0870, mobile and Top 30 International destinations.

|                            | Standard Call | Talk International                                 | Talk International                 | Talk International                           | Talk International                            | Talk More                                    | MultiTalk   | Talk Asian Mela  | Talk Polish                    | Talk Extra   |
|----------------------------|---------------|--|------------------------------------|--|---|--|---|--|--------------------------------|--------------|
|                            | Rate (ppm)    | Call Rate (ppm)*  (Not available to new customers) | £2 Call Rate<br>(ppm) <sup>†</sup> | £5 Call Rate<br>(ppm)^                       | £10 Call Rate<br>(ppm) <sup>#</sup>           | International Anytime Call Rate (ppm)  (ppm) | Call Rate (ppm)~  | Call Rate<br>(ppm)***                                      | Impreza Call Rate<br>(ppm)**** |              |
| ICELAND                    | 122.55        | 6.12   | 20                                 | 20   | 20  | 20   | 20  | 122.55   | 122.55                         | Inclusive ** |
| ICELAND (MOBILE)           | 157.28        | 30.64  | 20                                 | 20   | 20  | 20   | 20  | 157.28   | 157.28                         | Inclusive ** |
| INDIA                      | 105.19        | 6.12   | 10                                 | 250 inclusive<br>minutes, 2ppm<br>thereafter | 1000 inclusive<br>minutes, 1ppm<br>thereafter | Inclusive**                                  | Inclusive minutes<br>as per MultiTalk<br>allowance, then<br>10ppm thereafter <sup>(1)</sup> | 500 inclusive<br>minutes, Standard<br>Call Rate thereafter | 105.19                         | Inclusive ** |
| INDIA (MOBILE)             | 139.91        | 10.22  | 10                                 | 250 inclusive<br>minutes, 2ppm<br>thereafter | 1000 inclusive<br>minutes, 1ppm<br>thereafter | Inclusive**                                  | Inclusive minutes<br>as per MultiTalk<br>allowance, then<br>10ppm thereafter <sup>(1)</sup> | 500 inclusive<br>minutes, Standard<br>Call Rate thereafter | 139.91                         | Inclusive ** |
| INDONESIA                  | 168.51        | 18.38  | 20                                 | 20   | 20  | 20   | 20  | 168.51   | 168.51                         | 20           |
| INDONESIA (MOBILE)         | 203.24        | 43.91  | 20                                 | 20   | 20  | 20   | 20  | 203.24   | 203.24                         | 20           |
| INTERNATIONAL<br>FREEPHONE | 0             | 0  | 0                                  | 0  | 0   | 0  | 0   | 0  | 0                              | 0            |
| INTERNATIONAL PRS          | 389.11        | 294.29   | 294.29                             | 294.29                                       | 294.29  | 294.29                                       | 294.29  | 389.11   | 389.11                         | 294.29       |
| IRAN                       | 168.51        | 9.18   | 20                                 | 20   | 20  | 20   | 20  | 168.51   | 168.51                         | 20           |
| IRAN (MOBILE)              | 203.24        | 34.72  | 20                                 | 20   | 20  | 20   | 20  | 203.24   | 203.24                         | 20           |
| IRAQ                       | 168.51        | 18.38  | 20                                 | 20   | 20  | 20   | 20  | 168.51   | 168.51                         | 20           |
| IRAQ (MOBILE)              | 214.47        | 43.9   | 20                                 | 20   | 20  | 20   | 20  | 214.47   | 214.47                         | 20           |
| IRELAND                    | 30.64         | 3.06   | 10                                 | 250 inclusive<br>minutes, 2ppm<br>thereafter | 1000 inclusive<br>minutes, 1ppm<br>thereafter | Inclusive**                                  | Inclusive minutes<br>as per MultiTalk<br>allowance, then<br>10ppm thereafter <sup>(1)</sup> | 30.64  | 30.64                          | Inclusive ** |
| IRELAND (MOBILE)           | 64.34         | 30.64  | 10                                 | 10   | 10  | 10   | 10  | 64.34  | 64.34                          | 10           |
| ISRAEL                     | 122.55        | 3.06   | 10                                 | 250 inclusive<br>minutes, 2ppm<br>thereafter | 1000 inclusive<br>minutes, 1ppm<br>thereafter | Inclusive**                                  | Inclusive minutes<br>as per MultiTalk<br>allowance, then<br>10ppm thereafter <sup>(1)</sup> | 122.55   | 122.55                         | Inclusive ** |
| ISRAEL (MOBILE)            | 157.28        | 30.64  | 10                                 | 10   | 10  | 10   | 10  | 157.28   | 157.28                         | 10           |
| ITALY                      | 51.07         | 3.06   | 10                                 | 250 inclusive<br>minutes, 2ppm<br>thereafter | 1000 inclusive<br>minutes, 1ppm<br>thereafter | Inclusive**                                  | Inclusive minutes<br>as per MultiTalk<br>allowance, then<br>10ppm thereafter <sup>(1)</sup> | 51.07  | 51.07                          | Inclusive ** |
| ITALY (MOBILE)             | 87.83         | 30.64  | 10                                 | 10   | 10  | 10   | 10  | 87.83  | 87.83                          | 10           |
| JAMAICA                    | 122.55        | 6.12   | 30                                 | 30   | 30  | 30   | 30  | 122.55   | 122.55                         | 30           |

<sup>\*</sup> Subject to subscription to Talk International. † Subject to subscription to Talk International £2.

<sup>^</sup> Subject to subscription to Talk International £5.

<sup>#</sup> Subject to subscription to Talk International £10.

◊ Subject to subscription to Talk More International Anytime.

<sup>~</sup> Subject to subscription to a MultiTalk Plan.

<sup>\*\*</sup> Subject to acceptable use policy.

\*\*\* Subject to subscription to Talk Asian Mela.

<sup>\*\*\*\*</sup> Subject to subscription to Talk Polish Impreza.

Subject to subscription to Talk Extra International.
 Shared across 0845/0870, mobile and Top 30 International destinations.

| VM Charge Band         |                             |   |  |  |   |   |   |  |   |   |
|------------------------|-----------------------------|---|--|--|---|---|---|--|---|---|
|                        | Standard Call<br>Rate (ppm) | Talk International<br>Call Rate (ppm)*<br>(Not available to<br>new customers) | Talk International<br>£2 Call Rate<br>(ppm) <sup>†</sup> | Talk International<br>£5 Call Rate<br>(ppm)^ | Talk International<br>£10 Call Rate<br>(ppm) <sup>#</sup> | Talk More<br>International<br>Anytime Call Rate<br>(ppm) <sup>♦</sup> | MultiTalk<br>Call Rate (ppm) <sup>∼</sup>   | Talk Asian Mela<br>Call Rate<br>(ppm)*** | Talk Polish<br>Impreza Call Rate<br>(ppm)**** | Talk Extra<br>International<br>Call Rate (ppm) <sup>‡</sup> |
| JAMAICA (MOBILE)       | 157.28                      | 30.64   | 30   | 30   | 30  | 30  | 30  | 157.28                                   | 157.28  | 30  |
| JAPAN                  | 105.19                      | 3.06  | 10   | 250 inclusive<br>minutes, 2ppm<br>thereafter | 1000 inclusive<br>minutes, 1ppm<br>thereafter             | Inclusive**   | Inclusive minutes<br>as per MultiTalk<br>allowance, then<br>10ppm thereafter <sup>(1)</sup> | 105.19                                   | 105.19  | Inclusive **  |
| JAPAN (MOBILE)         | 139.91                      | 30.64   | 10   | 10   | 10  | 10  | 10  | 139.91                                   | 139.91  | 10  |
| JORDAN                 | 168.51                      | 18.38   | 10   | 10   | 10  | 10  | 10  | 168.51                                   | 168.51  | 10  |
| JORDAN (MOBILE)        | 203.24                      | 43.91   | 10   | 10   | 10  | 10  | 10  | 203.24                                   | 203.24  | 10  |
| KAZAKHSTAN             | 122.55                      | 30.64   | 20   | 20   | 20  | 20  | 20  | 122.55                                   | 122.55  | 20  |
| KAZAKHSTAN (MOBILE)    | 157.28                      | 56.16   | 20   | 20   | 20  | 20  | 20  | 157.28                                   | 157.28  | 20  |
| KENYA                  | 168.51                      | 18.38   | 30   | 30   | 30  | 30  | 30  | 168.51                                   | 168.51  | 30  |
| KENYA (MOBILE)         | 203.24                      | 43.91   | 30   | 30   | 30  | 30  | 30  | 203.24                                   | 203.24  | 30  |
| KIRIBATI               | 168.51                      | 81.7  | 100  | 100  | 100   | 100   | 100   | 168.51                                   | 168.51  | 100   |
| KIRIBATI (MOBILE)      | 203.24                      | 107.24  | 100  | 100  | 100   | 100   | 100   | 203.24                                   | 203.24  | 100   |
| KOREA (NORTH)          | 231.83                      | 81.7  | 80   | 80   | 80  | 80  | 80  | 231.83                                   | 231.83  | 80  |
| KOREA (SOUTH)          | 267.57                      | 6.12  | 10   | 10   | 10  | 10  | 10  | 267.57                                   | 267.57  | 10  |
| KOREA (SOUTH) (MOBILE) | 302.3                       | 30.64   | 10   | 10   | 10  | 10  | 10  | 302.3                                    | 302.3   | 10  |
| KUWAIT                 | 168.51                      | 18.38   | 30   | 30   | 30  | 30  | 30  | 168.51                                   | 168.51  | 30  |
| KUWAIT (MOBILE)        | 203.24                      | 43.91   | 30   | 30   | 30  | 30  | 30  | 203.24                                   | 203.24  | 30  |
| KYRGYZSTAN             | 122.55                      | 30.64   | 30   | 30   | 30  | 30  | 30  | 122.55                                   | 122.55  | 30  |
| KYRGYZSTAN (MOBILE)    | 157.28                      | 56.16   | 30   | 30   | 30  | 30  | 30  | 157.28                                   | 157.28  | 30  |
| LAOS PDR               | 168.51                      | 40.85   | 20   | 20   | 20  | 20  | 20  | 168.51                                   | 168.51  | 20  |
| LAOS PDR (MOBILE)      | 203.24                      | 66.38   | 20   | 20   | 20  | 20  | 20  | 203.24                                   | 203.24  | 20  |
| LATVIA                 | 105.19                      | 6.12  | 20   | 20   | 20  | 20  | 20  | 105.19                                   | 105.19  | 20  |
| LATVIA (MOBILE)        | 139.91                      | 30.64   | 20   | 20   | 20  | 20  | 20  | 139.91                                   | 139.91  | 20  |
| LEBANON                | 168.51                      | 18.38   | 30   | 30   | 30  | 30  | 30  | 168.51                                   | 168.51  | 30  |
| LEBANON (MOBILE)       | 203.24                      | 43.91   | 30   | 30   | 30  | 30  | 30  | 203.24                                   | 203.24  | 30  |
| LESOTHO                | 168.51                      | 30.64   | 40   | 40   | 40  | 40  | 40  | 168.51                                   | 168.51  | 40  |
| LESOTHO (MOBILE)       | 203.24                      | 56.16   | 40   | 40   | 40  | 40  | 40  | 203.24                                   | 203.24  | 40  |

<sup>\*</sup> Subject to subscription to Talk International. † Subject to subscription to Talk International £2.

<sup>^</sup> Subject to subscription to Talk International £5.

<sup>#</sup> Subject to subscription to Talk International £10.

Subject to subscription to Talk More International Anytime.

<sup>~</sup> Subject to subscription to a MultiTalk Plan.

<sup>\*\*</sup> Subject to acceptable use policy.

\*\*\* Subject to subscription to Talk Asian Mela.

<sup>\*\*\*\*</sup> Subject to subscription to Talk Polish Impreza.

Subject to subscription to Talk Extra International.
 Shared across 0845/0870, mobile and Top 30 International destinations.

| VM Charge Band         |                             |   |  |  |   |   |   |  |   |   |
|------------------------|-----------------------------|---|--|--|---|---|---|--|---|---|
|                        | Standard Call<br>Rate (ppm) | Talk International<br>Call Rate (ppm)*<br>(Not available to<br>new customers) | Talk International<br>£2 Call Rate<br>(ppm) <sup>†</sup> | Talk International<br>£5 Call Rate<br>(ppm)^ | Talk International<br>£10 Call Rate<br>(ppm) <sup>#</sup> | Talk More<br>International<br>Anytime Call Rate<br>(ppm) <sup>◊</sup> | MultiTalk<br>Call Rate (ppm)~   | Talk Asian Mela<br>Call Rate<br>(ppm)*** | Talk Polish<br>Impreza Call Rate<br>(ppm)**** | Talk Extra<br>International<br>Call Rate (ppm) <sup>‡</sup> |
| LIBERIA                | 168.51                      | 30.64   | 60   | 60   | 60  | 60  | 60  | 168.51                                   | 168.51  | 60  |
| LIBERIA (MOBILE)       | 203.24                      | 56.16   | 60   | 60   | 60  | 60  | 60  | 203.24                                   | 203.24  | 60  |
| LIBYA                  | 105.19                      | 30.64   | 60   | 60   | 60  | 60  | 60  | 105.19                                   | 105.19  | 60  |
| LIBYA (MOBILE)         | 139.91                      | 56.16   | 60   | 60   | 60  | 60  | 60  | 139.91                                   | 139.91  | 60  |
| LIECHTENSTEIN          | 59.24                       | 9.18  | 30   | 30   | 30  | 30  | 30  | 59.24                                    | 59.24   | 30  |
| LIECHTENSTEIN (MOBILE) | 92.93                       | 34.72   | 30   | 30   | 30  | 30  | 30  | 92.93                                    | 92.93   | 30  |
| LITHUANIA              | 122.55                      | 6.12  | 20   | 20   | 20  | 20  | 20  | 122.55                                   | 122.55  | Inclusive **  |
| LITHUANIA (MOBILE)     | 157.28                      | 30.64   | 20   | 20   | 20  | 20  | 20  | 157.28                                   | 157.28  | 20  |
| LUXEMBOURG             | 59.24                       | 3.06  | 10   | 250 inclusive<br>minutes, 2ppm<br>thereafter | 1000 inclusive<br>minutes, 1ppm<br>thereafter             | Inclusive**   | Inclusive minutes<br>as per MultiTalk<br>allowance, then<br>10ppm thereafter <sup>(1)</sup> | 59.24                                    | 59.24   | Inclusive **  |
| LUXEMBOURG (MOBILE)    | 92.93                       | 30.64   | 10   | 10   | 10  | 10  | 10  | 92.93                                    | 92.93   | Inclusive **  |
| MACAO                  | 168.51                      | 24.51   | 10   | 10   | 10  | 10  | 10  | 168.51                                   | 168.51  | 10  |
| MACAO (MOBILE)         | 203.24                      | 50.04   | 10   | 10   | 10  | 10  | 10  | 203.24                                   | 203.24  | 10  |
| MACEDONIA              | 105.19                      | 18.38   | 20   | 20   | 20  | 20  | 20  | 105.19                                   | 105.19  | 20  |
| MACEDONIA (MOBILE)     | 139.91                      | 43.91   | 20   | 20   | 20  | 20  | 20  | 139.91                                   | 139.91  | 20  |
| MADAGASCAR             | 168.51                      | 30.64   | 60   | 60   | 60  | 60  | 60  | 168.51                                   | 168.51  | 60  |
| MADAGASCAR (MOBILE)    | 203.24                      | 56.16   | 60   | 60   | 60  | 60  | 60  | 203.24                                   | 203.24  | 60  |
| MALAWI                 | 168.51                      | 18.38   | 30   | 30   | 30  | 30  | 30  | 168.51                                   | 168.51  | 30  |
| MALAWI (MOBILE)        | 203.24                      | 43.91   | 30   | 30   | 30  | 30  | 30  | 203.24                                   | 203.24  | 30  |
| MALAYSIA               | 105.19                      | 6.12  | 10   | 250 inclusive<br>minutes, 2ppm<br>thereafter | 1000 inclusive<br>minutes, 1ppm<br>thereafter             | Inclusive**   | Inclusive minutes<br>as per MultiTalk<br>allowance, then<br>10ppm thereafter <sup>(1)</sup> | 105.19                                   | 105.19  | Inclusive **  |
| MALAYSIA (MOBILE)      | 139.91                      | 30.64   | 10   | 10   | 10  | 10  | 10  | 139.91                                   | 139.91  | 10  |
| MALDIVES               | 168.51                      | 40.85   | 100  | 100  | 100   | 100   | 100   | 168.51                                   | 168.51  | 100   |
| MALDIVES (MOBILE)      | 203.24                      | 66.38   | 100  | 100  | 100   | 100   | 100   | 203.24                                   | 203.24  | 100   |
| MALI                   | 168.51                      | 40.85   | 50   | 50   | 50  | 50  | 50  | 168.51                                   | 168.51  | 50  |
| MALI (MOBILE)          | 203.24                      | 66.38   | 50   | 50   | 50  | 50  | 50  | 203.24                                   | 203.24  | 50  |

<sup>\*</sup> Subject to subscription to Talk International. † Subject to subscription to Talk International £2.

<sup>^</sup> Subject to subscription to Talk International £5.

<sup>#</sup> Subject to subscription to Talk International £10.

◊ Subject to subscription to Talk More International Anytime.

<sup>~</sup> Subject to subscription to a MultiTalk Plan.

<sup>\*\*</sup> Subject to acceptable use policy.
\*\*\* Subject to subscription to Talk Asian Mela.

<sup>\*\*\*\*</sup> Subject to subscription to Talk Polish Impreza.

Subject to subscription to Talk Extra International.
 Shared across 0845/0870, mobile and Top 30 International destinations.

| VM Charge Band               |                             |   |  |  |   |   |                               |  |   |   |
|------------------------------|-----------------------------|---|--|--|---|---|-------------------------------|--|---|---|
|                              | Standard Call<br>Rate (ppm) | Talk International<br>Call Rate (ppm)*<br>(Not available to<br>new customers) | Talk International<br>£2 Call Rate<br>(ppm) <sup>†</sup> | Talk International<br>£5 Call Rate<br>(ppm)^ | Talk International<br>£10 Call Rate<br>(ppm) <sup>#</sup> | Talk More<br>International<br>Anytime Call Rate<br>(ppm) <sup>♦</sup> | MultiTalk<br>Call Rate (ppm)~ | Talk Asian Mela<br>Call Rate<br>(ppm)*** | Talk Polish<br>Impreza Call Rate<br>(ppm)**** | Talk Extra<br>International<br>Call Rate (ppm) <sup>5</sup> |
| MALTA                        | 59.24                       | 9.18  | 20   | 20   | 20  | 20  | 20                            | 59.24                                    | 59.24   | Inclusive **  |
| MALTA (MOBILE)               | 92.93                       | 34.72   | 20   | 20   | 20  | 20  | 20                            | 92.93                                    | 92.93   | Inclusive **  |
| MARSHALL ISLANDS             | 168.51                      | 40.85   | 40   | 40   | 40  | 40  | 40                            | 168.51                                   | 168.51  | 40  |
| MARSHALL ISLANDS<br>(MOBILE) | 214.47                      | 66.38   | 40   | 40   | 40  | 40  | 40                            | 214.47                                   | 214.47  | 40  |
| MARTINIQUE                   | 168.51                      | 18.38   | 20   | 20   | 20  | 20  | 20                            | 168.51                                   | 168.51  | 20  |
| MARTINIQUE (MOBILE)          | 203.24                      | 43.91   | 20   | 20   | 20  | 20  | 20                            | 203.24                                   | 203.24  | 20  |
| MAURITANIA                   | 168.51                      | 30.64   | 40   | 40   | 40  | 40  | 40                            | 168.51                                   | 168.51  | 40  |
| MAURITANIA (MOBILE)          | 203.24                      | 56.16   | 40   | 40   | 40  | 40  | 40                            | 203.24                                   | 203.24  | 40  |
| MAURITIUS                    | 168.51                      | 30.64   | 20   | 20   | 20  | 20  | 20                            | 168.51                                   | 168.51  | 20  |
| MAURITIUS (MOBILE)           | 203.24                      | 56.16   | 20   | 20   | 20  | 20  | 20                            | 203.24                                   | 203.24  | 20  |
| MAYOTTE                      | 168.51                      | 30.64   | 100  | 100  | 100   | 100   | 100                           | 168.51                                   | 168.51  | 100   |
| MAYOTTE (MOBILE)             | 203.24                      | 56.16   | 100  | 100  | 100   | 100   | 100                           | 203.24                                   | 203.24  | 100   |
| MEXICO                       | 168.51                      | 9.18  | 20   | 20   | 20  | 20  | 20                            | 168.51                                   | 168.51  | Inclusive **  |
| MEXICO (MOBILE)              | 203.24                      | 34.72   | 20   | 20   | 20  | 20  | 20                            | 203.24                                   | 203.24  | Inclusive **  |
| MICRONESIA                   | 168.51                      | 30.64   | 40   | 40   | 40  | 40  | 40                            | 168.51                                   | 168.51  | 40  |
| MOLDOVA                      | 168.51                      | 18.38   | 30   | 30   | 30  | 30  | 30                            | 168.51                                   | 168.51  | 30  |
| MOLDOVA (MOBILE)             | 203.24                      | 43.91   | 30   | 30   | 30  | 30  | 30                            | 203.24                                   | 203.24  | 30  |
| MONACO                       | 59.24                       | 6.12  | 20   | 20   | 20  | 20  | 20                            | 59.24                                    | 59.24   | 20  |
| MONACO (MOBILE)              | 92.93                       | 30.64   | 20   | 20   | 20  | 20  | 20                            | 92.93                                    | 92.93   | 20  |
| MONGOLIA                     | 168.51                      | 40.85   | 20   | 20   | 20  | 20  | 20                            | 168.51                                   | 168.51  | 20  |
| MONGOLIA (MOBILE)            | 203.24                      | 66.38   | 20   | 20   | 20  | 20  | 20                            | 203.24                                   | 203.24  | 20  |
| MONTENEGRO                   | 105.19                      | 18.38   | 60   | 60   | 60  | 60  | 60                            | 105.19                                   | 105.19  | 60  |
| MONTENEGRO (MOBILE)          | 139.91                      | 43.91   | 60   | 60   | 60  | 60  | 60                            | 139.91                                   | 139.91  | 60  |
| MONTSERRAT                   | 122.55                      | 30.64   | 30   | 30   | 30  | 30  | 30                            | 122.55                                   | 122.55  | 30  |
| MONTSERRAT (MOBILE)          | 157.28                      | 56.16   | 30   | 30   | 30  | 30  | 30                            | 157.28                                   | 157.28  | 30  |
| MOROCCO                      | 105.19                      | 18.38   | 20   | 20   | 20  | 20  | 20                            | 105.19                                   | 105.19  | Inclusive **  |
| MOROCCO (MOBILE)             | 139.91                      | 43.91   | 20   | 20   | 20  | 20  | 20                            | 139.91                                   | 139.91  | 20  |

<sup>\*</sup> Subject to subscription to Talk International. † Subject to subscription to Talk International £2.

<sup>^</sup> Subject to subscription to Talk International £5.

<sup>#</sup> Subject to subscription to Talk International £10.

Subject to subscription to Talk More International Anytime.

<sup>~</sup> Subject to subscription to a MultiTalk Plan.

<sup>\*\*</sup> Subject to acceptable use policy.

\*\*\* Subject to subscription to Talk Asian Mela.

<sup>\*\*\*\*</sup> Subject to subscription to Talk Polish Impreza.

Subject to subscription to Talk Extra International.
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| VM Charge Band              |                             |   |  |  |   |   |   |  |   |   |
|-----------------------------|-----------------------------|---|--|--|---|---|---|--|---|---|
|                             | Standard Call<br>Rate (ppm) | Talk International<br>Call Rate (ppm)*<br>(Not available to<br>new customers) | Talk International<br>£2 Call Rate<br>(ppm) <sup>†</sup> | Talk International<br>£5 Call Rate<br>(ppm)^ | Talk International<br>£10 Call Rate<br>(ppm) <sup>#</sup> | Talk More<br>International<br>Anytime Call Rate<br>(ppm) <sup>♦</sup> | MultiTalk<br>Call Rate (ppm) <sup>~</sup>   | Talk Asian Mela<br>Call Rate<br>(ppm)*** | Talk Polish<br>Impreza Call Rate<br>(ppm)**** | Talk Extra<br>International<br>Call Rate (ppm) <sup>‡</sup> |
| MOZAMBIQUE                  | 168.51                      | 24.51   | 20   | 20   | 20  | 20  | 20  | 168.51                                   | 168.51  | 20  |
| MOZAMBIQUE (MOBILE)         | 203.24                      | 50.04   | 20   | 20   | 20  | 20  | 20  | 203.24                                   | 203.24  | 20  |
| MYANMAR (BURMA)             | 231.83                      | 40.85   | 60   | 60   | 60  | 60  | 60  | 231.83                                   | 231.83  | 60  |
| MYANMAR (BURMA)<br>(MOBILE) | 267.57                      | 66.38   | 60   | 60   | 60  | 60  | 60  | 267.57                                   | 267.57  | 60  |
| N. MARIANAS IS.             | 168.51                      | 61.28   | 10   | 10   | 10  | 10  | 10  | 168.51                                   | 168.51  | 10  |
| N. MARIANAS IS. (MOBILE)    | 203.24                      | 86.81   | 10   | 10   | 10  | 10  | 10  | 203.24                                   | 203.24  | 10  |
| NAMIBIA                     | 168.51                      | 18.38   | 20   | 20   | 20  | 20  | 20  | 168.51                                   | 168.51  | 20  |
| NAMIBIA (MOBILE)            | 203.24                      | 43.91   | 20   | 20   | 20  | 20  | 20  | 203.24                                   | 203.24  | 20  |
| NAURU                       | 168.51                      | 102.13  | 100  | 100  | 100   | 100   | 100   | 168.51                                   | 168.51  | 100   |
| NAURU (MOBILE)              | 203.24                      | 127.66  | 100  | 100  | 100   | 100   | 100   | 203.24                                   | 203.24  | 100   |
| NEPAL                       | 168.51                      | 61.28   | 30   | 30   | 30  | 30  | 30  | 168.51                                   | 168.51  | 30  |
| NEPAL (MOBILE)              | 203.24                      | 86.81   | 30   | 30   | 30  | 30  | 30  | 203.24                                   | 203.24  | 30  |
| NETHERLANDS                 | 44.93                       | 3.06  | 10   | 250 inclusive<br>minutes, 2ppm<br>thereafter | 1000 inclusive<br>minutes, 1ppm<br>thereafter             | Inclusive**   | Inclusive minutes<br>as per MultiTalk<br>allowance, then<br>10ppm thereafter <sup>(1)</sup> | 44.93                                    | 44.93   | Inclusive **  |
| NETHERLANDS (MOBILE)        | 81.7                        | 30.64   | 10   | 10   | 10  | 10  | 10  | 81.7                                     | 81.7  | 10  |
| NEW CALEDONIA               | 168.51                      | 40.85   | 50   | 50   | 50  | 50  | 50  | 168.51                                   | 168.51  | 50  |
| NEW CALEDONIA<br>(MOBILE)   | 203.24                      | 66.38   | 50   | 50   | 50  | 50  | 50  | 203.24                                   | 203.24  | 50  |
| NEW ZEALAND                 | 59.24                       | 3.06  | 20   | 250 inclusive<br>minutes, 2ppm<br>thereafter | 1000 inclusive<br>minutes, 1ppm<br>thereafter             | Inclusive**   | Inclusive minutes<br>as per MultiTalk<br>allowance, then<br>20ppm thereafter <sup>(1)</sup> | 59.24                                    | 59.24   | Inclusive **  |
| NEW ZEALAND (MOBILE)        | 92.93                       | 30.64   | 20   | 20   | 20  | 20  | 20  | 92.93                                    | 92.93   | 20  |
| NICARAGUA                   | 168.51                      | 30.64   | 30   | 30   | 30  | 30  | 30  | 168.51                                   | 168.51  | 30  |
| NICARAGUA (MOBILE)          | 203.24                      | 56.16   | 30   | 30   | 30  | 30  | 30  | 203.24                                   | 203.24  | 30  |
| NIGER                       | 168.51                      | 18.38   | 30   | 30   | 30  | 30  | 30  | 168.51                                   | 168.51  | 30  |
| NIGER (MOBILE)              | 203.24                      | 43.91   | 30   | 30   | 30  | 30  | 30  | 203.24                                   | 203.24  | 30  |
| NIGERIA                     | 168.51                      | 9.18  | 20   | 20   | 20  | 20  | 20  | 168.51                                   | 168.51  | 20  |

<sup>\*</sup> Subject to subscription to Talk International. † Subject to subscription to Talk International £2.

<sup>^</sup> Subject to subscription to Talk International £5.

<sup>#</sup> Subject to subscription to Talk International £10.

Subject to subscription to Talk More International Anytime.

<sup>~</sup> Subject to subscription to a MultiTalk Plan.

<sup>\*\*</sup> Subject to acceptable use policy.

\*\*\* Subject to subscription to Talk Asian Mela.

<sup>\*\*\*\*</sup> Subject to subscription to Talk Polish Impreza.

Subject to subscription to Talk Extra International.
 Shared across 0845/0870, mobile and Top 30 International destinations.

| VM Charge Band               |                             |   |  |  |   |   |   |  |   |   |
|------------------------------|-----------------------------|---|--|--|---|---|---|--|---|---|
| <b>3</b>                     | Standard Call<br>Rate (ppm) | Talk International<br>Call Rate (ppm)*<br>(Not available to<br>new customers) | Talk International<br>£2 Call Rate<br>(ppm) <sup>†</sup> | Talk International<br>£5 Call Rate<br>(ppm)^ | Talk International<br>£10 Call Rate<br>(ppm) <sup>#</sup> | Talk More<br>International<br>Anytime Call Rate<br>(ppm) <sup>©</sup> | MultiTalk<br>Call Rate (ppm)∼   | Talk Asian Mela<br>Call Rate<br>(ppm)***                   | Talk Polish<br>Impreza Call Rate<br>(ppm)**** | Talk Extra<br>International<br>Call Rate (ppm) <sup>‡</sup> |
| NIGERIA (MOBILE)             | 203.24                      | 34.72   | 20   | 20   | 20  | 20  | 20  | 203.24   | 203.24  | 20  |
| NIUE ISLANDS                 | 168.51                      | 81.7  | 100  | 100  | 100   | 100   | 100   | 168.51   | 168.51  | 100   |
| NIUE ISLANDS (MOBILE)        | 203.24                      | 107.24  | 100  | 100  | 100   | 100   | 100   | 203.24   | 203.24  | 100   |
| NORFOLK ISLANDS              | 168.51                      | 102.13  | 100  | 100  | 100   | 100   | 100   | 168.51   | 168.51  | 100   |
| NORFOLK ISLANDS<br>(MOBILE)  | 203.24                      | 127.66  | 100  | 100  | 100   | 100   | 100   | 203.24   | 203.24  | 100   |
| NORWAY                       | 59.24                       | 3.06  | 20   | 250 inclusive<br>minutes, 2ppm<br>thereafter | 1000 inclusive<br>minutes, 1ppm<br>thereafter             | Inclusive**   | Inclusive minutes<br>as per MultiTalk<br>allowance, then<br>20ppm thereafter <sup>(1)</sup> | 59.24  | 59.24   | Inclusive **  |
| NORWAY (MOBILE)              | 92.93                       | 30.64   | 20   | 20   | 20  | 20  | 20  | 92.93  | 92.93   | Inclusive **  |
| OMAN                         | 168.51                      | 30.64   | 30   | 30   | 30  | 30  | 30  | 168.51   | 168.51  | 30  |
| OMAN (MOBILE)                | 203.24                      | 56.16   | 30   | 30   | 30  | 30  | 30  | 203.24   | 203.24  | 30  |
| PAKISTAN                     | 105.19                      | 6.12  | 20   | 20   | 20  | 20  | 20  | 500 inclusive<br>minutes, Standard<br>Call Rate thereafter | 105.19  | 20  |
| PAKISTAN (MOBILE)            | 139.91                      | 10.22   | 20   | 20   | 20  | 20  | 20  | 500 inclusive<br>minutes, Standard<br>Call Rate thereafter | 139.91  | 20  |
| PALAU                        | 168.51                      | 61.28   | 60   | 60   | 60  | 60  | 60  | 168.51   | 168.51  | 60  |
| PALESTINE                    | 92.93                       | 18.38   | 40   | 40   | 40  | 40  | 40  | 92.93  | 92.93   | 40  |
| PALESTINE (MOBILE)           | 127.66                      | 43.91   | 40   | 40   | 40  | 40  | 40  | 127.66   | 127.66  | 40  |
| PANAMA                       | 168.51                      | 18.38   | 20   | 20   | 20  | 20  | 20  | 168.51   | 168.51  | 20  |
| PANAMA (MOBILE)              | 203.24                      | 43.91   | 20   | 20   | 20  | 20  | 20  | 203.24   | 203.24  | 20  |
| PAPUA NEW GUINEA             | 168.51                      | 81.7  | 80   | 80   | 80  | 80  | 80  | 168.51   | 168.51  | 80  |
| PAPUA NEW GUINEA<br>(MOBILE) | 203.24                      | 107.24  | 80   | 80   | 80  | 80  | 80  | 203.24   | 203.24  | 80  |
| PARAGUAY                     | 168.51                      | 24.51   | 20   | 20   | 20  | 20  | 20  | 168.51   | 168.51  | 20  |
| PARAGUAY (MOBILE)            | 203.24                      | 50.04   | 20   | 20   | 20  | 20  | 20  | 203.24   | 203.24  | 20  |
| PERU                         | 168.51                      | 40.85   | 10   | 10   | 10  | 10  | 10  | 168.51   | 168.51  | Inclusive **  |
| PERU (MOBILE)                | 203.24                      | 66.38   | 10   | 10   | 10  | 10  | 10  | 203.24   | 203.24  | 10  |

<sup>\*</sup> Subject to subscription to Talk International. † Subject to subscription to Talk International £2.

<sup>^</sup> Subject to subscription to Talk International £5.

<sup>#</sup> Subject to subscription to Talk International £10.

◊ Subject to subscription to Talk More International Anytime.

<sup>~</sup> Subject to subscription to a MultiTalk Plan.

<sup>\*\*</sup> Subject to acceptable use policy.

\*\*\* Subject to subscription to Talk Asian Mela.

<sup>\*\*\*\*</sup> Subject to subscription to Talk Polish Impreza.

Subject to subscription to Talk Extra International.
 Shared across 0845/0870, mobile and Top 30 International destinations.

| VM Charge Band              |                             |   |  |  |   |   |   |  |  |   |
|-----------------------------|-----------------------------|---|--|--|---|---|---|--|--|---|
|                             | Standard Call<br>Rate (ppm) | Talk International<br>Call Rate (ppm)*<br>(Not available to<br>new customers) | Talk International<br>£2 Call Rate<br>(ppm) <sup>†</sup> | Talk International<br>£5 Call Rate<br>(ppm)^ | Talk International<br>£10 Call Rate<br>(ppm) <sup>#</sup> | Talk More<br>International<br>Anytime Call Rate<br>(ppm) <sup>♦</sup> | MultiTalk<br>Call Rate (ppm)~   | Talk Asian Mela<br>Call Rate<br>(ppm)*** | Talk Polish<br>Impreza Call Rate<br>(ppm)****              | Talk Extra<br>International<br>Call Rate (ppm) <sup>‡</sup> |
| PHILIPPINES                 | 168.51                      | 9.18  | 30   | 30   | 30  | 30  | 30  | 168.51                                   | 168.51   | 30  |
| PHILIPPINES (MOBILE)        | 203.24                      | 34.72   | 30   | 30   | 30  | 30  | 30  | 203.24                                   | 203.24   | 30  |
| POLAND                      | 59.24                       | 3.06  | 10   | 250 inclusive<br>minutes, 2ppm<br>thereafter | 1000 inclusive<br>minutes, 1ppm<br>thereafter             | Inclusive**   | Inclusive minutes<br>as per MultiTalk<br>allowance, then<br>10ppm thereafter <sup>(1)</sup> | 59.24                                    | 500 Inclusive<br>minutes, Standard<br>Call Rate thereafter | Inclusive **  |
| POLAND (MOBILE)             | 92.93                       | 30.64   | 10   | 10   | 10  | 10  | 10  | 92.93                                    | 500 Inclusive<br>minutes, Standard<br>Call Rate thereafter | Inclusive **  |
| PORTUGAL                    | 59.24                       | 3.06  | 10   | 250 inclusive<br>minutes, 2ppm<br>thereafter | 1000 inclusive<br>minutes, 1ppm<br>thereafter             | Inclusive**   | Inclusive minutes<br>as per MultiTalk<br>allowance, then<br>10ppm thereafter <sup>(1)</sup> | 59.24                                    | 59.24  | Inclusive **  |
| PORTUGAL (MOBILE)           | 92.93                       | 30.64   | 10   | 10   | 10  | 10  | 10  | 92.93                                    | 92.93  | Inclusive **  |
| PUERTO RICO                 | 122.55                      | 6.12  | 10   | 10   | 10  | 10  | 10  | 122.55                                   | 122.55   | 10  |
| QATAR                       | 168.51                      | 24.51   | 40   | 40   | 40  | 40  | 40  | 168.51                                   | 168.51   | 40  |
| QATAR (MOBILE)              | 203.24                      | 50.04   | 40   | 40   | 40  | 40  | 40  | 203.24                                   | 203.24   | 40  |
| REUNION                     | 168.51                      | 18.38   | 20   | 20   | 20  | 20  | 20  | 168.51                                   | 168.51   | 20  |
| REUNION (MOBILE)            | 203.24                      | 43.91   | 20   | 20   | 20  | 20  | 20  | 203.24                                   | 203.24   | 20  |
| ROMANIA                     | 122.55                      | 6.12  | 10   | 10   | 10  | 10  | 10  | 122.55                                   | 122.55   | Inclusive **  |
| ROMANIA (MOBILE)            | 157.28                      | 30.64   | 10   | 10   | 10  | 10  | 10  | 157.28                                   | 157.28   | Inclusive **  |
| RUSSIA                      | 122.55                      | 6.12  | 10   | 10   | 10  | 10  | 10  | 122.55                                   | 122.55   | 10  |
| RUSSIA (MOBILE)             | 157.28                      | 30.64   | 10   | 10   | 10  | 10  | 10  | 157.28                                   | 157.28   | 10  |
| RWANDESE REPUBLIC           | 168.51                      | 24.51   | 30   | 30   | 30  | 30  | 30  | 168.51                                   | 168.51   | 30  |
| RWANDESE REPUBLIC (MOBILE)  | 203.24                      | 50.04   | 30   | 30   | 30  | 30  | 30  | 203.24                                   | 203.24   | 30  |
| SAMOA (US)                  | 231.83                      | 30.64   | 10   | 10   | 10  | 10  | 10  | 231.83                                   | 231.83   | 10  |
| SAMOA (US) (MOBILE)         | 267.57                      | 56.16   | 10   | 10   | 10  | 10  | 10  | 267.57                                   | 267.57   | 10  |
| SAMOA (WESTERN)             | 302.3                       | 40.85   | 50   | 50   | 50  | 50  | 50  | 302.3                                    | 302.3  | 50  |
| SAMOA (WESTERN)<br>(MOBILE) | 337.02                      | 66.38   | 50   | 50   | 50  | 50  | 50  | 337.02                                   | 337.02   | 50  |
| SAN MARINO                  | 59.24                       | 3.06  | 100  | 100  | 100   | 100   | 100   | 59.24                                    | 59.24  | 100   |

<sup>\*</sup> Subject to subscription to Talk International. † Subject to subscription to Talk International £2.

<sup>^</sup> Subject to subscription to Talk International £5.

<sup>#</sup> Subject to subscription to Talk International £10.

◊ Subject to subscription to Talk More International Anytime.

<sup>~</sup> Subject to subscription to a MultiTalk Plan.

<sup>\*\*</sup> Subject to acceptable use policy.

\*\*\* Subject to subscription to Talk Asian Mela.

<sup>\*\*\*\*</sup> Subject to subscription to Talk Polish Impreza.

Subject to subscription to Talk Extra International.
 Shared across 0845/0870, mobile and Top 30 International destinations.

| VM Charge Band                  |                             |   |  |  |   |   |   |  |   |   |
|---------------------------------|-----------------------------|---|--|--|---|---|---|--|---|---|
|                                 | Standard Call<br>Rate (ppm) | Talk International<br>Call Rate (ppm)*<br>(Not available to<br>new customers) | Talk International<br>£2 Call Rate<br>(ppm) <sup>†</sup> | Talk International<br>£5 Call Rate<br>(ppm)^ | Talk International<br>£10 Call Rate<br>(ppm) <sup>#</sup> | Talk More<br>International<br>Anytime Call Rate<br>(ppm) <sup>◊</sup> | MultiTalk<br>Call Rate (ppm) <sup>~</sup>   | Talk Asian Mela<br>Call Rate<br>(ppm)*** | Talk Polish<br>Impreza Call Rate<br>(ppm)**** | Talk Extra<br>International<br>Call Rate (ppm) <sup>‡</sup> |
| SAN MARINO (MOBILE)             | 92.93                       | 28.59   | 100  | 100  | 100   | 100   | 100   | 92.93                                    | 92.93   | 100   |
| SAO TOME & PRINCIPE             | 168.51                      | 102.13  | 100  | 100  | 100   | 100   | 100   | 168.51                                   | 168.51  | 100   |
| SAO TOME & PRINCIPE<br>(MOBILE) | 203.24                      | 127.66  | 100  | 100  | 100   | 100   | 100   | 203.24                                   | 203.24  | 100   |
| SAUDI ARABIA                    | 168.51                      | 18.38   | 20   | 20   | 20  | 20  | 20  | 168.51                                   | 168.51  | 20  |
| SAUDI ARABIA (MOBILE)           | 203.24                      | 43.91   | 20   | 20   | 20  | 20  | 20  | 203.24                                   | 203.24  | 20  |
| SENEGAL                         | 168.51                      | 30.64   | 40   | 40   | 40  | 40  | 40  | 168.51                                   | 168.51  | 40  |
| SENEGAL (MOBILE)                | 203.24                      | 56.16   | 40   | 40   | 40  | 40  | 40  | 203.24                                   | 203.24  | 40  |
| SERBIA                          | 105.19                      | 18.38   | 30   | 30   | 30  | 30  | 30  | 105.19                                   | 105.19  | 30  |
| SERBIA (MOBILE)                 | 139.91                      | 43.91   | 30   | 30   | 30  | 30  | 30  | 139.91                                   | 139.91  | 30  |
| SEYCHELLES                      | 168.51                      | 18.38   | 100  | 100  | 100   | 100   | 100   | 168.51                                   | 168.51  | 100   |
| SEYCHELLES (MOBILE)             | 203.24                      | 43.91   | 100  | 100  | 100   | 100   | 100   | 203.24                                   | 203.24  | 100   |
| SIERRA LEONE                    | 168.51                      | 24.51   | 80   | 80   | 80  | 80  | 80  | 168.51                                   | 168.51  | 80  |
| SIERRA LEONE (MOBILE)           | 203.24                      | 50.04   | 80   | 80   | 80  | 80  | 80  | 203.24                                   | 203.24  | 80  |
| SINGAPORE                       | 92.93                       | 3.06  | 10   | 250 inclusive<br>minutes, 2ppm<br>thereafter | 1000 inclusive<br>minutes, 1ppm<br>thereafter             | Inclusive**   | Inclusive minutes<br>as per MultiTalk<br>allowance, then<br>10ppm thereafter <sup>(1)</sup> | 92.93                                    | 92.93   | Inclusive **  |
| SINGAPORE (MOBILE)              | 127.66                      | 30.64   | 10   | 250 inclusive<br>minutes, 2ppm<br>thereafter | 1000 inclusive<br>minutes, 1ppm<br>thereafter             | Inclusive**   | Inclusive minutes<br>as per MultiTalk<br>allowance, then<br>10ppm thereafter <sup>(1)</sup> | 127.66                                   | 127.66  | Inclusive **  |
| SINT MAARTEN                    | 168.51                      | 30.64   | 40   | 40   | 40  | 40  | 40  | 168.51                                   | 168.51  | 40  |
| SINT MAARTEN (MOBILE)           | 203.24                      | 43.91   | 100  | 100  | 100   | 100   | 100   | 203.24                                   | 203.24  | 100   |
| SLOVAKIA                        | 75.57                       | 3.06  | 20   | 20   | 20  | 20  | 20  | 75.57                                    | 75.57   | Inclusive **  |
| SLOVAKIA (MOBILE)               | 110.3                       | 30.64   | 20   | 20   | 20  | 20  | 20  | 110.3                                    | 110.3   | Inclusive **  |
| SLOVENIA                        | 105.19                      | 3.06  | 20   | 20   | 20  | 20  | 20  | 105.19                                   | 105.19  | Inclusive **  |
| SLOVENIA (MOBILE)               | 139.91                      | 30.64   | 20   | 20   | 20  | 20  | 20  | 139.91                                   | 139.91  | 20  |
| SOLOMON ISLANDS                 | 168.51                      | 102.13  | 100  | 100  | 100   | 100   | 100   | 168.51                                   | 168.51  | 100   |
| SOLOMON ISLANDS<br>(MOBILE)     | 203.24                      | 127.66  | 100  | 100  | 100   | 100   | 100   | 203.24                                   | 203.24  | 100   |

<sup>\*</sup> Subject to subscription to Talk International. † Subject to subscription to Talk International £2.

<sup>^</sup> Subject to subscription to Talk International £5.

<sup>#</sup> Subject to subscription to Talk International £10.

◊ Subject to subscription to Talk More International Anytime.

<sup>~</sup> Subject to subscription to a MultiTalk Plan.

<sup>\*\*</sup> Subject to acceptable use policy.

\*\*\* Subject to subscription to Talk Asian Mela.

<sup>\*\*\*\*</sup> Subject to subscription to Talk Polish Impreza.

Subject to subscription to Talk Extra International.
 Shared across 0845/0870, mobile and Top 30 International destinations.

| VM Charge Band                   |                             |   |  |  |   |   |   |  |   |   |
|----------------------------------|-----------------------------|---|--|--|---|---|---|--|---|---|
|                                  | Standard Call<br>Rate (ppm) | Talk International<br>Call Rate (ppm)*<br>(Not available to<br>new customers) | Talk International<br>£2 Call Rate<br>(ppm) <sup>†</sup> | Talk International<br>£5 Call Rate<br>(ppm)^ | Talk International<br>£10 Call Rate<br>(ppm) <sup>#</sup> | Talk More<br>International<br>Anytime Call Rate<br>(ppm) <sup>♦</sup> | MultiTalk<br>Call Rate (ppm)~   | Talk Asian Mela<br>Call Rate<br>(ppm)*** | Talk Polish<br>Impreza Call Rate<br>(ppm)**** | Talk Extra<br>International<br>Call Rate (ppm) <sup>‡</sup> |
| SOMALIA                          | 168.51                      | 61.28   | 100  | 100  | 100   | 100   | 100   | 168.51                                   | 168.51  | 100   |
| SOMALIA (MOBILE)                 | 203.24                      | 86.81   | 100  | 100  | 100   | 100   | 100   | 203.24                                   | 203.24  | 100   |
| SOUTH AFRICA                     | 105.19                      | 3.06  | 20   | 20   | 20  | 20  | 20  | 105.19                                   | 105.19  | Inclusive **  |
| SOUTH AFRICA (MOBILE)            | 139.91                      | 30.64   | 20   | 20   | 20  | 20  | 20  | 139.91                                   | 139.91  | Inclusive **  |
| SOUTH SUDAN                      | 168.51                      | 24.51   | 40   | 40   | 40  | 40  | 40  | 168.51                                   | 168.51  | 40  |
| SOUTH SUDAN (MOBILE)             | 203.24                      | 50.04   | 40   | 40   | 40  | 40  | 40  | 203.24                                   | 203.24  | 40  |
| SPAIN                            | 59.24                       | 3.06  | 10   | 250 inclusive<br>minutes, 2ppm<br>thereafter | 1000 inclusive<br>minutes, 1ppm<br>thereafter             | Inclusive**   | Inclusive minutes<br>as per MultiTalk<br>allowance, then<br>10ppm thereafter <sup>(1)</sup> | 59.24                                    | 59.24   | Inclusive **  |
| SPAIN (MOBILE)                   | 92.93                       | 30.64   | 10   | 10   | 10  | 10  | 10  | 92.93                                    | 92.93   | Inclusive **  |
| SRI LANKA                        | 151.14                      | 18.38   | 30   | 30   | 30  | 30  | 30  | 151.14                                   | 151.14  | 30  |
| SRI LANKA (MOBILE)               | 185.87                      | 43.91   | 30   | 30   | 30  | 30  | 30  | 185.87                                   | 185.87  | 30  |
| ST HELENA                        | 168.51                      | 102.13  | 100  | 100  | 100   | 100   | 100   | 168.51                                   | 168.51  | 100   |
| ST KITTS & NEVIS                 | 122.55                      | 18.38   | 30   | 30   | 30  | 30  | 30  | 122.55                                   | 122.55  | 30  |
| ST KITTS & NEVIS (MOBILE)        | 157.28                      | 43.91   | 30   | 30   | 30  | 30  | 30  | 157.28                                   | 157.28  | 30  |
| ST LUCIA                         | 122.55                      | 9.18  | 30   | 30   | 30  | 30  | 30  | 122.55                                   | 122.55  | 30  |
| ST LUCIA (MOBILE)                | 157.28                      | 34.72   | 30   | 30   | 30  | 30  | 30  | 157.28                                   | 157.28  | 30  |
| St Pierre & Miquelon             | N/A                         | N/A   | N/A  | N/A  | N/A   | 100   | N/A   | 122.55                                   | 122.55  | 100   |
| ST PIERRE & MIQUELON (MOBILE)    | 157.28                      | 56.16   | 100  | 100  | 100   | 100   | 100   | 157.28                                   | 157.28  | 100   |
| ST VINCENT & GRENADINES          | 122.55                      | 18.38   | 30   | 30   | 30  | 30  | 30  | 122.55                                   | 122.55  | 30  |
| ST VINCENT & GRENADINES (MOBILE) | 157.28                      | 43.91   | 30   | 30   | 30  | 30  | 30  | 157.28                                   | 157.28  | 30  |
| SUDAN                            | 168.51                      | 24.51   | 40   | 40   | 40  | 40  | 40  | 168.51                                   | 168.51  | 40  |
| SUDAN (MOBILE)                   | 203.24                      | 50.04   | 40   | 40   | 40  | 40  | 40  | 203.24                                   | 203.24  | 40  |
| SURINAME                         | 168.51                      | 40.85   | 40   | 40   | 40  | 40  | 40  | 168.51                                   | 168.51  | 40  |
| SURINAME (MOBILE)                | 203.24                      | 66.38   | 40   | 40   | 40  | 40  | 40  | 203.24                                   | 203.24  | 40  |
| SWAZILAND                        | 168.51                      | 18.38   | 20   | 20   | 20  | 20  | 20  | 168.51                                   | 168.51  | 20  |

<sup>\*</sup> Subject to subscription to Talk International. † Subject to subscription to Talk International £2.

<sup>^</sup> Subject to subscription to Talk International £5.

<sup>#</sup> Subject to subscription to Talk International £10.

◊ Subject to subscription to Talk More International Anytime.

<sup>~</sup> Subject to subscription to a MultiTalk Plan.

<sup>\*\*</sup> Subject to acceptable use policy.

\*\*\* Subject to subscription to Talk Asian Mela.

<sup>\*\*\*\*</sup> Subject to subscription to Talk Polish Impreza.

Subject to subscription to Talk Extra International.
 Shared across 0845/0870, mobile and Top 30 International destinations.

| VM Charge Band                |                             |   |  |  |   |   |   |  |   |   |
|-------------------------------|-----------------------------|---|--|--|---|---|---|--|---|---|
|                               | Standard Call<br>Rate (ppm) | Talk International<br>Call Rate (ppm)*<br>(Not available to<br>new customers) | Talk International<br>£2 Call Rate<br>(ppm) <sup>†</sup> | Talk International<br>£5 Call Rate<br>(ppm)^ | Talk International<br>£10 Call Rate<br>(ppm) <sup>#</sup> | Talk More<br>International<br>Anytime Call Rate<br>(ppm) <sup>♦</sup> | MultiTalk<br>Call Rate (ppm) <sup>∼</sup>   | Talk Asian Mela<br>Call Rate<br>(ppm)*** | Talk Polish<br>Impreza Call Rate<br>(ppm)**** | Talk Extra<br>International<br>Call Rate (ppm) <sup>‡</sup> |
| SWAZILAND (MOBILE)            | 203.24                      | 43.91   | 20   | 20   | 20  | 20  | 20  | 203.24                                   | 203.24  | 20  |
| SWEDEN                        | 59.24                       | 3.06  | 10   | 250 inclusive<br>minutes, 2ppm<br>thereafter | 1000 inclusive<br>minutes, 1ppm<br>thereafter             | Inclusive**   | Inclusive minutes<br>as per MultiTalk<br>allowance, then<br>10ppm thereafter <sup>(1)</sup> | 59.24                                    | 59.24   | Inclusive **  |
| SWEDEN (MOBILE)               | 92.93                       | 30.64   | 10   | 10   | 10  | 10  | 10  | 92.93                                    | 92.93   | Inclusive **  |
| SWITZERLAND                   | 59.24                       | 3.06  | 20   | 250 inclusive<br>minutes, 2ppm<br>thereafter | 1000 inclusive<br>minutes, 1ppm<br>thereafter             | Inclusive**   | Inclusive minutes<br>as per MultiTalk<br>allowance, then<br>20ppm thereafter <sup>(1)</sup> | 59.24                                    | 59.24   | Inclusive **  |
| SWITZERLAND (MOBILE)          | 92.93                       | 30.64   | 20   | 20   | 20  | 20  | 20  | 92.93                                    | 92.93   | 20  |
| SYRIA                         | 168.51                      | 61.28   | 30   | 30   | 30  | 30  | 30  | 168.51                                   | 168.51  | 30  |
| SYRIA (MOBILE)                | 203.24                      | 86.81   | 30   | 30   | 30  | 30  | 30  | 203.24                                   | 203.24  | 30  |
| TAIWAN                        | 168.51                      | 6.12  | 10   | 10   | 10  | 10  | 10  | 168.51                                   | 168.51  | 10  |
| TAIWAN (MOBILE)               | 203.24                      | 30.64   | 10   | 10   | 10  | 10  | 10  | 203.24                                   | 203.24  | 10  |
| TAJIKISTAN                    | 139.91                      | 24.51   | 30   | 30   | 30  | 30  | 30  | 139.91                                   | 139.91  | 30  |
| TAJIKISTAN (MOBILE)           | 168.51                      | 50.04   | 30   | 30   | 30  | 30  | 30  | 168.51                                   | 168.51  | 30  |
| TANZANIA                      | 168.51                      | 18.38   | 40   | 40   | 40  | 40  | 40  | 168.51                                   | 168.51  | 40  |
| TANZANIA (MOBILE)             | 203.24                      | 43.91   | 40   | 40   | 40  | 40  | 40  | 203.24                                   | 203.24  | 40  |
| THAILAND                      | 168.51                      | 6.12  | 10   | 250 inclusive<br>minutes, 2ppm<br>thereafter | 1000 inclusive<br>minutes, 1ppm<br>thereafter             | Inclusive**   | Inclusive minutes<br>as per MultiTalk<br>allowance, then<br>10ppm thereafter <sup>(1)</sup> | 168.51                                   | 168.51  | Inclusive **  |
| THAILAND (MOBILE)             | 203.24                      | 30.64   | 10   | 250 inclusive<br>minutes, 2ppm<br>thereafter | 1000 inclusive<br>minutes, 1ppm<br>thereafter             | Inclusive**   | Inclusive minutes<br>as per MultiTalk<br>allowance, then<br>10ppm thereafter <sup>(1)</sup> | 203.24                                   | 203.24  | Inclusive **  |
| TOGOLESE REPUBLIC             | 168.51                      | 30.64   | 80   | 80   | 80  | 80  | 80  | 168.51                                   | 168.51  | 80  |
| TOGOLESE REPUBLIC<br>(MOBILE) | 203.24                      | 56.16   | 80   | 80   | 80  | 80  | 80  | 203.24                                   | 203.24  | 80  |
| TOKELAU                       | 168.51                      | 81.7  | 100  | 100  | 100   | 100   | 100   | 168.51                                   | 168.51  | 100   |
| TOKELAU (MOBILE)              | 203.24                      | 107.24  | 100  | 100  | 100   | 100   | 100   | 203.24                                   | 203.24  | 100   |
| TONGA                         | 168.51                      | 40.85   | 80   | 80   | 80  | 80  | 80  | 168.51                                   | 168.51  | 80  |

<sup>\*</sup> Subject to subscription to Talk International. † Subject to subscription to Talk International £2.

<sup>^</sup> Subject to subscription to Talk International £5.

<sup>#</sup> Subject to subscription to Talk International £10.

Subject to subscription to Talk More International Anytime.

<sup>~</sup> Subject to subscription to a MultiTalk Plan.

<sup>\*\*</sup> Subject to acceptable use policy.

\*\*\* Subject to subscription to Talk Asian Mela.

<sup>\*\*\*\*</sup> Subject to subscription to Talk Polish Impreza.

Subject to subscription to Talk Extra International.
 Shared across 0845/0870, mobile and Top 30 International destinations.

| VM Charge Band                  |                             |   |  |  |   |   |   |  |   |   |
|---------------------------------|-----------------------------|---|--|--|---|---|---|--|---|---|
|                                 | Standard Call<br>Rate (ppm) | Talk International<br>Call Rate (ppm)*<br>(Not available to<br>new customers) | Talk International<br>£2 Call Rate<br>(ppm) <sup>†</sup> | Talk International<br>£5 Call Rate<br>(ppm)^ | Talk International<br>£10 Call Rate<br>(ppm) <sup>#</sup> | Talk More<br>International<br>Anytime Call Rate<br>(ppm) <sup>◊</sup> | MultiTalk<br>Call Rate (ppm) <sup>∼</sup>   | Talk Asian Mela<br>Call Rate<br>(ppm)*** | Talk Polish<br>Impreza Call Rate<br>(ppm)**** | Talk Extra<br>International<br>Call Rate (ppm) <sup>‡</sup> |
| TONGA (MOBILE)                  | 203.24                      | 66.38   | 80   | 80   | 80  | 80  | 80  | 203.24                                   | 203.24  | 80  |
| TRINIDAD & TOBAGO               | 122.55                      | 6.12  | 10   | 10   | 10  | 10  | 10  | 122.55                                   | 122.55  | 10  |
| TRINIDAD & TOBAGO (MOBILE)      | 157.28                      | 30.64   | 10   | 10   | 10  | 10  | 10  | 157.28                                   | 157.28  | 10  |
| TUNISIA                         | 122.55                      | 18.38   | 60   | 60   | 60  | 60  | 60  | 122.55                                   | 122.55  | 60  |
| TUNISIA (MOBILE)                | 157.28                      | 43.91   | 60   | 60   | 60  | 60  | 60  | 157.28                                   | 157.28  | 60  |
| TURKEY                          | 105.19                      | 8.16  | 10   | 10   | 10  | 10  | 10  | 105.19                                   | 105.19  | Inclusive **  |
| TURKEY (MOBILE)                 | 139.91                      | 33.7  | 10   | 10   | 10  | 10  | 10  | 139.91                                   | 139.91  | 10  |
| TURKMENISTAN                    | 139.91                      | 24.51   | 20   | 20   | 20  | 20  | 20  | 139.91                                   | 139.91  | 20  |
| TURKMENISTAN (MOBILE)           | 168.51                      | 50.04   | 20   | 20   | 20  | 20  | 20  | 168.51                                   | 168.51  | 20  |
| TURKS & CAICOS ISLANDS          | 122.55                      | 18.38   | 30   | 30   | 30  | 30  | 30  | 122.55                                   | 122.55  | 30  |
| TURKS & CAICOS ISLANDS (MOBILE) | 157.28                      | 43.91   | 30   | 30   | 30  | 30  | 30  | 157.28                                   | 157.28  | 30  |
| TUVALU                          | 168.51                      | 61.28   | 100  | 100  | 100   | 100   | 100   | 168.51                                   | 168.51  | 100   |
| TUVALU (MOBILE)                 | 203.24                      | 86.81   | 100  | 100  | 100   | 100   | 100   | 203.24                                   | 203.24  | 100   |
| UGANDA                          | 168.51                      | 18.38   | 30   | 30   | 30  | 30  | 30  | 168.51                                   | 168.51  | 30  |
| UGANDA (MOBILE)                 | 203.24                      | 43.91   | 30   | 30   | 30  | 30  | 30  | 203.24                                   | 203.24  | 30  |
| UKRAINE                         | 122.55                      | 18.38   | 20   | 20   | 20  | 20  | 20  | 122.55                                   | 122.55  | 20  |
| UKRAINE (MOBILE)                | 157.28                      | 43.91   | 20   | 20   | 20  | 20  | 20  | 157.28                                   | 157.28  | 20  |
| UNITED ARAB EMIRATES            | 168.51                      | 18.38   | 30   | 30   | 30  | 30  | 30  | 168.51                                   | 168.51  | 30  |
| UNITED ARAB EMIRATES (MOBILE)   | 203.24                      | 43.91   | 30   | 30   | 30  | 30  | 30  | 203.24                                   | 203.24  | 30  |
| URUGUAY                         | 168.51                      | 18.38   | 20   | 20   | 20  | 20  | 20  | 168.51                                   | 168.51  | 20  |
| URUGUAY (MOBILE)                | 203.24                      | 43.91   | 20   | 20   | 20  | 20  | 20  | 203.24                                   | 203.24  | 20  |
| USA                             | 30.64                       | 3.06  | 10   | 250 inclusive<br>minutes, 2ppm<br>thereafter | 1000 inclusive<br>minutes, 1ppm<br>thereafter             | Inclusive**   | Inclusive minutes<br>as per MultiTalk<br>allowance, then<br>10ppm thereafter <sup>(1)</sup> | 30.64                                    | 30.64   | Inclusive **  |
| UZBEKISTAN                      | 122.55                      | 18.38   | 20   | 20   | 20  | 20  | 20  | 122.55                                   | 122.55  | 20  |
| UZBEKISTAN (MOBILE)             | 157.28                      | 43.91   | 20   | 20   | 20  | 20  | 20  | 157.28                                   | 157.28  | 20  |

<sup>\*</sup> Subject to subscription to Talk International. † Subject to subscription to Talk International £2.

<sup>^</sup> Subject to subscription to Talk International £5.

<sup>#</sup> Subject to subscription to Talk International £10.

Subject to subscription to Talk More International Anytime.

<sup>~</sup> Subject to subscription to a MultiTalk Plan.

<sup>\*\*</sup> Subject to acceptable use policy.

\*\*\* Subject to subscription to Talk Asian Mela.

<sup>\*\*\*\*</sup> Subject to subscription to Talk Polish Impreza.

Subject to subscription to Talk Extra International.
 Shared across 0845/0870, mobile and Top 30 International destinations.

| VM Charge Band                  |                             |   |  |  |   |   |   |  |   |   |
|---------------------------------|-----------------------------|---|--|--|---|---|---|--|---|---|
|                                 | Standard Call<br>Rate (ppm) | Talk International<br>Call Rate (ppm)*<br>(Not available to<br>new customers) | Talk International<br>£2 Call Rate<br>(ppm) <sup>†</sup> | Talk International<br>£5 Call Rate<br>(ppm)^ | Talk International<br>£10 Call Rate<br>(ppm) <sup>#</sup> | Talk More<br>International<br>Anytime Call Rate<br>(ppm) <sup>♦</sup> | MultiTalk<br>Call Rate (ppm)~   | Talk Asian Mela<br>Call Rate<br>(ppm)*** | Talk Polish<br>Impreza Call Rate<br>(ppm)**** | Talk Extra<br>International<br>Call Rate (ppm) <sup>‡</sup> |
| VANUATU                         | 168.51                      | 81.7  | 70   | 70   | 70  | 70  | 70  | 168.51                                   | 168.51  | 70  |
| VANUATU (MOBILE)                | 203.24                      | 107.24  | 70   | 70   | 70  | 70  | 70  | 203.24                                   | 203.24  | 70  |
| VATICAN CITY STATE              | 59.24                       | 3.06  | 10   | 250 inclusive<br>minutes, 2ppm<br>thereafter | 1000 inclusive<br>minutes, 1ppm<br>thereafter             | Inclusive**   | Inclusive minutes<br>as per MultiTalk<br>allowance, then<br>10ppm thereafter <sup>(1)</sup> | 59.24                                    | 59.24   | Inclusive **  |
| VENEZUELA                       | 168.51                      | 9.18  | 10   | 10   | 10  | 10  | 10  | 168.51                                   | 168.51  | Inclusive **  |
| VENEZUELA (MOBILE)              | 203.24                      | 34.72   | 10   | 10   | 10  | 10  | 10  | 203.24                                   | 203.24  | Inclusive **  |
| VIETNAM                         | 168.51                      | 61.28   | 10   | 10   | 10  | 10  | 10  | 168.51                                   | 168.51  | 10  |
| VIETNAM (MOBILE)                | 203.24                      | 86.81   | 10   | 10   | 10  | 10  | 10  | 203.24                                   | 203.24  | 10  |
| VIRGIN ISLANDS (UK)             | 231.83                      | 30.64   | 30   | 30   | 30  | 30  | 30  | 231.83                                   | 231.83  | 30  |
| VIRGIN ISLANDS (UK)<br>(MOBILE) | 267.57                      | 56.16   | 30   | 30   | 30  | 30  | 30  | 267.57                                   | 267.57  | 30  |
| VIRGIN ISLANDS (US)             | 302.3                       | 9.18  | 10   | 10   | 10  | 10  | 10  | 302.3                                    | 302.3   | 10  |
| VIRGIN ISLANDS (US)<br>(MOBILE) | 337.02                      | 34.72   | 10   | 10   | 10  | 10  | 10  | 337.02                                   | 337.02  | 10  |
| WALLIS & FUTUNA                 | 168.51                      | 102.13  | 100  | 100  | 100   | 100   | 100   | 168.51                                   | 168.51  | 100   |
| YEMEN (AR & PDR)                | 203.24                      | 40.85   | 40   | 40   | 40  | 40  | 40  | 203.24                                   | 203.24  | 40  |
| YEMEN (AR & PDR)<br>(MOBILE)    | 231.83                      | 66.38   | 40   | 40   | 40  | 40  | 40  | 231.83                                   | 231.83  | 40  |
| ZAMBIA                          | 168.51                      | 3.06  | 20   | 20   | 20  | 20  | 20  | 168.51                                   | 168.51  | 20  |
| ZAMBIA (MOBILE)                 | 203.24                      | 30.64   | 20   | 20   | 20  | 20  | 20  | 203.24                                   | 203.24  | 20  |
| ZIMBABWE                        | 168.51                      | 9.18  | 30   | 30   | 30  | 30  | 30  | 168.51                                   | 168.51  | 30  |
| ZIMBABWE (MOBILE)               | 203.24                      | 34.72   | 30   | 30   | 30  | 30  | 30  | 203.24                                   | 203.24  | 30  |

| Destination      | Call Connection Fee (pence) | Standard Call Rate (pp | m)      | Call rates on all other A | dd Ons (ppm) | Talk Asian Mela             |
|------------------|-----------------------------|------------------------|---------|---------------------------|--------------|-----------------------------|
|                  |                             | Daytime                | Evening | Daytime                   | Evening      | Call Connection Fee (pence) |
| Satellite Phones | 208.7                       | 365.21                 | 365.21  | 365.21                    | 365.21       | 208.7                       |

<sup>\*</sup> Subject to subscription to Talk International. † Subject to subscription to Talk International £2.

<sup>^</sup> Subject to subscription to Talk International £5.

<sup>#</sup> Subject to subscription to Talk International £10.

◊ Subject to subscription to Talk More International Anytime.

<sup>~</sup> Subject to subscription to a MultiTalk Plan.

<sup>\*\*</sup> Subject to acceptable use policy.

\*\*\* Subject to subscription to Talk Asian Mela.

<sup>\*\*\*\*</sup> Subject to subscription to Talk Polish Impreza.

Subject to subscription to Talk Extra International.
 Shared across 0845/0870, mobile and Top 30 International destinations.

# Calls rates to fixed-fee numbers

| Charge Ba | nd                   | Standard Cal | l Rate (ppm) | Talk Asian Mela      |
|-----------|----------------------|--------------|--------------|----------------------|
|           | Connection Fee (ppc) | Daytime      | Evening      | Connection Fee (ppc) |
| FF0       | 10.22                | 0            | 0            | 10.22                |
| FF1       | 25.53                | 0            | 0            | 25.53                |
| FF10      | 26.55                | 0            | 0            | 26.55                |
| FF11      | 61.28                | 0            | 0            | 61.28                |
| FF12      | 76.59                | 0            | 0            | 76.59                |
| FF13      | 102.13               | 0            | 0            | 102.13               |
| FF14      | 91.91                | 0            | 0            | 91.91                |
| FF15      | 8.17                 | 0            | 0            | 8.17                 |
| FF16      | 15.32                | 0            | 0            | 15.32                |
| FF17      | 20.43                | 0            | 0            | 20.43                |
| FF18      | 40.85                | 0            | 0            | 40.85                |
| FF19      | 40.85                | 0            | 0            | 40.85                |
| FF2       | 51.07                | 0            | 0            | 51.07                |
| FF20      | 45.95                | 0            | 0            | 45.95                |
| FF21      | 153.19               | 0            | 0            | 153.19               |
| FF24      | 81.7                 | 0            | 0            | 81.7                 |
| FF25      | 122.55               | 0            | 0            | 122.55               |
| FF26      | 127.66               | 0            | 0            | 127.66               |
| FF27      | 132.76               | 0            | 0            | 132.76               |
| FF28      | 10.22                | 0            | 0            | 10.22                |

| Charge Band |                      | Standard Call Rate (ppm) |         | Talk Asian Mela      |
|-------------|----------------------|--------------------------|---------|----------------------|
|             | Connection Fee (ppc) | Daytime                  | Evening | Connection Fee (ppc) |
| FF29        | 5.1                  | 0                        | 0       | 5.1                  |
| FF3         | 26.55                | 0                        | 0       | 26.55                |
| FF30        | 66.38                | 0                        | 0       | 66.38                |
| FF31        | 15                   | 0                        | 0       | 15                   |
| FF32        | 86.81                | 0                        | 0       | 86.81                |
| FF33        | 33.72                | 0                        | 0       | 33.72                |
| FF34        | 102.13               | 0                        | 0       | 102.13               |
| FF35        | 153.19               | 0                        | 0       | 153.19               |
| FF36        | 50                   | 0                        | 0       | 50                   |
| FF37        | 60                   | 0                        | 0       | 60                   |
| FF38        | 70                   | 0                        | 0       | 70                   |
| FF39        | 110                  | 0                        | 0       | 110                  |
| FF40        | 130                  | 0                        | 0       | 130                  |
| FF41        | 140                  | 0                        | 0       | 140                  |
| FF42        | 40                   | 0                        | 0       | 40                   |
| FF43        | 30                   | 0                        | 0       | 30                   |
| FF44        | 80                   | 0                        | 0       | 80                   |
| FF6         | 30.64                | 0                        | 0       | 30.64                |
| FF8         | 18.89                | 0                        | 0       | 18.89                |
| FF9         | 43.91                | 0                        | 0       | 43.91                |

| Charge Band | Connection Fee (ppc) | Standard Call Rate (ppm) |         |
|-------------|----------------------|--------------------------|---------|
|             |                      | Daytime                  | Evening |
| FM1         | 21                   | 19.35                    | 14.25   |
| FM10        | 21                   | 19.35                    | 14.25   |
| FM11        | 21                   | 19.35                    | 14.25   |
| FM12        | 21                   | 19.35                    | 14.25   |
| FM13        | 21                   | 19.35                    | 14.25   |
| FM14        | 21                   | 19.35                    | 14.25   |
| FM15        | 21                   | 19.35                    | 14.25   |
| FM16        | 21                   | 19.35                    | 14.25   |
| FM17        | 21                   | 19.35                    | 14.25   |
| FM2         | 21                   | 19.35                    | 14.25   |
| FM3         | 21                   | 19.35                    | 14.25   |
| FM4         | 21                   | 19.35                    | 14.25   |
| FM5         | 21                   | 19.35                    | 14.25   |
| FM6         | 21                   | 19.35                    | 14.25   |
| FM7         | 21                   | 19.35                    | 14.25   |
| FM8         | 21                   | 19.35                    | 14.25   |
| FREE        | 0                    | 0                        | 0       |
| FW1         | 21                   | 15.05                    | 15.05   |
| FW10        | 21                   | 10.22                    | 10.22   |
| FW12        | 21                   | 13.2                     | 13.2    |
| FW2         | 21                   | 14.25                    | 11.86   |
| FW3         | 21                   | 15.84                    | 12.65   |
| FW4         | 21                   | 15.39                    | 9.4     |
| FW5         | 21                   | 14.37                    | 11.63   |
| FW6         | 21                   | 13.2                     | 10.57   |

| Charge Band | Connection Fee (ppc) | Standard Call Rate (ppm) |         |
|-------------|----------------------|--------------------------|---------|
|             |                      | Daytime                  | Evening |
| FW7         | 21                   | 12.26                    | 12.26   |
| FW8         | 21                   | 18.38                    | 14.3    |
| FW9         | 21                   | 16.81                    | 16.81   |
| l1          | 21                   | 8.16                     | 8.16    |
| l10         | 21                   | 10.22                    | 10.22   |
| l11         | 21                   | 10.22                    | 10.22   |
| l12         | 21                   | 10.22                    | 10.22   |
| l13         | 21                   | 5.1                      | 4.08    |
| l14         | 21                   | 7.19                     | 4.64    |
| l15         | 21                   | 7.19                     | 4.13    |
| l16         | 21                   | 4.08                     | 4.04    |
| l17         | 21                   | 4.08                     | 0.98    |
| l18         | 21                   | 3.57                     | 0.92    |
| l19         | 21                   | 3.57                     | 0.87    |
| 12          | 21                   | 10.22                    | 10.22   |
| 120         | 21                   | 3.57                     | 1.02    |
| l21         | 21                   | 7.13                     | 5.1     |
| 122         | 21                   | 3.06                     | 1.02    |
| 123         | 21                   | 3.06                     | 1.02    |
| 124         | 21                   | 4.08                     | 2.04    |
| 125         | 21                   | 3.06                     | 1.02    |
| 126         | 21                   | 4.08                     | 2.04    |
| 128         | 5                    | 5.11                     | 5.11    |
| 129         | 10.2                 | 10.22                    | 10.22   |
| 13          | 21                   | 5.1                      | 5.1     |

<sup>\*\*</sup> Duration charging after 60 seconds.

| Charge Band | Connection Fee (ppc) | Standard Call Rate (ppm) |         |
|-------------|----------------------|--------------------------|---------|
|             |                      | Daytime                  | Evening |
| l30         | 21                   | 8.16                     | 7.13    |
| 133         | 21                   | 9.18                     | 8.16    |
| 14          | 21                   | 4.08                     | 4.08    |
| 15          | 21                   | 5.1                      | 5.1     |
| 18          | 21                   | 8.16                     | 8.16    |
| 19          | 21                   | 6.12                     | 6.12    |
| IM1         | 208.7                | 365.21                   | 365.21  |
| IM2         | 208.7                | 365.21                   | 365.21  |
| IM5         | 208.7                | 365.21                   | 365.21  |
| IM6         | 208.7                | 365.21                   | 365.21  |
| IM7         | 208.7                | 365.21                   | 365.21  |
| IN          | 11.24                | 3.06                     | 3.06    |
| INF1        | 21                   | 15.32                    | 15.32   |
| MB1         | 21                   | 30.64                    | 20.43   |
| MM1         | 15.32                | 5.1                      | 5.1     |
| MM2         | 25.53                | 5.1                      | 5.1     |
| MM3         | 51.07                | 4.08                     | 1.53    |
| MM4         | 15.32                | 4.08                     | 1.53    |
| MM5         | 20.43                | 4.08                     | 1.53    |
| MM6         | 25.53                | 4.08                     | 4.08    |
| MM7         | 25.53                | 5.1                      | 2.55    |
| MS1         | 21                   | 13.28                    | 7.14    |
| N3          | 21                   | 10.6                     | 10.6    |
| РО          | 21                   | 153.19                   | 153.19  |

| Charge Band | Connection Fee (ppc) | Standard Call Rate (ppm) |         |
|-------------|----------------------|--------------------------|---------|
|             |                      | Daytime                  | Evening |
| P1          | 21                   | 56.28                    | 46.07   |
| P10         | 21                   | 51.07                    | 51.07   |
| P11         | 21                   | 137.98                   | 137.98  |
| P12         | 21                   | 25.53                    | 25.53   |
| P13         | 21                   | 25.65                    | 25.65   |
| P14         | 21                   | 35.85                    | 35.85   |
| P15         | 21                   | 46.07                    | 46.07   |
| P16         | 21                   | 51.17                    | 51.17   |
| P17         | 21                   | 61.37                    | 61.37   |
| P18         | 21                   | 71.6                     | 71.6    |
| P19         | 21                   | 76.71                    | 76.71   |
| P2          | 21                   | 56.28                    | 51.17   |
| P20         | 21                   | 86.92                    | 86.92   |
| P21         | 21                   | 92.03                    | 92.03   |
| P22         | 21                   | 97.12                    | 97.12   |
| P23         | 21                   | 102.24                   | 102.24  |
| P24         | 21                   | 117.56                   | 117.56  |
| P25         | 21                   | 127.76                   | 127.76  |
| P26         | 21                   | 148.19                   | 148.19  |
| P27         | 21                   | 10.33                    | 10.33   |
| P28         | 21                   | 43.52                    | 30.75   |
| P29         | 21                   | 33.81                    | 19.52   |
| P3          | 21                   | 127.66                   | 127.66  |
| P30         | 21                   | 61.37                    | 40.96   |

<sup>\*\*</sup> Duration charging after 60 seconds.

| Charge Band | Connection Fee (ppc) | Standard Call Rate (ppm) |         |
|-------------|----------------------|--------------------------|---------|
|             |                      | Daytime                  | Evening |
| P31         | 21                   | 19.52                    | 19.52   |
| P32         | 21                   | 23.6                     | 23.6    |
| P33         | 21                   | 132.88                   | 132.88  |
| P34**       | 61.1                 | 61.28                    | 61.28   |
| P35**       | 50.9                 | 51.06                    | 51.06   |
| P36**       | 45.9                 | 45.96                    | 45.96   |
| P37         | 21                   | 13.29                    | 9.26    |
| P38         | 21                   | 11.34                    | 11.34   |
| P39         | 21                   | 12.36                    | 12.36   |
| P4          | 21                   | 56.28                    | 56.28   |
| P40         | 21                   | 13.37                    | 13.37   |
| P41         | 21                   | 14.41                    | 14.41   |
| P42**       | 10.5                 | 10.52                    | 10.52   |
| P43**       | 153.1                | 153.18                   | 153.18  |
| P44**       | 102.1                | 102.13                   | 102.13  |
| P45         | 21                   | 35                       | 35      |
| P46         | 21                   | 50                       | 50      |
| P47         | 21                   | 60                       | 60      |
| P48         | 21                   | 70                       | 70      |
| P49         | 21                   | 100                      | 100     |
| P5          | 21                   | 56.28                    | 56.28   |
| P50         | 21                   | 110                      | 110     |
| P51         | 21                   | 130                      | 130     |
| P52         | 21                   | 140                      | 140     |

| Charge Band | Connection Fee (ppc) | Standard Call Rate (p | pm)     |
|-------------|----------------------|-----------------------|---------|
|             |                      | Daytime               | Evening |
| P53         | 21                   | 150                   | 150     |
| P54**       | 35                   | 35                    | 35      |
| P55**       | 50                   | 50                    | 50      |
| P56**       | 60                   | 60                    | 60      |
| P57**       | 70                   | 70                    | 70      |
| P58**       | 100                  | 100                   | 100     |
| P59**       | 110                  | 110                   | 110     |
| P6          | 21                   | 30.75                 | 30.75   |
| P60**       | 130                  | 130                   | 130     |
| P61**       | 140                  | 140                   | 140     |
| P62**       | 150                  | 150                   | 150     |
| P7          | 21                   | 76.59                 | 76.59   |
| P8          | 21                   | 81.81                 | 81.81   |
| P9          | 21                   | 15.44                 | 15.44   |
| PG1         | 21                   | 6.12                  | 2.55    |
| PG10        | 21                   | 7.13                  | 7.13    |
| PG11        | 21                   | 8.16                  | 8.16    |
| PG12        | 21                   | 9.18                  | 9.18    |
| PG13        | 21                   | 10.22                 | 10.22   |
| PG14        | 21                   | 10.22                 | 10.22   |
| PG15        | 21                   | 10.22                 | 10.22   |
| PG16        | 21                   | 7.13                  | 7.13    |
| PG17        | 21                   | 7.13                  | 6.12    |
| PG18        | 21                   | 8.16                  | 5.1     |

<sup>\*\*</sup> Duration charging after 60 seconds.

| Charge Band | Connection Fee (ppc) | Standard Call Rate (ppm) |         |
|-------------|----------------------|--------------------------|---------|
|             |                      | Daytime                  | Evening |
| PG19        | 21                   | 8.16                     | 5.1     |
| PG2         | 21                   | 9.18                     | 7.13    |
| PG20        | 21                   | 9.18                     | 7.13    |
| PG21        | 21                   | 5                        | 2.04    |
| PG22        | 21                   | 4.08                     | 4.08    |
| PG23        | 21                   | 8.08                     | 4.04    |
| PG24**      | 5.1                  | 5.11                     | 5.11    |
| PG25**      | 10.2                 | 10.22                    | 10.22   |
| PG26        | 21                   | 4.08                     | 3.06    |
| PG27        | 21                   | 5.61                     | 5.61    |
| PG28        | 21                   | 6.64                     | 6.64    |
| PG3         | 12.26                | 4.04                     | 1.52    |
| PG4         | 21                   | 6.12                     | 5.1     |
| PG5         | 21                   | 5.1                      | 4.58    |
| PG6         | 21                   | 12.41                    | 12.41   |
| PG7         | 21                   | 14.26                    | 14.26   |
| PG8         | 21                   | 5.1                      | 5.1     |
| PG9         | 21                   | 6.12                     | 6.12    |
| PN1         | 21                   | 24.51                    | 16.34   |
| PN10        | 21                   | 38.3                     | 35.74   |
| PN11        | 21                   | 50.04                    | 39.83   |
| PN12        | 21                   | 27.57                    | 27.57   |
| PN13        | 21                   | 39.83                    | 39.83   |
| PN14        | 21                   | 38.3                     | 30.13   |

| Charge Band    | Connection Fee (ppc) | Standard Call Rate (ppm) |         |
|----------------|----------------------|--------------------------|---------|
|                |                      | Daytime                  | Evening |
| PN15           | 21                   | 13.28                    | 13.28   |
| PN16           | 21                   | 14.3                     | 14.3    |
| PN17           | 21                   | 15.32                    | 15.32   |
| PN18           | 21                   | 16.34                    | 16.34   |
| PN19           | 21                   | 10.22                    | 10.22   |
| PN2            | 21                   | 51.07                    | 51.07   |
| PN20           | 21                   | 24.51                    | 24.51   |
| PN21           | 21                   | 40.85                    | 40.85   |
| PN22           | 21                   | 10.54                    | 6.79    |
| PN3            | 21                   | 50.04                    | 39.83   |
| PN4            | 21                   | 26.55                    | 26.55   |
| PN5            | 21                   | 17.36                    | 17.36   |
| PN6            | 21                   | 20.43                    | 20.43   |
| PN7            | 51.07                | 4.04                     | 1.02    |
| PN8            | 21                   | 20.4                     | 20.4    |
| PN9            | 21                   | 24                       | 24      |
| PNS0           | 21                   | 5.04                     | 5.04    |
| PNS1           | 21                   | 17.07                    | 10.06   |
| PNS2           | 21                   | 32.68                    | 22.47   |
| PNS3           | 21                   | 38.3                     | 25.53   |
| PNS4           | 19                   | 41.92                    | 28.93   |
| Speaking Clock | 30.64                | 0                        | 0       |
| UKL            | 11.24                | 10.22                    | 10.22   |
| UKN            | 11.24                | 10.22                    | 10.22   |
| UKR            | 21                   | 8.08                     | 4.04    |

<sup>\*\*</sup> Duration charging after 60 seconds.