

# Our waste in the UK

2014 – 2018



## Customer premises equipment (modems & set-top-boxes)

	2014	2015	2016	2017	2018
Total taken back	2,439,568	1,843,274	1,695,552	2,149,458	1,966,608
Number reused	1,373,790	1,319,085	1,185,410	730,733	913,684
Number recycled	1,117,347	520,333	446,941	1,241,039	1,121,270

## Mobile phones

	2014	2015	2016	2017	2018
Total taken back	158,576	96,487	84,484	68,356	63,132
Number reused	152,937	93,762	81,797	65,103	59,790
Number recycled	5,639	2,725	2,687	3,253	3,342

## Logistics waste

	2014	2015	2016	2017	2018
Total waste	3,558	3,287	3,229	4,094	3,381
Total sent to landfill (tonnes)	-	-	-	-	-
Total sent for energy recovery	431	398	157	395	446
Total recycled (tonnes)	3,126	2,889	3,071	3,699	2,936
Percentage to landfill (%)	0%	0%	0%	0%	0%

## Office waste

	2014	2015	2016	2017	2018
Total waste (tonnes)	1,431	1,421	1,517	1,462	1,256
Total sent to landfill (tonnes)	504	241	408	220	111
Total recycled or incinerated (energy from waste) (tonnes)	927	1,180	1,109	1,242	1,145
% to landfill	35%	17%	27%	15%	9%

## Paper waste

	2014	2015	2016	2017	2018
Usage internal (tonnes)	83	73	68	54	48
Usage external (tonnes)	12,734	12,488	8,717	5,353	4,337
Direct marketing (tonnes)	12,329	11,769	7,994	4,741	3,680
Paper billing (tonnes)	405	720	724	612	658
Source external	98% FSC	83% FSC	100% FSC	83% FSC	87% FSC
	0% PEFC	16% PEFC	0% PEFC	17% PEFC	13% PEFC
	2% unaccounted	1% unaccounted	0% unaccounted	0% unaccounted	0% unaccounted
Source internal	73% FSC	99% FSC	100% FSC	82% FSC	78% FSC
	0% PEFC	0% PEFC	0% PEFC	18% PEFC	1% PEFC
	27% unaccounted	1% unaccounted	0% unaccounted	0% unaccounted	21% unaccounted