






Tips and tricks

Tap and talk your way into the exciting world of Virgin TV 360 – check out these handy hints and tips to make using your telly even easier.

Useful settings

Subtitle Options & Audio Description – use these settings to enable subtitles or audio description when available.

One Power – will turn on TV and audio devices connected to your 360 box when it's turned on. If you turn One Power off, you can still use , , , , and  to control your TV.

Dolby Audio – disable this if you've got an older TV and are having audio issues.

Pair remote to devices – select this option to pair sound bars and amps if you want your Virgin TV remote to control their volume.

Network – Network Summary lets you check that your 360 box is connected to your WiFi or Ethernet.



Good to know


We've replaced SD channels with the HD channels included in your TV pack, so you'll always be watching the highest quality shows.



If you want to record a whole series, find the season you want to start from and press record on an episode – Series Recording will record every future episode on that channel.



Mini boxes are handy, but they don't have a hard drive. This means they can't pause live TV for longer than a few minutes.





A long press on the  button, or saying 'Home' will take you back to the main menu from wherever you are. Pressing  in the TV guide will take you up to the day and genre filters.

Pressing  or saying 'Last channel' will take you back to the last channel you were on (if you've changed the channel since turning your 360 box on).

Hit  or  once, twice or three times depending on how fast you want to speed through what you're watching.

Or hold  or  continuously and the video will keep playing as normal but a time bar and a thumbnail will appear as you speed through – let go when you get to the point you want.

When in the TV guide, pressing the  or  button will jump you forward or back a day.