**Changing the details on your account has never been easier – just follow the steps below.**

**What do you need to do?**

* Complete this form
* Save the form to your computer
* Send us your completed form along with your documentation:

**By Email** – Scan your completed form and documentation, then email each to

[**NameChange@virginmedia.co.uk**](mailto:NameChange@virginmedia.co.uk)

**By Post –** *Virgin Media, Sunderland, SR43 4AA*

Please only send us copies and not original versions, as we aren’t able to return them.

We will email you back to let you know if we have been able to update your changes.

**Change of Details**

|  |  |
| --- | --- |
| **Is the request for Media, Mobile or both?** | Click here to enter text. |
| **Your Virgin Media Account number** | Click here to enter text. |
| **Your Virgin Mobile number(s)** | Click here to enter text. |
| **House name / number** | Click here to enter text. |
| **Street name** | Click here to enter text. |
| **Town** | Click here to enter text. |
| **County** | Click here to enter text. |
| **Post code** | Click here to enter text. |
| **Date of birth** | Click here to enter text. |
| **Your previous name** | Click here to enter text. |
| **Your new name** | Click here to enter text. |
| **Reason for change i.e. marriage** | Click here to enter text. |
| **New Email address** | Click here to enter text. |
| **Confirm new Email address** | Click here to enter text. |
| **If yes, what is the email address?** | Click here to enter text. |

**Change of Address (Mobile customers only)**

**Current Address**

|  |  |
| --- | --- |
| **Your Virgin Mobile number** | Click here to enter text. |
| **Your Loan account number (CCA agreement) – Freestyle customers only** | Click here to enter text. |
| **House name / number** | Click here to enter text. |
| **Street Name** | Click here to enter text. |
| **Town** | Click here to enter text. |
| **County** | Click here to enter text. |
| **Post Code** | Click here to enter text. |

**New Address**

|  |  |
| --- | --- |
| **House name / number** | Click here to enter text. |
| **Street Name** | Click here to enter text. |
| **Town** | Click here to enter text. |
| **County** | Click here to enter text. |
| **Post Code** | Click here to enter text. |

|  |  |
| --- | --- |
| **Name** | Click here to enter text. |
| **Date** | Click here to enter text. |

**Please type your name (as it appears on your account today) and date into the box below to confirm you have read, understood and agree with the above.**