

Operator connection & reverse charges



P.2 - Service charge rates to service numbers

P.4 - Charges to international numbers

P.14 - Charges to fixed-fee & other numbers

Prices

effective from
1st March 2020

010320 Operator connection
& reverse charges V2

Operator & Reverse Charge call charges

- Call charges are shown in pence per minute but you will be charge for the time you are connected to the network.
- Call durations are accurate to plus or minus 1.1 seconds and are rounded up to the next minute.
- Call charges are rounded up to the next penny.

- Operator connect charges refer to charges incurred when dialling the Operator (100) and choosing to be onward connected.
- Onward connection from any directory enquiry service will continue to be charged at the same rate as the original call with the exception of 118 180 which incurs a charge of 15ppm when onward connected.
- Reverse charge rates refer to charges incurred when accepting a reverse charge call.
- Calls to UK service numbers with the 084, 087, 09 & 118 number ranges will be charged at our standard access charge rate plus the applicable charge below.

Current Operator & Reverse Charge call charges incl 20% VAT

VM Chargeband	Operator Connect		Reverse Charge	
	CCF	Ppm	CCF	£pm
Geographic Rates - Standard	£3.92	£0.15	£3.92	£0.15
SC001	£0.00	£0.00	£0.00	£0.00
SC002	£0.00	£0.03	£0.00	£0.01
SC003	£0.00	£0.06	£0.00	£0.02
SC004	£0.00	£0.09	£0.00	£0.03
SC005	£0.00	£0.12	£0.00	£0.04
SC006	£0.00	£0.15	£0.00	£0.05
SC007	£0.00	£0.18	£0.00	£0.06
SC008	£0.00	£0.21	£0.00	£0.07
SC014	£0.00	£0.39	£0.00	£0.13
SC015	£0.00	£0.45	£0.00	£0.15
SC016	£0.00	£0.60	£0.00	£0.20
SC017	£0.00	£0.75	£0.00	£0.25
SC018	£0.00	£0.90	£0.00	£0.30

VM Chargeband	Operator Connect		Reverse Charge	
	CCF	Ppm	CCF	£pm
SC019	£0.00	£1.05	£0.00	£0.35
SC020	£0.00	£1.08	£0.00	£0.36
SC021	£0.00	£1.20	£0.00	£0.40
SC022	£0.00	£1.35	£0.00	£0.45
SC023	£0.00	£1.38	£0.00	£0.46
SC024	£0.00	£1.50	£0.00	£0.50
SC025	£0.00	£1.65	£0.00	£0.55
SC026	£0.00	£1.80	£0.00	£0.60
SC027	£0.00	£1.95	£0.00	£0.65
SC028	£0.00	£2.10	£0.00	£0.70
SC029	£0.00	£2.25	£0.00	£0.75
SC030	£0.00	£2.40	£0.00	£0.80
SC031	£0.00	£2.70	£0.00	£0.90
SC032	£0.00	£2.85	£0.00	£0.95

Current Operator & Reverse Charge call charges incl 20% VAT

VM Chargeband	Operator Connect		Reverse Charge	
	CCF	Ppm	CCF	£pm
SC033	£0.00	£2.97	£0.00	£0.99
SC034	£0.00	£3.00	£0.00	£1.00
SC035	£0.00	£3.30	£0.00	£1.10
SC036	£0.00	£3.60	£0.00	£1.20
SC037	£0.00	£4.35	£0.00	£1.45
SC038	£0.00	£4.50	£0.00	£1.50
SC039	£0.00	£4.65	£0.00	£1.55
SC040	£0.00	£5.40	£0.00	£1.80
SC041	£0.00	£6.00	£0.00	£2.00
SC042	£0.00	£6.60	£0.00	£2.20
SC043	£0.00	£7.50	£0.00	£2.50
SC044	£0.00	£9.00	£0.00	£3.00
SC045	£0.00	£10.80	£0.00	£3.60
SC046	£0.15	£0.00	£0.05	£0.00
SC048	£0.45	£0.00	£0.15	£0.00
SC049	£0.75	£0.00	£0.25	£0.00
SC050	£0.90	£0.00	£0.30	£0.00
SC051	£1.05	£0.00	£0.35	£0.00
SC052	£1.20	£0.00	£0.40	£0.00
SC053	£1.44	£0.00	£0.48	£0.00
SC054	£1.50	£0.00	£0.50	£0.00
SC055	£2.10	£0.00	£0.70	£0.00
SC056	£2.25	£0.00	£0.75	£0.00
SC057	£3.00	£0.00	£1.00	£0.00
SC058	£4.35	£0.00	£1.45	£0.00
SC059	£4.50	£0.00	£1.50	£0.00
SC060	£6.00	£0.00	£2.00	£0.00

VM Chargeband	Operator Connect		Reverse Charge	
	CCF	Ppm	CCF	£pm
SC061	£7.50	£0.00	£2.50	£0.00
SC062	£9.00	£0.00	£3.00	£0.00
SC063	£12.00	£0.00	£4.00	£0.00
SC064	£15.00	£0.00	£5.00	£0.00
SC065	£18.00	£0.00	£6.00	£0.00
SC066	£2.31	£4.65	£0.77	£1.55
SC067	£2.40	£0.75	£0.80	£0.25
SC073**	£0.00	£7.50	£0.00	£2.50
SC074**	£0.15	£0.15	£0.05	£0.05
SC076**	£1.20	£1.20	£0.40	£0.40
SC077**	£2.10	£2.10	£0.70	£0.70
SC078**	£4.50	£4.50	£1.50	£1.50
SC079**	£6.00	£6.00	£2.00	£2.00
SC081	£0.00	£0.54	£0.00	£0.18
SC082	£0.00	£0.66	£0.00	£0.22
SC083	£0.00	£10.50	£0.00	£3.50
SC084	£7.50	£2.25	£2.50	£0.75
SC085	£7.80	£2.97	£2.60	£0.99
SC086	£8.25	£2.34	£2.75	£0.78
SC092	£0.21	£0.21	£0.07	£0.07
SC094	£2.40	£2.40	£0.80	£0.80
SC095	£3.00	£3.00	£1.00	£1.00
SC096	£9.00	£9.00	£3.00	£3.00
SC097	£10.80	£1.50	£3.60	£0.50
SC098	£10.80	£4.50	£3.60	£1.50
SC099	£10.80	£6.00	£3.60	£2.00
SC100	£10.80	£10.80	£3.60	£3.60

** Duration charging after 60 seconds.

Charges to international numbers



Current Operator & Reverse Charge call charges incl 20% VAT

VM Chargeband	Operator Connect		Reverse Charge	
	CCF	Ppm	CCF	£pm
AFGHANISTAN	£3.92	£4.04	£7.88	£4.04
AFGHANISTAN (MOBILE)	£3.92	£4.88	£7.88	£4.88
ALBANIA	£3.92	£2.52	£7.88	£2.52
ALBANIA (MOBILE)	£3.92	£3.36	£7.88	£3.36
ALGERIA	£3.92	£2.52	£7.88	£2.52
ALGERIA (MOBILE)	£3.92	£3.36	£7.88	£3.36
ANDORRA	£3.92	£1.42	£7.88	£1.42
ANDORRA (MOBILE)	£3.92	£2.23	£7.88	£2.23
ANGOLA	£3.92	£4.04	£7.88	£4.04
ANGOLA (MOBILE)	£3.92	£4.88	£7.88	£4.88
ANGUILLA	£3.92	£2.52	£7.88	£2.52
ANGUILLA (MOBILE)	£3.92	£3.36	£7.88	£3.36
ANTARCTICA	£3.92	£4.04	£7.88	£4.04
ANTIGUA & BARBUDA	£3.92	£2.94	£7.88	£2.94
ANTIGUA & BARBUDA (MOBILE)	£3.92	£3.77	£7.88	£3.77
ANTILLES	£3.92	£4.04	£7.88	£4.04
ANTILLES (MOBILE)	£3.92	£4.88	£7.88	£4.88
ARGENTINA	£3.92	£4.04	£7.88	£4.04
ARGENTINA (MOBILE)	£3.92	£4.88	£7.88	£4.88
ARMENIA	£3.92	£4.04	£7.88	£4.04
ARMENIA (MOBILE)	£3.92	£4.88	£7.88	£4.88
ARUBA	£3.92	£4.04	£7.88	£4.04
ARUBA (MOBILE)	£3.92	£4.88	£7.88	£4.88
ASCENSION ISLAND	£3.92	£4.04	£7.88	£4.04
AUSTRALIA	£3.92	£1.08	£7.88	£1.08
AUSTRALIA (MOBILE)	£3.92	£1.96	£7.88	£1.96

VM Chargeband	Operator Connect		Reverse Charge	
	CCF	Ppm	CCF	£pm
AUSTRIA	£3.92	£1.42	£7.88	£1.42
AUSTRIA (MOBILE)	£3.92	£2.23	£7.88	£2.23
AZERBAIJAN REPUBLIC	£3.92	£2.94	£7.88	£2.94
AZERBAIJAN REPUBLIC (MOBILE)	£3.92	£3.77	£7.88	£3.77
BAHAMAS	£3.92	£2.94	£7.88	£2.94
BAHAMAS (MOBILE)	£3.92	£3.77	£7.88	£3.77
BAHRAIN	£3.92	£4.04	£7.88	£4.04
BAHRAIN (MOBILE)	£3.92	£4.88	£7.88	£4.88
BANGLADESH	£3.92	£2.94	£7.88	£2.94
BANGLADESH (MOBILE)	£3.92	£3.77	£7.88	£3.77
BARBADOS	£3.92	£2.94	£7.88	£2.94
BARBADOS (MOBILE)	£3.92	£3.77	£7.88	£3.77
BELARUS	£3.92	£2.94	£7.88	£2.94
BELARUS (MOBILE)	£3.92	£3.77	£7.88	£3.77
BELGIUM	£3.92	£1.23	£7.88	£1.23
BELGIUM (MOBILE)	£3.92	£2.11	£7.88	£2.11
BELIZE	£3.92	£4.04	£7.88	£4.04
BELIZE (MOBILE)	£3.92	£4.88	£7.88	£4.88
BENIN	£3.92	£4.04	£7.88	£4.04
BENIN (MOBILE)	£3.92	£4.88	£7.88	£4.88
BERMUDA	£3.92	£2.94	£7.88	£2.94
BERMUDA (MOBILE)	£3.92	£3.77	£7.88	£3.77
BHUTAN	£3.92	£4.04	£7.88	£4.04
BHUTAN (MOBILE)	£3.92	£4.88	£7.88	£4.88
BOLIVIA	£3.92	£4.04	£7.88	£4.04
BOLIVIA (MOBILE)	£3.92	£4.88	£7.88	£4.88

Current Operator & Reverse Charge call charges incl 20% VAT

VM Chargeband	Operator Connect		Reverse Charge	
	CCF	Ppm	CCF	£pm
BOSNIA-HERZEGOVINA	£3.92	£2.94	£7.88	£2.94
BOSNIA-HERZEGOVINA (MOBILE)	£3.92	£3.77	£7.88	£3.77
BOTSWANA	£3.92	£4.04	£7.88	£4.04
BOTSWANA (MOBILE)	£3.92	£4.88	£7.88	£4.88
BRAZIL	£3.92	£4.04	£7.88	£4.04
BRAZIL (MOBILE)	£3.92	£4.88	£7.88	£4.88
BRUNEI	£3.92	£4.04	£7.88	£4.04
BRUNEI (MOBILE)	£3.92	£4.88	£7.88	£4.88
BULGARIA	£3.92	£2.52	£7.88	£2.52
BULGARIA (MOBILE)	£3.92	£3.36	£7.88	£3.36
BURKINA FASO	£3.92	£4.04	£7.88	£4.04
BURKINA FASO (MOBILE)	£3.92	£4.88	£7.88	£4.88
BURUNDI	£3.92	£4.04	£7.88	£4.04
BURUNDI (MOBILE)	£3.92	£4.88	£7.88	£4.88
CAMBODIA	£3.92	£4.04	£7.88	£4.04
CAMBODIA (MOBILE)	£3.92	£4.88	£7.88	£4.88
CAMEROON	£3.92	£4.04	£7.88	£4.04
CAMEROON (MOBILE)	£3.92	£4.88	£7.88	£4.88
CANADA	£3.92	£0.74	£7.88	£0.74
CAPE VERDE	£3.92	£4.04	£7.88	£4.04
CAPE VERDE (MOBILE)	£3.92	£4.88	£7.88	£4.88
CAYMAN ISLANDS	£3.92	£2.94	£7.88	£2.94
CAYMAN ISLANDS (MOBILE)	£3.92	£3.77	£7.88	£3.77
CENTRAL AFRICAN REPUBLIC	£3.92	£4.04	£7.88	£4.04
CENTRAL AFRICAN REPUBLIC (MOBILE)	£3.92	£4.88	£7.88	£4.88
CHAD	£3.92	£4.04	£7.88	£4.04

VM Chargeband	Operator Connect		Reverse Charge	
	CCF	Ppm	CCF	£pm
CHAD (MOBILE)	£3.92	£4.88	£7.88	£4.88
CHILE	£3.92	£4.04	£7.88	£4.04
CHILE (MOBILE)	£3.92	£4.88	£7.88	£4.88
CHINA	£3.92	£4.04	£7.88	£4.04
CHINA (MOBILE)	£3.92	£4.88	£7.88	£4.88
CHRISTMAS ISLANDS	£3.92	£3.63	£7.88	£3.63
COCOS ISLANDS	£3.92	£3.63	£7.88	£3.63
COLOMBIA	£3.92	£4.04	£7.88	£4.04
COLOMBIA (MOBILE)	£3.92	£4.88	£7.88	£4.88
COMOROS ISLANDS	£3.92	£4.04	£7.88	£4.04
COMOROS ISLANDS (MOBILE)	£3.92	£4.88	£7.88	£4.88
CONGO	£3.92	£4.04	£7.88	£4.04
CONGO (DR)	£3.92	£4.88	£7.88	£4.88
CONGO (DR) (MOBILE)	£3.92	£5.56	£7.88	£5.56
CONGO (MOBILE)	£3.92	£6.42	£7.88	£6.42
COOK ISLANDS	£3.92	£4.04	£7.88	£4.04
COOK ISLANDS (MOBILE)	£3.92	£4.88	£7.88	£4.88
COSTA RICA	£3.92	£4.04	£7.88	£4.04
COSTA RICA (MOBILE)	£3.92	£4.88	£7.88	£4.88
Côte d'Ivoire	£3.92	£3.63	£7.88	£3.63
Côte d'Ivoire (MOBILE)	£3.92	£4.46	£7.88	£4.46
CROATIA	£3.92	£2.94	£7.88	£2.94
CROATIA (MOBILE)	£3.92	£3.77	£7.88	£3.77
CUBA	£3.92	£4.04	£7.88	£4.04
CUBA (MOBILE)	£3.92	£4.88	£7.88	£4.88
CYPRUS	£3.92	£1.42	£7.88	£1.42

Current Operator & Reverse Charge call charges incl 20% VAT

VM Chargeband	Operator Connect		Reverse Charge	
	CCF	Ppm	CCF	£pm
CYPRUS (MOBILE)	£3.92	£2.23	£7.88	£2.23
CZECH REPUBLIC	£3.92	£1.42	£7.88	£1.42
CZECH REPUBLIC (MOBILE)	£3.92	£2.23	£7.88	£2.23
DENMARK	£3.92	£1.42	£7.88	£1.42
DENMARK (MOBILE)	£3.92	£2.23	£7.88	£2.23
DIEGO GARCIA	£3.92	£4.04	£7.88	£4.04
DIEGO GARCIA (MOBILE)	£3.92	£5.15	£7.88	£5.15
DJIBOUTI	£3.92	£4.04	£7.88	£4.04
DJIBOUTI (MOBILE)	£3.92	£4.88	£7.88	£4.88
DOMINICA	£3.92	£2.94	£7.88	£2.94
DOMINICA (MOBILE)	£3.92	£3.77	£7.88	£3.77
DOMINICAN REPUBLIC	£3.92	£2.94	£7.88	£2.94
DOMINICAN REPUBLIC (MOBILE)	£3.92	£3.77	£7.88	£3.77
EAST TIMOR	£3.92	£4.04	£7.88	£4.04
EAST TIMOR (MOBILE)	£3.92	£4.88	£7.88	£4.88
ECUADOR	£3.92	£4.04	£7.88	£4.04
ECUADOR (MOBILE)	£3.92	£4.88	£7.88	£4.88
EGYPT	£3.92	£4.04	£7.88	£4.04
EGYPT (MOBILE)	£3.92	£4.88	£7.88	£4.88
EL SALVADOR	£3.92	£4.04	£7.88	£4.04
EL SALVADOR (MOBILE)	£3.92	£4.88	£7.88	£4.88
EQUATORIAL GUINEA	£3.92	£4.04	£7.88	£4.04
EQUATORIAL GUINEA (MOBILE)	£3.92	£4.88	£7.88	£4.88
ERITREA	£3.92	£4.04	£7.88	£4.04
ERITREA (MOBILE)	£3.92	£4.88	£7.88	£4.88
ESTONIA	£3.92	£2.94	£7.88	£2.94

VM Chargeband	Operator Connect		Reverse Charge	
	CCF	Ppm	CCF	£pm
ESTONIA (MOBILE)	£3.92	£3.77	£7.88	£3.77
ETHIOPIA	£3.92	£4.04	£7.88	£4.04
ETHIOPIA (MOBILE)	£3.92	£4.88	£7.88	£4.88
FALKLAND ISLANDS	£3.92	£4.04	£7.88	£4.04
FAROE ISLANDS	£3.92	£1.42	£7.88	£1.42
FAROE ISLANDS (MOBILE)	£3.92	£2.23	£7.88	£2.23
FIJI	£3.92	£4.04	£7.88	£4.04
FIJI (MOBILE)	£3.92	£4.88	£7.88	£4.88
FINLAND	£3.92	£1.42	£7.88	£1.42
FINLAND (MOBILE)	£3.92	£2.23	£7.88	£2.23
FRANCE	£3.92	£1.23	£7.88	£1.23
FRANCE (MOBILE)	£3.92	£2.11	£7.88	£2.11
FRENCH GUIANA	£3.92	£4.04	£7.88	£4.04
FRENCH GUIANA (MOBILE)	£3.92	£4.88	£7.88	£4.88
FRENCH POLYNESIA	£3.92	£4.04	£7.88	£4.04
FRENCH POLYNESIA (MOBILE)	£3.92	£4.88	£7.88	£4.88
GABON	£3.92	£4.04	£7.88	£4.04
GABON (MOBILE)	£3.92	£4.88	£7.88	£4.88
GAMBIA	£3.92	£4.04	£7.88	£4.04
GAMBIA (MOBILE)	£3.92	£4.88	£7.88	£4.88
GEORGIA	£3.92	£4.04	£7.88	£4.04
GEORGIA (MOBILE)	£3.92	£4.88	£7.88	£4.88
GERMANY	£3.92	£1.23	£7.88	£1.23
GERMANY (MOBILE)	£3.92	£2.11	£7.88	£2.11
GHANA	£3.92	£4.04	£7.88	£4.04
GHANA (MOBILE)	£3.92	£4.88	£7.88	£4.88

Current Operator & Reverse Charge call charges incl 20% VAT

VM Chargeband	Operator Connect		Reverse Charge	
	CCF	Ppm	CCF	£pm
GIBRALTAR	£3.92	£1.42	£7.88	£1.42
GIBRALTAR (MOBILE)	£3.92	£2.23	£7.88	£2.23
GREECE	£3.92	£1.08	£7.88	£1.08
GREECE (MOBILE)	£3.92	£1.96	£7.88	£1.96
GREENLAND	£3.92	£4.04	£7.88	£4.04
GREENLAND (MOBILE)	£3.92	£4.88	£7.88	£4.88
GRENADA	£3.92	£3.36	£7.88	£3.36
GRENADA (MOBILE)	£3.92	£4.04	£7.88	£4.04
GUADELOUPE	£3.92	£4.04	£7.88	£4.04
GUADELOUPE (MOBILE)	£3.92	£4.88	£7.88	£4.88
GUAM	£3.92	£4.04	£7.88	£4.04
GUATEMALA	£3.92	£4.04	£7.88	£4.04
GUATEMALA (MOBILE)	£3.92	£4.88	£7.88	£4.88
GUINEA	£3.92	£4.04	£7.88	£4.04
GUINEA (MOBILE)	£3.92	£4.88	£7.88	£4.88
GUINEA-BISSAU	£3.92	£4.04	£7.88	£4.04
GUINEA-BISSAU (MOBILE)	£3.92	£4.88	£7.88	£4.88
GUYANA	£3.92	£4.04	£7.88	£4.04
GUYANA (MOBILE)	£3.92	£4.88	£7.88	£4.88
HAITI	£3.92	£4.04	£7.88	£4.04
HAITI (MOBILE)	£3.92	£4.88	£7.88	£4.88
HONDURAS	£3.92	£4.04	£7.88	£4.04
HONDURAS (MOBILE)	£3.92	£4.88	£7.88	£4.88
HONG KONG	£3.92	£2.23	£7.88	£2.23
HONG KONG (MOBILE)	£3.92	£3.06	£7.88	£3.06
HUNGARY	£3.92	£1.42	£7.88	£1.42

VM Chargeband	Operator Connect		Reverse Charge	
	CCF	Ppm	CCF	£pm
HUNGARY (MOBILE)	£3.92	£2.23	£7.88	£2.23
ICELAND	£3.92	£2.94	£7.88	£2.94
ICELAND (MOBILE)	£3.92	£3.77	£7.88	£3.77
INDIA	£3.92	£2.52	£7.88	£2.52
INDIA (MOBILE)	£3.92	£3.36	£7.88	£3.36
INDONESIA	£3.92	£4.04	£7.88	£4.04
INDONESIA (MOBILE)	£3.92	£4.88	£7.88	£4.88
IRAN	£3.92	£4.04	£7.88	£4.04
IRAN (MOBILE)	£3.92	£4.88	£7.88	£4.88
IRAQ	£3.92	£4.04	£7.88	£4.04
IRAQ (MOBILE)	£3.92	£5.15	£7.88	£5.15
IRELAND	£3.92	£0.74	£7.88	£0.74
IRELAND (MOBILE)	£3.92	£1.54	£7.88	£1.54
ISRAEL	£3.92	£2.94	£7.88	£2.94
ISRAEL (MOBILE)	£3.92	£3.77	£7.88	£3.77
ITALY	£3.92	£1.23	£7.88	£1.23
ITALY (MOBILE)	£3.92	£2.11	£7.88	£2.11
JAMAICA	£3.92	£2.94	£7.88	£2.94
JAMAICA (MOBILE)	£3.92	£3.77	£7.88	£3.77
JAPAN	£3.92	£2.52	£7.88	£2.52
JAPAN (MOBILE)	£3.92	£3.36	£7.88	£3.36
JORDAN	£3.92	£4.04	£7.88	£4.04
JORDAN (MOBILE)	£3.92	£4.88	£7.88	£4.88
KAZAKHSTAN	£3.92	£2.94	£7.88	£2.94
KAZAKHSTAN (MOBILE)	£3.92	£3.77	£7.88	£3.77
KENYA	£3.92	£4.04	£7.88	£4.04

Current Operator & Reverse Charge call charges incl 20% VAT

VM Chargeband	Operator Connect		Reverse Charge	
	CCF	Ppm	CCF	£pm
KENYA (MOBILE)	£3.92	£4.88	£7.88	£4.88
KIRIBATI	£3.92	£4.04	£7.88	£4.04
KIRIBATI (MOBILE)	£3.92	£4.88	£7.88	£4.88
KOREA (NORTH)	£3.92	£5.56	£7.88	£5.56
KOREA (SOUTH)	£3.92	£6.42	£7.88	£6.42
KOREA (SOUTH) (MOBILE)	£3.92	£7.26	£7.88	£7.26
KUWAIT	£3.92	£4.04	£7.88	£4.04
KUWAIT (MOBILE)	£3.92	£4.88	£7.88	£4.88
KYRGYZSTAN	£3.92	£2.94	£7.88	£2.94
KYRGYZSTAN (MOBILE)	£3.92	£3.77	£7.88	£3.77
LAOS PDR	£3.92	£4.04	£7.88	£4.04
LAOS PDR (MOBILE)	£3.92	£4.88	£7.88	£4.88
LATVIA	£3.92	£2.52	£7.88	£2.52
LATVIA (MOBILE)	£3.92	£3.36	£7.88	£3.36
LEBANON	£3.92	£4.04	£7.88	£4.04
LEBANON (MOBILE)	£3.92	£4.88	£7.88	£4.88
LESOTHO	£3.92	£4.04	£7.88	£4.04
LESOTHO (MOBILE)	£3.92	£4.88	£7.88	£4.88
LIBERIA	£3.92	£4.04	£7.88	£4.04
LIBERIA (MOBILE)	£3.92	£4.88	£7.88	£4.88
LIBYA	£3.92	£2.52	£7.88	£2.52
LIBYA (MOBILE)	£3.92	£3.36	£7.88	£3.36
LIECHTENSTEIN	£3.92	£1.42	£7.88	£1.42
LIECHTENSTEIN (MOBILE)	£3.92	£2.23	£7.88	£2.23
LITHUANIA	£3.92	£2.94	£7.88	£2.94
LITHUANIA (MOBILE)	£3.92	£3.77	£7.88	£3.77

VM Chargeband	Operator Connect		Reverse Charge	
	CCF	Ppm	CCF	£pm
LUXEMBOURG	£3.92	£1.42	£7.88	£1.42
LUXEMBOURG (MOBILE)	£3.92	£2.23	£7.88	£2.23
MACAO	£3.92	£4.04	£7.88	£4.04
MACAO (MOBILE)	£3.92	£4.88	£7.88	£4.88
MACEDONIA	£3.92	£2.52	£7.88	£2.52
MACEDONIA (MOBILE)	£3.92	£3.36	£7.88	£3.36
MADAGASCAR	£3.92	£4.04	£7.88	£4.04
MADAGASCAR (MOBILE)	£3.92	£4.88	£7.88	£4.88
MALAWI	£3.92	£4.04	£7.88	£4.04
MALAWI (MOBILE)	£3.92	£4.88	£7.88	£4.88
MALAYSIA	£3.92	£2.52	£7.88	£2.52
MALAYSIA (MOBILE)	£3.92	£3.36	£7.88	£3.36
MALDIVES	£3.92	£4.04	£7.88	£4.04
MALDIVES (MOBILE)	£3.92	£4.88	£7.88	£4.88
MALI	£3.92	£4.04	£7.88	£4.04
MALI (MOBILE)	£3.92	£4.88	£7.88	£4.88
MALTA	£3.92	£1.42	£7.88	£1.42
MALTA (MOBILE)	£3.92	£2.23	£7.88	£2.23
MARSHALL ISLANDS	£3.92	£4.04	£7.88	£4.04
MARSHALL ISLANDS (MOBILE)	£3.92	£5.15	£7.88	£5.15
MARTINIQUE	£3.92	£4.04	£7.88	£4.04
MARTINIQUE (MOBILE)	£3.92	£4.88	£7.88	£4.88
MAURITANIA	£3.92	£4.04	£7.88	£4.04
MAURITANIA (MOBILE)	£3.92	£4.88	£7.88	£4.88
MAURITIUS	£3.92	£4.04	£7.88	£4.04
MAURITIUS (MOBILE)	£3.92	£4.88	£7.88	£4.88

Current Operator & Reverse Charge call charges incl 20% VAT

VM Chargeband	Operator Connect		Reverse Charge	
	CCF	Ppm	CCF	£pm
MAYOTTE	£3.92	£4.04	£7.88	£4.04
MAYOTTE (MOBILE)	£3.92	£4.88	£7.88	£4.88
MEXICO	£3.92	£4.04	£7.88	£4.04
MEXICO (MOBILE)	£3.92	£4.88	£7.88	£4.88
MICRONESIA	£3.92	£4.04	£7.88	£4.04
MOLDOVA	£3.92	£4.04	£7.88	£4.04
MOLDOVA (MOBILE)	£3.92	£4.88	£7.88	£4.88
MONACO	£3.92	£1.42	£7.88	£1.42
MONACO (MOBILE)	£3.92	£2.23	£7.88	£2.23
MONGOLIA	£3.92	£4.04	£7.88	£4.04
MONGOLIA (MOBILE)	£3.92	£4.88	£7.88	£4.88
MONTENEGRO	£3.92	£2.52	£7.88	£2.52
MONTENEGRO (MOBILE)	£3.92	£3.36	£7.88	£3.36
MONTSERRAT	£3.92	£2.94	£7.88	£2.94
MONTSERRAT (MOBILE)	£3.92	£3.77	£7.88	£3.77
MOROCCO	£3.92	£2.52	£7.88	£2.52
MOROCCO (MOBILE)	£3.92	£3.36	£7.88	£3.36
MOZAMBIQUE	£3.92	£4.04	£7.88	£4.04
MOZAMBIQUE (MOBILE)	£3.92	£4.88	£7.88	£4.88
MYANMAR (BURMA)	£3.92	£5.56	£7.88	£5.56
MYANMAR (BURMA) (MOBILE)	£3.92	£6.42	£7.88	£6.42
N. MARIANAS IS.	£3.92	£4.04	£7.88	£4.04
NAMIBIA	£3.92	£4.04	£7.88	£4.04
NAMIBIA (MOBILE)	£3.92	£4.88	£7.88	£4.88
NAURU	£3.92	£4.04	£7.88	£4.04
NAURU (MOBILE)	£3.92	£4.88	£7.88	£4.88

VM Chargeband	Operator Connect		Reverse Charge	
	CCF	Ppm	CCF	£pm
NEPAL	£3.92	£4.04	£7.88	£4.04
NEPAL (MOBILE)	£3.92	£4.88	£7.88	£4.88
NETHERLANDS	£3.92	£1.08	£7.88	£1.08
NETHERLANDS (MOBILE)	£3.92	£1.96	£7.88	£1.96
NEW CALEDONIA	£3.92	£4.04	£7.88	£4.04
NEW CALEDONIA (MOBILE)	£3.92	£4.88	£7.88	£4.88
NEW ZEALAND	£3.92	£1.42	£7.88	£1.42
NEW ZEALAND (MOBILE)	£3.92	£2.23	£7.88	£2.23
NICARAGUA	£3.92	£4.04	£7.88	£4.04
NICARAGUA (MOBILE)	£3.92	£4.88	£7.88	£4.88
NIGER	£3.92	£4.04	£7.88	£4.04
NIGER (MOBILE)	£3.92	£4.88	£7.88	£4.88
NIGERIA	£3.92	£4.04	£7.88	£4.04
NIGERIA (MOBILE)	£3.92	£4.88	£7.88	£4.88
NIUE ISLANDS	£3.92	£4.04	£7.88	£4.04
NIUE ISLANDS (MOBILE)	£3.92	£4.88	£7.88	£4.88
NORFOLK ISLANDS	£3.92	£4.04	£7.88	£4.04
NORFOLK ISLANDS (MOBILE)	£3.92	£4.88	£7.88	£4.88
NORWAY	£3.92	£1.42	£7.88	£1.42
NORWAY (MOBILE)	£3.92	£2.23	£7.88	£2.23
OMAN	£3.92	£4.04	£7.88	£4.04
OMAN (MOBILE)	£3.92	£4.88	£7.88	£4.88
PAKISTAN	£3.92	£2.52	£7.88	£2.52
PAKISTAN (MOBILE)	£3.92	£3.36	£7.88	£3.36
PALAU	£3.92	£4.04	£7.88	£4.04
PALESTINE	£3.92	£2.23	£7.88	£2.23

Current Operator & Reverse Charge call charges incl 20% VAT

VM Chargeband	Operator Connect		Reverse Charge	
	CCF	Ppm	CCF	£pm
PALESTINE (MOBILE)	£3.92	£3.06	£7.88	£3.06
PANAMA	£3.92	£4.04	£7.88	£4.04
PANAMA (MOBILE)	£3.92	£4.88	£7.88	£4.88
PAPUA NEW GUINEA	£3.92	£4.04	£7.88	£4.04
PAPUA NEW GUINEA (MOBILE)	£3.92	£4.88	£7.88	£4.88
PARAGUAY	£3.92	£4.04	£7.88	£4.04
PARAGUAY (MOBILE)	£3.92	£4.88	£7.88	£4.88
PERU	£3.92	£4.04	£7.88	£4.04
PERU (MOBILE)	£3.92	£4.88	£7.88	£4.88
PHILIPPINES	£3.92	£4.04	£7.88	£4.04
PHILIPPINES (MOBILE)	£3.92	£4.88	£7.88	£4.88
POLAND	£3.92	£1.42	£7.88	£1.42
POLAND (MOBILE)	£3.92	£2.23	£7.88	£2.23
PORTUGAL	£3.92	£1.42	£7.88	£1.42
PORTUGAL (MOBILE)	£3.92	£2.23	£7.88	£2.23
PUERTO RICO	£3.92	£2.94	£7.88	£2.94
QATAR	£3.92	£4.04	£7.88	£4.04
QATAR (MOBILE)	£3.92	£4.88	£7.88	£4.88
REUNION	£3.92	£4.04	£7.88	£4.04
REUNION (MOBILE)	£3.92	£4.88	£7.88	£4.88
ROMANIA	£3.92	£2.94	£7.88	£2.94
ROMANIA (MOBILE)	£3.92	£3.77	£7.88	£3.77
RUSSIA	£3.92	£2.94	£7.88	£2.94
RUSSIA (MOBILE)	£3.92	£3.77	£7.88	£3.77
RWANDESE REPUBLIC	£3.92	£4.04	£7.88	£4.04
RWANDESE REPUBLIC (MOBILE)	£3.92	£4.88	£7.88	£4.88

VM Chargeband	Operator Connect		Reverse Charge	
	CCF	Ppm	CCF	£pm
SAMOA (US)	£3.92	£5.56	£7.88	£5.56
SAMOA (US) (MOBILE)	£3.92	£6.42	£7.88	£6.42
SAMOA (WESTERN)	£3.92	£7.26	£7.88	£7.26
SAMOA (WESTERN) (MOBILE)	£3.92	£8.09	£7.88	£8.09
SAN MARINO	£3.92	£1.42	£7.88	£1.42
SAN MARINO (MOBILE)	£3.92	£2.23	£7.88	£2.23
SAO TOME & PRINCIPE	£3.92	£4.04	£7.88	£4.04
SAO TOME & PRINCIPE (MOBILE)	£3.92	£4.88	£7.88	£4.88
SAUDI ARABIA	£3.92	£4.04	£7.88	£4.04
SAUDI ARABIA (MOBILE)	£3.92	£4.88	£7.88	£4.88
SENEGAL	£3.92	£4.04	£7.88	£4.04
SENEGAL (MOBILE)	£3.92	£4.88	£7.88	£4.88
SERBIA	£3.92	£2.52	£7.88	£2.52
SERBIA (MOBILE)	£3.92	£3.36	£7.88	£3.36
SEYCHELLES	£3.92	£4.04	£7.88	£4.04
SEYCHELLES (MOBILE)	£3.92	£4.88	£7.88	£4.88
SIERRA LEONE	£3.92	£4.04	£7.88	£4.04
SIERRA LEONE (MOBILE)	£3.92	£4.88	£7.88	£4.88
SINGAPORE	£3.92	£2.23	£7.88	£2.23
SINGAPORE (MOBILE)	£3.92	£3.06	£7.88	£3.06
SINT MAARTEN	£3.92	£4.04	£7.88	£4.04
SINT MAARTEN (MOBILE)	£3.92	£4.88	£7.88	£4.88
SLOVAKIA	£3.92	£1.81	£7.88	£1.81
SLOVAKIA (MOBILE)	£3.92	£2.65	£7.88	£2.65
SLOVENIA	£3.92	£2.52	£7.88	£2.52
SLOVENIA (MOBILE)	£3.92	£3.36	£7.88	£3.36

Current Operator & Reverse Charge call charges incl 20% VAT

VM Chargeband	Operator Connect		Reverse Charge	
	CCF	Ppm	CCF	£pm
SOLOMON ISLANDS	£3.92	£4.04	£7.88	£4.04
SOLOMON ISLANDS (MOBILE)	£3.92	£4.88	£7.88	£4.88
SOMALIA	£3.92	£4.04	£7.88	£4.04
SOMALIA (MOBILE)	£3.92	£4.88	£7.88	£4.88
SOUTH AFRICA	£3.92	£2.52	£7.88	£2.52
SOUTH AFRICA (MOBILE)	£3.92	£3.36	£7.88	£3.36
SOUTH SUDAN	£3.92	£4.04	£7.88	£4.04
SOUTH SUDAN (MOBILE)	£3.92	£4.88	£7.88	£4.88
SPAIN	£3.92	£1.42	£7.88	£1.42
SPAIN (MOBILE)	£3.92	£2.23	£7.88	£2.23
SRI LANKA	£3.92	£3.63	£7.88	£3.63
SRI LANKA (MOBILE)	£3.92	£4.46	£7.88	£4.46
ST HELENA	£3.92	£4.04	£7.88	£4.04
ST KITTS & NEVIS	£3.92	£2.94	£7.88	£2.94
ST KITTS & NEVIS (MOBILE)	£3.92	£3.77	£7.88	£3.77
ST LUCIA	£3.92	£2.94	£7.88	£2.94
ST LUCIA (MOBILE)	£3.92	£3.77	£7.88	£3.77
ST PIERRE & MIQUELON	£3.92	£2.94	£7.88	£2.94
ST PIERRE & MIQUELON (MOBILE)	£3.92	£3.77	£7.88	£3.77
ST VINCENT & GRENADINES	£3.92	£2.94	£7.88	£2.94
ST VINCENT & GRENADINES (MOBILE)	£3.92	£3.77	£7.88	£3.77
SUDAN	£3.92	£4.04	£7.88	£4.04
SUDAN (MOBILE)	£3.92	£4.88	£7.88	£4.88
SURINAME	£3.92	£4.04	£7.88	£4.04
SURINAME (MOBILE)	£3.92	£4.88	£7.88	£4.88
SWAZILAND	£3.92	£4.04	£7.88	£4.04

VM Chargeband	Operator Connect		Reverse Charge	
	CCF	Ppm	CCF	£pm
SWAZILAND (MOBILE)	£3.92	£4.88	£7.88	£4.88
SWEDEN	£3.92	£1.42	£7.88	£1.42
SWEDEN (MOBILE)	£3.92	£2.23	£7.88	£2.23
SWITZERLAND	£3.92	£1.42	£7.88	£1.42
SWITZERLAND (MOBILE)	£3.92	£2.23	£7.88	£2.23
SYRIA	£3.92	£4.04	£7.88	£4.04
SYRIA (MOBILE)	£3.92	£4.88	£7.88	£4.88
TAIWAN	£3.92	£4.04	£7.88	£4.04
TAIWAN (MOBILE)	£3.92	£4.88	£7.88	£4.88
TAJIKISTAN	£3.92	£3.36	£7.88	£3.36
TAJIKISTAN (MOBILE)	£3.92	£4.04	£7.88	£4.04
TANZANIA	£3.92	£4.04	£7.88	£4.04
TANZANIA (MOBILE)	£3.92	£4.88	£7.88	£4.88
THAILAND	£3.92	£4.04	£7.88	£4.04
THAILAND (MOBILE)	£3.92	£4.88	£7.88	£4.88
TOGOLESE REPUBLIC	£3.92	£4.04	£7.88	£4.04
TOGOLESE REPUBLIC (MOBILE)	£3.92	£4.88	£7.88	£4.88
TOKELAU	£3.92	£4.04	£7.88	£4.04
TOKELAU (MOBILE)	£3.92	£4.88	£7.88	£4.88
TONGA	£3.92	£4.04	£7.88	£4.04
TONGA (MOBILE)	£3.92	£4.88	£7.88	£4.88
TRINIDAD & TOBAGO	£3.92	£2.94	£7.88	£2.94
TRINIDAD & TOBAGO (MOBILE)	£3.92	£3.77	£7.88	£3.77
TUNISIA	£3.92	£2.94	£7.88	£2.94
TUNISIA (MOBILE)	£3.92	£3.77	£7.88	£3.77
TURKEY	£3.92	£2.52	£7.88	£2.52

Current Operator & Reverse Charge call charges incl 20% VAT

VM Chargeband	Operator Connect		Reverse Charge	
	CCF	Ppm	CCF	£pm
TURKEY (MOBILE)	£3.92	£3.36	£7.88	£3.36
TURKMENISTAN	£3.92	£3.36	£7.88	£3.36
TURKMENISTAN (MOBILE)	£3.92	£4.04	£7.88	£4.04
TURKS & CAICOS ISLANDS	£3.92	£2.94	£7.88	£2.94
TURKS & CAICOS ISLANDS (MOBILE)	£3.92	£3.77	£7.88	£3.77
TUVALU	£3.92	£4.04	£7.88	£4.04
TUVALU (MOBILE)	£3.92	£4.88	£7.88	£4.88
UGANDA	£3.92	£4.04	£7.88	£4.04
UGANDA (MOBILE)	£3.92	£4.88	£7.88	£4.88
UKRAINE	£3.92	£2.94	£7.88	£2.94
UKRAINE (MOBILE)	£3.92	£3.77	£7.88	£3.77
UNITED ARAB EMIRATES	£3.92	£4.04	£7.88	£4.04
UNITED ARAB EMIRATES (MOBILE)	£3.92	£4.88	£7.88	£4.88
URUGUAY	£3.92	£4.04	£7.88	£4.04
URUGUAY (MOBILE)	£3.92	£4.88	£7.88	£4.88
USA	£3.92	£0.74	£7.88	£0.74
UZBEKISTAN	£3.92	£2.94	£7.88	£2.94
UZBEKISTAN (MOBILE)	£3.92	£3.77	£7.88	£3.77
VANUATU	£3.92	£4.04	£7.88	£4.04
VANUATU (MOBILE)	£3.92	£4.88	£7.88	£4.88
VATICAN CITY STATE	£3.92	£1.42	£7.88	£1.42
VENEZUELA	£3.92	£4.04	£7.88	£4.04
VENEZUELA (MOBILE)	£3.92	£4.88	£7.88	£4.88
VIETNAM	£3.92	£4.04	£7.88	£4.04
VIETNAM (MOBILE)	£3.92	£4.88	£7.88	£4.88
VIRGIN ISLANDS (UK)	£3.92	£5.56	£7.88	£5.56

VM Chargeband	Operator Connect		Reverse Charge	
	CCF	Ppm	CCF	£pm
VIRGIN ISLANDS (UK) (MOBILE)	£3.92	£6.42	£7.88	£6.42
VIRGIN ISLANDS (US)	£3.92	£7.26	£7.88	£7.26
VIRGIN ISLANDS (US) (MOBILE)	£3.92	£8.09	£7.88	£8.09
WALLIS & FUTUNA	£3.92	£4.04	£7.88	£4.04
YEMEN (AR & PDR)	£3.92	£4.88	£7.88	£4.88
YEMEN (AR & PDR) (MOBILE)	£3.92	£5.56	£7.88	£5.56
ZAMBIA	£3.92	£4.04	£7.88	£4.04
ZAMBIA (MOBILE)	£3.92	£4.88	£7.88	£4.88
ZIMBABWE	£3.92	£4.04	£7.88	£4.04
ZIMBABWE (MOBILE)	£3.92	£4.88	£7.88	£4.88

Charges to fixed-fee & other numbers



Current Operator & Reverse Charge call charges incl 20% VAT

VM Chargeband	Operator Connect		Reverse Charge	
	CCF	Ppm	CCF	£pm
FF10	£5.95	£0.00	£2.66	£0.00
FF3	n/a	n/a	£1.54	£0.00
FF6	n/a	n/a	£1.54	£0.00
FF8	£4.23	£0.00	£1.89	£0.00
FF9	£9.84	£0.00	£4.39	£0.00
FREE	£0.00	£0.00	£0.00	£0.00
FW1	£3.92	£0.48	£1.75	£0.15
FW10	£3.92	£0.33	£1.75	£0.10
FW12	£3.92	£0.42	£1.75	£0.13
FW2	£3.92	£0.46	£1.75	£0.14
FW3	£3.92	£0.51	£1.75	£0.16
FW4	£3.92	£0.49	£1.75	£0.15
FW5	£3.92	£0.46	£1.75	£0.14
FW6	£3.92	£0.42	£1.75	£0.13
FW7	£3.92	£0.39	£1.75	£0.12
FW8	£3.92	£0.59	£1.75	£0.18
FW9	£3.92	£0.54	£1.75	£0.17
IM1	n/a	n/a	£4.17	£7.30
IM2	n/a	n/a	£4.17	£7.30
IM5	n/a	n/a	£4.17	£7.30
IM6	n/a	n/a	£4.17	£7.30
IM7	n/a	n/a	£4.17	£7.30
IN	£2.52	£0.10	£3.57	£0.12
MB1	£3.92	£0.98	£1.75	£0.31
MS1	£3.92	£0.42	£1.75	£0.13
N3	£3.92	£0.15	£3.92	£0.15

VM Chargeband	Operator Connect		Reverse Charge	
	CCF	Ppm	CCF	£pm
PG21	£3.92	£0.16	£1.54	£0.05
PG6	£3.92	£0.40	£1.54	£0.05
PN1	£3.92	£0.78	£1.75	£0.25
PN10	£3.92	£1.23	£1.75	£0.38
PN11	£3.92	£1.60	£1.75	£0.50
PN12	£3.92	£0.88	£1.75	£0.28
PN13	£3.92	£1.27	£1.75	£0.40
PN14	£3.92	£1.23	£1.75	£0.38
PN15	£3.92	£0.42	£1.75	£0.13
PN16	£3.92	£0.46	£1.75	£0.14
PN17	£3.92	£0.49	£1.75	£0.15
PN18	£3.92	£0.52	£1.75	£0.16
PN19	£3.92	£0.33	£1.75	£0.10
PN2	£3.92	£1.63	£1.75	£0.51
PN20	£3.92	£0.78	£1.75	£0.25
PN21	£3.92	£1.31	£1.75	£0.41
PN22	£3.92	£0.34	£1.75	£0.11
PN3	£3.92	£1.60	£1.75	£0.50
PN4	£3.92	£0.85	£1.75	£0.27
PN5	£3.92	£0.56	£1.75	£0.17
PN6	£3.92	£0.65	£1.75	£0.20
PN7	£11.44	£0.13	£5.11	£0.04
PN8	£3.92	£0.65	£1.75	£0.20
PN9	£3.92	£0.77	£1.75	£0.24
PNS0	£3.92	£0.16	£1.75	£0.05
PNS1	£3.92	£0.55	£1.75	£0.17

Current Operator & Reverse Charge call charges incl 20% VAT

VM Chargeband	Operator Connect		Reverse Charge	
	CCF	Ppm	CCF	£pm
PNS2	£3.92	£1.05	£1.75	£0.33
PNS3	£3.92	£1.23	£1.75	£0.38
Speaking Clock	£6.86	£0.00	£1.54	£0.00
UKR	£3.92	£0.26	£1.75	£0.16
FM1	£3.92	£0.62	£1.75	£0.19
FM10	£3.92	£0.62	£1.75	£0.19
FM11	£3.92	£0.62	£1.75	£0.19
FM12	£3.92	£0.62	£1.75	£0.19
FM13	£3.92	£0.62	£1.75	£0.19
FM14	£3.92	£0.62	£1.75	£0.19
FM15	£3.92	£0.62	£1.75	£0.19
FM16	£3.92	£0.62	£1.75	£0.19
FM17	£3.92	£0.62	£1.75	£0.19
FM2	£3.92	£0.62	£1.75	£0.19
FM3	£3.92	£0.62	£1.75	£0.19
FM4	£3.92	£0.62	£1.75	£0.19
FM5	£3.92	£0.62	£1.75	£0.19
FM6	£3.92	£0.62	£1.75	£0.19
FM7	£3.92	£0.62	£1.75	£0.19