



# Everyday call charges

Call rates for new customers & package upgrades

**New**  
Chatter  
rates

Prices effective from 1st November 2022  
011122 Everyday Call Charges V1

# New Chatter Rates

## Phone packages

Includes line rental

Package	Price (per month)
Weekend chatter	£19.00 line rental
Evenings & weekend chatter	£24.00
Anytime chatter	£29.00
International anytime chatter	£34.00

## Add ons

Additional phone services must be taken with a phone package

Service	Price (per month)
Talk Extra 100 <sup>1</sup>	£3.00
Talk Extra 200 <sup>1</sup>	£5.00
Talk International £2	£2.00
Talk International £5	£5.00
Talk International £10	£10.00
Talk Asia 300	£5.00

## Feature bundles

Bundle	Services Included	Price (per month)
Manage My Privacy	Caller Display, Anonymous Caller Rejection, Call Barring	£3.00
Manage My Calls	Call Divert, Call Waiting, Voicemail Plus	£3.00
Manage My Privacy and Calls	Caller Display, Anonymous Caller Rejection, Call Barring, Call Divert, Call Waiting, Voicemail Plus	£4.00

## Call features

Service	Price (per month)
Calls to 101 (Police non-emergency)	Free
Free Voicemail	Free
1471 Last Calling Number <sup>◇</sup>	Free
141 Number Conceal	Free
Caller Display <sup>****</sup>	Free
Voicemail Plus <sup>*</sup>	£2.25
Ring Back When Free <sup>**</sup>	£2.25
Call Divert <sup>***</sup>	£2.25
Call Barring	£2.25
Call Waiting <sup>*</sup>	£2.25
3-Way Calling <sup>***</sup>	£2.25
Sending a text message from your Virgin Phone	£0.12
Anonymous Caller Rejection	£2.70
Any combination of two or more of the above features	£3.90

Your phone service must be kept for a minimum of 12 months.

All chargeable additional phone services must be kept for a minimum of 30 days.

<sup>1</sup> Only available with Weekend Chatter and Evenings & Weekend Chatter.

\* Voicemail and Call Waiting cannot be used on the same phone line.

\*\* Availability & service dependant on area. Customers in some areas may incur a charge of 36p per use.

\*\*\* The caller is charged only for the call to the dialled number at normal rates. You will be charged for the diverted part of the call from when the call is answered. Each participant in a 3 way call pays the normal dialled rate for the part of the call they dialled.

This feature is not available as part of a features bundle and is only available in areas 20-31. To check which area you're in, go to [virginmedia.com/myvirginmedia](http://virginmedia.com/myvirginmedia), or check your bill next to 'Area reference'.

◇ Calling 1471 is free, but if you choose to return the call (that's Option 3) you will be charged 24p, in addition to your call charges - just listen to the announcement carefully.

\*\*\*\* Availability depends on area.

# Direct dialled call charges

- Call durations and charge band periods (daytime, evening, weekend) are accurate to plus or minus one second.
- Unless otherwise stated, call charges are shown in pence per minute, a call connection charge of 24p per call will apply and both are rounded up to the next penny.

Chargeable calls to UK mobiles, made via the TextDirect service with the 18001 prefix, receive a **20% discount.**

## Call rates to UK local & national numbers

Geographic calls, numbers starting with 01, 02 or 03

Pence per minute (ppm)	Daytime	Evening	Weekend
	<i>Monday - Friday 7am - 7pm</i>	<i>Monday - Friday 7pm - 7am</i>	<i>Midnight Friday to Midnight Sunday</i>
Weekend chatter (Standard)	24p	24p	Included <sup>1</sup>
Evenings & weekend chatter	24p	Included <sup>1</sup>	Included <sup>1</sup>
Anytime chatter	Included <sup>1</sup>	Included <sup>1</sup>	Included <sup>1</sup>
International anytime chatter	Included <sup>1</sup>	Included <sup>1</sup>	Included <sup>1</sup>

Pence per minute (ppm)	Daytime	Evening	Weekend
Talk Extra 100	100 inclusive minutes (shared across Geo, mobile, 0845 & 0870), charges apply thereafter		
Talk Extra 200	200 inclusive minutes (shared across Geo, mobile, 0845 & 0870), charges apply thereafter		

Chargeable calls to UK local & national numbers, made via the TextDirect service with the 18001 prefix, receive a **80% discount.**

## Call rates to UK mobile phones<sup>2</sup>

UK Mobiles	Standard Call Rate (ppm)		
	Daytime	Evening	Weekends
Weekend chatter	24p	24p	24p
Evenings & weekend chatter	24p	Included <sup>3</sup>	Included <sup>3</sup>
Anytime chatter	Included <sup>3</sup>	Included <sup>3</sup>	Included <sup>3</sup>
International anytime chatter	Included <sup>3</sup>	Included <sup>3</sup>	Included <sup>3</sup>

## Call rates to service numbers<sup>\*</sup>

Calls to UK service numbers with the 084, 087, 09 & 118 number ranges will be charged at our standard access charge plus the applicable service charge

Access Charge	
084, 087, 09, 118	24ppm

*For customers in a purple network area, if there is a power or network outage during a call, the call may continue for up to 10 seconds after the calling party has lost connection, and the calling party will be billed accordingly.*

*Operator Assisted calls can be made by dialling 100 and reverse charge calls can be accepted via an operator. If the operator connects to or from a local, national or mobile number calls, will incur a connection fee of £3.96 plus 24p per minute.*

*\*Durations are rounded up to the next second when calculating the Service Charge.*

<sup>1</sup> Call connection fee does not apply. Standard rate of 24p per minute after 60 minutes.

<sup>2</sup> Discounted and inclusive mobile calls are to all UK mobiles. This doesn't include other services beginning with 07, such as Personal Numbering, Mobile WiFi, or Paging services etc. This also incorporates all calls on charge bands FM1-FM17.

<sup>3</sup> Call connection fee does not apply. Mobile calls are free for the first 60 minutes, charge of 24ppm applies thereafter. Re-dial before 60 minutes to avoid call charges.

# International destinations

## Call rates to international destinations

If we haven't shown a separate mobile rate, it'll be the same as the standard call rate

VM Charge Band	Standard chatter		Talk International £2		Talk International £5		Talk International £2		International anytime chatter	
	CCF	PPM	CCF	PPM	CCF	PPM	CCF	PPM	CCF	PPM
Afghanistan	24	204	25	50	25	50	25	50	24	60
Afghanistan Mobile	24	204	25	50	25	50	25	50	24	60
Albania	24	108	25	20	25	20	25	20	24	24
Albania Mobile	24	144	25	20	25	20	25	20	24	24
Algeria	24	108	25	30	25	30	25	30	24	30
Algeria Mobile	24	144	25	30	25	30	25	30	24	30
Andorra	24	84	25	20	25	20	25	20	24	24
Andorra Mobile	24	108	25	20	25	20	25	20	24	24
Angola	24	204	25	30	25	30	25	30	24	30
Angola Mobile	24	204	25	30	25	30	25	30	24	30
Anguilla	24	108	25	30	25	30	25	30	24	30
Anguilla Mobile	24	144	25	30	25	30	25	30	24	30
Antarctica	24	204	25	100	25	100	25	100	24	102
Antigua	24	126	25	30	25	30	25	30	24	30
Antigua Mobile	24	162	25	30	25	30	25	30	24	30
Argentina	24	204	25	10	25	10	25	10	Included*	12
Argentina Mobile	24	204	25	10	25	10	25	10	Included*	12
Armenia	24	204	25	30	25	30	25	30	24	30
Armenia Mobile	24	204	25	30	25	30	25	30	24	30
Aruba	24	204	25	30	25	30	25	30	24	30
Aruba Mobile	24	204	25	30	25	30	25	30	24	30
Ascension	24	204	25	100	25	100	25	100	24	102

Operator Assisted calls can be made by dialling 100. If the operator connects to an international number, calls will incur a connection fee of £3.96 plus 2.5 time your plan's rate for the destination country.

Reverse charge calls can be accepted via an operator. If the operator connects from an international number, calls will incur a connection fee of £7.92 plus 2.5 time your plan's rate for the destination country.

<sup>1</sup> 250 inclusive minutes, 2ppm thereafter.

<sup>2</sup> 1000 inclusive minutes, 1ppm thereafter.

\* Call connection fee does not apply. Calls are free for the first 60 minutes, ppm rates apply thereafter. Re-dial before 60 minutes to avoid call charges.

# Call rates to international destinations

If we haven't shown a separate mobile rate, it'll be the same as the standard call rate

VM Charge Band	Standard chatter		Talk International £2		Talk International £5		Talk International £2		International anytime chatter	
	CCF	PPM	CCF	PPM	CCF	PPM	CCF	PPM	CCF	PPM
Australia	24	48	25	10	25	Included <sup>1</sup>	25	Included <sup>2</sup>	Included*	12
Australia Mobile	24	84	25	10	25	10	25	10	Included*	12
Australian External Territories	24	204	25	100	25	100	25	100	24	102
Austria	0	24	25	10	25	Included <sup>1</sup>	25	Included <sup>2</sup>	Included*	24
Austria Mobile	0	24	25	10	25	10	25	10	Included*	24
Azerbaijan	24	126	25	40	25	40	25	40	24	42
Azerbaijan Mobile	24	162	25	40	25	40	25	40	24	42
Bahamas	24	126	25	10	25	10	25	10	24	12
Bahamas Mobile	24	162	25	10	25	10	25	10	24	12
Bahrain	24	204	25	10	25	10	25	10	24	12
Bahrain Mobile	24	204	25	10	25	10	25	10	24	12
Bangladesh	24	126	25	10	25	10	25	10	24	12
Bangladesh Mobile	24	162	25	10	25	10	25	10	24	12
Barbados	24	126	25	30	25	30	25	30	24	30
Barbados Mobile	24	162	25	30	25	30	25	30	24	30
Belarus (Byelorussia)	24	126	25	50	25	50	25	50	24	60
Belarus (Byelorussia) Mobile	24	162	25	50	25	50	25	50	24	60
Belgium	0	24	25	10	25	Included <sup>1</sup>	25	Included <sup>2</sup>	Included*	24
Belgium Mobile	0	24	25	10	25	10	25	10	Included*	24
Belize	24	204	25	50	25	50	25	50	24	60
Belize Mobile	24	204	25	50	25	50	25	50	24	60
Benin	24	204	25	40	25	40	25	40	24	42
Benin Mobile	24	204	25	40	25	40	25	40	24	42
Bermuda	24	126	25	10	25	10	25	10	24	12
Bermuda Mobile	24	162	25	10	25	10	25	10	24	12
Bhutan	24	204	25	30	25	30	25	30	24	30
Bhutan Mobile	24	204	25	30	25	30	25	30	24	30

Operator Assisted calls can be made by dialling 100. If the operator connects to an international number, calls will incur a connection fee of £3.96 plus 2.5 time your plan's rate for the destination country.

Reverse charge calls can be accepted via an operator. If the operator connects from an international number, calls will incur a connection fee of £7.92 plus 2.5 time your plan's rate for the destination country.

<sup>1</sup> 250 inclusive minutes, 2ppm thereafter.

<sup>2</sup> 1000 inclusive minutes, 1ppm thereafter.

\* Call connection fee does not apply. Calls are free for the first 60 minutes, ppm rates apply thereafter. Re-dial before 60 minutes to avoid call charges.

# Call rates to international destinations

If we haven't shown a separate mobile rate, it'll be the same as the standard call rate

VM Charge Band	Standard chatter		Talk International £2		Talk International £5		Talk International £2		International anytime chatter	
	CCF	PPM	CCF	PPM	CCF	PPM	CCF	PPM	CCF	PPM
Bolivia	24	204	25	30	25	30	25	30	24	30
Bolivia Mobile	24	204	25	30	25	30	25	30	24	30
Bosnia & Herzegovina	24	126	25	30	25	30	25	30	24	30
Bosnia & Herzegovina Mobile	24	162	25	30	25	30	25	30	24	30
Botswana	24	204	25	30	25	30	25	30	24	30
Botswana Mobile	24	204	25	30	25	30	25	30	24	30
Brazil	24	204	25	10	25	10	25	10	Included*	12
Brazil Mobile	24	204	25	10	25	10	25	10	Included*	12
British Virgin Islands	24	390	25	30	25	30	25	30	24	30
British Virgin Islands Mobile	24	390	25	30	25	30	25	30	24	30
Brunei Darussalam	24	204	25	10	25	10	25	10	24	12
Brunei Darussalam Mobile	24	204	25	10	25	10	25	10	24	12
Bulgaria	0	24	25	17	25	17	25	17	Included*	24
Bulgaria Mobile	0	24	25	17	25	17	25	17	Included*	24
Burkina Faso	24	204	25	40	25	40	25	40	24	42
Burkina Faso Mobile	24	204	25	40	25	40	25	40	24	42
Burundi	24	204	25	30	25	30	25	30	24	30
Burundi Mobile	24	204	25	30	25	30	25	30	24	30
Cambodia	24	204	25	20	25	20	25	20	24	24
Cambodia Mobile	24	204	25	20	25	20	25	20	24	24
Cameroon	24	204	25	40	25	40	25	40	24	42
Cameroon Mobile	24	204	25	40	25	40	25	40	24	42
Canada	24	36	25	20	25	Included <sup>1</sup>	25	Included <sup>2</sup>	Included*	24
Cape Verde	24	204	25	50	25	50	25	50	24	60
Cape Verde Mobile	24	204	25	50	25	50	25	50	24	60
Cayman Islands	24	126	25	20	25	20	25	20	24	24
Cayman Islands Mobile	24	162	25	20	25	20	25	20	24	24

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# Call rates to international destinations

If we haven't shown a separate mobile rate, it'll be the same as the standard call rate

VM Charge Band	Standard chatter		Talk International £2		Talk International £5		Talk International £2		International anytime chatter	
	CCF	PPM	CCF	PPM	CCF	PPM	CCF	PPM	CCF	PPM
Central African Republic	24	204	25	100	25	100	25	100	24	102
Central African Republic Mobile	24	204	25	100	25	100	25	100	24	102
Chad	24	204	25	40	25	40	25	40	24	42
Chad Mobile	24	204	25	40	25	40	25	40	24	42
Chile	24	204	25	10	25	10	25	10	Included*	12
Chile Mobile	24	204	25	10	25	10	25	10	Included*	12
China Peoples Republic	24	204	25	10	25	Included <sup>1</sup>	25	Included <sup>2</sup>	Included*	12
China Peoples Republic Mobile	24	204	25	10	25	Included <sup>1</sup>	25	Included <sup>2</sup>	Included*	12
Christmas Island	24	162	25	100	25	100	25	100	24	102
Cocos Islands	24	162	25	100	25	100	25	100	24	102
Colombia	24	204	25	10	25	10	25	10	24	12
Colombia Mobile	24	204	25	10	25	10	25	10	24	12
Comoros	24	204	25	70	25	70	25	70	24	84
Comoros Mobile	24	204	25	70	25	70	25	70	24	84
Congo	24	204	25	80	25	80	25	80	24	84
Congo Mobile	24	390	25	80	25	80	25	80	24	84
Cook Islands	24	204	25	100	25	100	25	100	24	102
Cook Islands Mobile	24	204	25	100	25	100	25	100	24	102
Costa Rica	24	204	25	10	25	10	25	10	24	12
Costa Rica Mobile	24	204	25	10	25	10	25	10	24	12
Cote d'Ivoire (Ivory Coast)	24	162	25	50	25	50	25	50	24	60
Cote d'Ivoire (Ivory Coast) Mobile	24	204	25	50	25	50	25	50	24	60
Croatia	0	24	25	20	25	20	25	20	Included*	24
Croatia Mobile	0	24	25	20	25	20	25	20	Included*	24
Cuba	24	204	25	100	25	100	25	100	24	102
Cuba Mobile	24	204	25	100	25	100	25	100	24	102
Cyprus	0	24	25	10	25	Included <sup>1</sup>	25	Included <sup>2</sup>	Included*	24

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<sup>1</sup> 250 inclusive minutes, 2ppm thereafter.

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# Call rates to international destinations

If we haven't shown a separate mobile rate, it'll be the same as the standard call rate

VM Charge Band	Standard chatter		Talk International £2		Talk International £5		Talk International £2		International anytime chatter	
	CCF	PPM	CCF	PPM	CCF	PPM	CCF	PPM	CCF	PPM
Cyprus Mobile	0	24	25	10	25	10	25	10	Included*	24
Czech Republic	0	24	25	10	25	10	25	10	Included*	24
Czech Republic Mobile	0	24	25	10	25	10	25	10	Included*	24
Democratic Republic of Congo	24	204	25	70	25	70	25	70	24	84
Democratic Republic of Congo Mobile	24	390	25	70	25	70	25	70	24	84
Denmark	0	24	25	20	25	Included <sup>1</sup>	25	Included <sup>2</sup>	Included*	24
Denmark Mobile	0	24	25	20	25	20	25	20	Included*	24
Diego Garcia	24	204	25	100	25	100	25	100	24	102
Diego Garcia Mobile	24	390	25	100	25	100	25	100	24	102
Djibouti	24	204	25	80	25	80	25	80	24	84
Djibouti Mobile	24	204	25	80	25	80	25	80	24	84
Dominica	24	126	25	30	25	30	25	30	24	30
Dominica Mobile	24	162	25	30	25	30	25	30	24	30
East Timor	24	204	25	100	25	100	25	100	24	102
East Timor Mobile	24	204	25	100	25	100	25	100	24	102
Ecuador	24	204	25	30	25	30	25	30	24	30
Ecuador Mobile	24	204	25	30	25	30	25	30	24	30
Egypt	24	204	25	20	25	20	25	20	24	24
Egypt Mobile	24	204	25	20	25	20	25	20	24	24
El Salvador	24	204	25	50	25	50	25	50	24	60
El Salvador Mobile	24	204	25	50	25	50	25	50	24	60
Equatorial Guinea	24	204	25	50	25	50	25	50	24	60
Equatorial Guinea Mobile	24	204	25	50	25	50	25	50	24	60
Eritrea	24	204	25	50	25	50	25	50	24	60
Eritrea Mobile	24	204	25	50	25	50	25	50	24	60
Estonia	0	24	25	30	25	30	25	30	Included*	24
Estonia Mobile	0	24	25	30	25	30	25	30	Included*	24

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Reverse charge calls can be accepted via an operator. If the operator connects from an international number, calls will incur a connection fee of £7.92 plus 2.5 time your plan's rate for the destination country.

<sup>1</sup> 250 inclusive minutes, 2ppm thereafter.

<sup>2</sup> 1000 inclusive minutes, 1ppm thereafter.

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# Call rates to international destinations

If we haven't shown a separate mobile rate, it'll be the same as the standard call rate

VM Charge Band	Standard chatter		Talk International £2		Talk International £5		Talk International £2		International anytime chatter	
	CCF	PPM	CCF	PPM	CCF	PPM	CCF	PPM	CCF	PPM
Ethiopia	24	204	25	50	25	50	25	50	24	60
Ethiopia Mobile	24	204	25	50	25	50	25	50	24	60
Falkland Islands	24	204	25	100	25	100	25	100	24	102
Faroe Islands	24	84	25	30	25	30	25	30	24	30
Faroe Islands Mobile	24	108	25	30	25	30	25	30	24	30
Fiji	24	204	25	40	25	40	25	40	24	42
Fiji Mobile	24	204	25	40	25	40	25	40	24	42
Finland	0	24	25	20	25	20	25	20	Included*	24
Finland Mobile	0	24	25	20	25	20	25	20	Included*	24
France	0	24	25	10	25	Included <sup>1</sup>	25	Included <sup>2</sup>	Included*	24
France Mobile	0	24	25	10	25	10	25	10	Included*	24
French Depts & Territories in Indian Ocean	0	24	25	17	25	17	25	17	Included*	24
French Depts & Territories in Indian Ocean Mobile	0	24	25	17	25	17	25	17	Included*	24
French Guiana	0	24	25	17	25	17	25	17	Included*	24
French Guiana Mobile	0	24	25	17	25	17	25	17	Included*	24
French Polynesia	24	204	25	50	25	50	25	50	24	60
French Polynesia Mobile	24	204	25	50	25	50	25	50	24	60
Gabon	24	204	25	80	25	80	25	80	24	84
Gabon Mobile	24	204	25	80	25	80	25	80	24	84
Gambia	24	204	25	80	25	80	25	80	24	84
Gambia Mobile	24	204	25	80	25	80	25	80	24	84
Georgia	24	204	25	20	25	20	25	20	24	24
Georgia Mobile	24	204	25	20	25	20	25	20	24	24
Germany	0	24	25	10	25	Included <sup>1</sup>	25	Included <sup>2</sup>	Included*	24
Germany Mobile	0	24	25	10	25	10	25	10	Included*	24
Ghana	24	204	25	20	25	20	25	20	24	24

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Reverse charge calls can be accepted via an operator. If the operator connects from an international number, calls will incur a connection fee of £7.92 plus 2.5 time your plan's rate for the destination country.

<sup>1</sup> 250 inclusive minutes, 2ppm thereafter.

<sup>2</sup> 1000 inclusive minutes, 1ppm thereafter.

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# Call rates to international destinations

If we haven't shown a separate mobile rate, it'll be the same as the standard call rate

VM Charge Band	Standard chatter		Talk International £2		Talk International £5		Talk International £2		International anytime chatter	
	CCF	PPM	CCF	PPM	CCF	PPM	CCF	PPM	CCF	PPM
Ghana Mobile	24	204	25	20	25	20	25	20	24	24
Gibraltar	0	24	25	17	25	17	25	17	Included*	24
Gibraltar Mobile	0	24	25	17	25	17	25	17	Included*	24
Greece	0	24	25	10	25	Included <sup>1</sup>	25	Included <sup>2</sup>	Included*	24
Greece Mobile	0	24	25	10	25	10	25	10	Included*	24
Greenland	24	204	25	100	25	100	25	100	24	102
Greenland Mobile	24	204	25	100	25	100	25	100	24	102
Grenada	24	144	25	30	25	30	25	30	24	30
Grenada Mobile	24	204	25	30	25	30	25	30	24	30
Guadeloupe	0	24	25	17	25	17	25	17	Included*	24
Guadeloupe Mobile	0	24	25	17	25	17	25	17	Included*	24
Guam	24	204	25	10	25	10	25	10	24	12
Guam Mobile	24	204	25	10	25	10	25	10	24	12
Guatemala	24	204	25	20	25	20	25	20	24	24
Guatemala Mobile	24	204	25	20	25	20	25	20	24	24
Guinea	24	204	25	90	25	90	25	90	24	102
Guinea Mobile	24	204	25	90	25	90	25	90	24	102
Guinea-Bissau	24	204	25	100	25	100	25	100	24	102
Guinea-Bissau Mobile	24	204	25	100	25	100	25	100	24	102
Guyana	24	204	25	50	25	50	25	50	24	60
Guyana Mobile	24	204	25	50	25	50	25	50	24	60
Haiti	24	204	25	50	25	50	25	50	24	60
Haiti Mobile	24	204	25	50	25	50	25	50	24	60
Honduras	24	204	25	40	25	40	25	40	24	42
Honduras Mobile	24	204	25	40	25	40	25	40	24	42
Hong Kong	24	108	25	10	25	Included <sup>1</sup>	25	Included <sup>2</sup>	Included*	12
Hong Kong Mobile	24	144	25	10	25	10	25	10	Included*	12

Operator Assisted calls can be made by dialling 100. If the operator connects to an international number, calls will incur a connection fee of £3.96 plus 2.5 time your plan's rate for the destination country.

Reverse charge calls can be accepted via an operator. If the operator connects from an international number, calls will incur a connection fee of £7.92 plus 2.5 time your plan's rate for the destination country.

<sup>1</sup> 250 inclusive minutes, 2ppm thereafter.

<sup>2</sup> 1000 inclusive minutes, 1ppm thereafter.

\* Call connection fee does not apply. Calls are free for the first 60 minutes, ppm rates apply thereafter. Re-dial before 60 minutes to avoid call charges.

# Call rates to international destinations

If we haven't shown a separate mobile rate, it'll be the same as the standard call rate

VM Charge Band	Standard chatter		Talk International £2		Talk International £5		Talk International £2		International anytime chatter	
	CCF	PPM	CCF	PPM	CCF	PPM	CCF	PPM	CCF	PPM
Hungary	0	24	25	10	25	Included <sup>1</sup>	25	Included <sup>2</sup>	Included*	24
Hungary Mobile	0	24	25	10	25	10	25	10	Included*	24
Iceland	0	24	25	17	25	17	25	17	Included*	24
Iceland Mobile	0	24	25	17	25	17	25	17	Included*	24
India	24	108	25	10	25	Included <sup>1</sup>	25	Included <sup>2</sup>	Included*	12
India Mobile	24	144	25	10	25	Included <sup>1</sup>	25	Included <sup>2</sup>	Included*	12
Indonesia	24	204	25	20	25	20	25	20	24	24
Indonesia Mobile	24	204	25	20	25	20	25	20	24	24
Iran	24	204	25	20	25	20	25	20	24	24
Iran Mobile	24	204	25	20	25	20	25	20	24	24
Iraq	24	204	25	20	25	20	25	20	24	24
Iraq Mobile	24	390	25	20	25	20	25	20	24	24
Ireland	0	24	25	10	25	Included <sup>1</sup>	25	Included <sup>2</sup>	Included*	24
Ireland Mobile	0	24	25	10	25	10	25	10	Included*	24
Israel	24	126	25	10	25	Included <sup>1</sup>	25	Included <sup>2</sup>	Included*	12
Israel Mobile	24	162	25	10	25	10	25	10	Included*	12
Italy	0	24	25	10	25	Included <sup>1</sup>	25	Included <sup>2</sup>	Included*	24
Italy Mobile	0	24	25	10	25	10	25	10	Included*	24
Jamaica	24	126	25	30	25	30	25	30	24	30
Jamaica Mobile	24	162	25	30	25	30	25	30	24	30
Japan	24	108	25	10	25	Included <sup>1</sup>	25	Included <sup>2</sup>	Included*	12
Japan Mobile	24	144	25	10	25	10	25	10	Included*	12
Jordan	24	204	25	10	25	10	25	10	24	12
Jordan Mobile	24	204	25	10	25	10	25	10	24	12
Kazakhstan	24	126	25	20	25	20	25	20	24	24
Kazakhstan Mobile	24	162	25	20	25	20	25	20	24	24
Kenya	24	204	25	30	25	30	25	30	24	30

Operator Assisted calls can be made by dialling 100. If the operator connects to an international number, calls will incur a connection fee of £3.96 plus 2.5 time your plan's rate for the destination country.

Reverse charge calls can be accepted via an operator. If the operator connects from an international number, calls will incur a connection fee of £7.92 plus 2.5 time your plan's rate for the destination country.

<sup>1</sup> 250 inclusive minutes, 2ppm thereafter.

<sup>2</sup> 1000 inclusive minutes, 1ppm thereafter.

\* Call connection fee does not apply. Calls are free for the first 60 minutes, ppm rates apply thereafter. Re-dial before 60 minutes to avoid call charges.

# Call rates to international destinations

If we haven't shown a separate mobile rate, it'll be the same as the standard call rate

VM Charge Band	Standard chatter		Talk International £2		Talk International £5		Talk International £2		International anytime chatter	
	CCF	PPM	CCF	PPM	CCF	PPM	CCF	PPM	CCF	PPM
Kenya Mobile	24	204	25	30	25	30	25	30	24	30
Kiribati	24	204	25	100	25	100	25	100	24	102
Kiribati Mobile	24	204	25	100	25	100	25	100	24	102
Korea - North	24	390	25	80	25	80	25	80	24	84
Korea - South	24	390	25	10	25	10	25	10	24	12
Korea - South Mobile	24	390	25	10	25	10	25	10	24	12
Kosovo	24	126	25	20	25	20	25	20	24	24
Kosovo Mobile	24	162	25	20	25	20	25	20	24	24
Kuwait	24	204	25	30	25	30	25	30	24	30
Kuwait Mobile	24	204	25	30	25	30	25	30	24	30
Kyrgyzstan	24	126	25	30	25	30	25	30	24	30
Kyrgyzstan Mobile	24	162	25	30	25	30	25	30	24	30
Laos	24	204	25	20	25	20	25	20	24	24
Laos Mobile	24	204	25	20	25	20	25	20	24	24
Latvia	0	24	25	20	25	20	25	20	Included*	24
Latvia Mobile	0	24	25	20	25	20	25	20	Included*	24
Lebanon	24	204	25	30	25	30	25	30	24	30
Lebanon Mobile	24	204	25	30	25	30	25	30	24	30
Lesotho	24	204	25	40	25	40	25	40	24	42
Lesotho Mobile	24	204	25	40	25	40	25	40	24	42
Liberia	24	204	25	60	25	60	25	60	24	60
Liberia Mobile	24	204	25	60	25	60	25	60	24	60
Libya	24	108	25	60	25	60	25	60	24	60
Libya Mobile	24	144	25	60	25	60	25	60	24	60
Liechtenstein	0	24	25	17	25	17	25	17	Included*	24
Liechtenstein Mobile	0	24	25	17	25	17	25	17	Included*	24
Lithuania	0	24	25	20	25	20	25	20	Included*	24

Operator Assisted calls can be made by dialling 100. If the operator connects to an international number, calls will incur a connection fee of £3.96 plus 2.5 time your plan's rate for the destination country.

Reverse charge calls can be accepted via an operator. If the operator connects from an international number, calls will incur a connection fee of £7.92 plus 2.5 time your plan's rate for the destination country.

<sup>1</sup> 250 inclusive minutes, 2ppm thereafter.

<sup>2</sup> 1000 inclusive minutes, 1ppm thereafter.

\* Call connection fee does not apply. Calls are free for the first 60 minutes, ppm rates apply thereafter. Re-dial before 60 minutes to avoid call charges.

# Call rates to international destinations

If we haven't shown a separate mobile rate, it'll be the same as the standard call rate

VM Charge Band	Standard chatter		Talk International £2		Talk International £5		Talk International £2		International anytime chatter	
	CCF	PPM	CCF	PPM	CCF	PPM	CCF	PPM	CCF	PPM
Lithuania Mobile	0	24	25	20	25	20	25	20	Included*	24
Luxembourg	0	24	25	10	25	Included <sup>1</sup>	25	Included <sup>2</sup>	Included*	24
Luxembourg Mobile	0	24	25	10	25	10	25	10	Included*	24
Macau	24	204	25	10	25	10	25	10	24	12
Macau Mobile	24	204	25	10	25	10	25	10	24	12
Macedonia	24	108	25	20	25	20	25	20	24	24
Macedonia Mobile	24	144	25	20	25	20	25	20	24	24
Madagascar	24	204	25	60	25	60	25	60	24	60
Madagascar Mobile	24	204	25	60	25	60	25	60	24	60
Malawi	24	204	25	30	25	30	25	30	24	30
Malawi Mobile	24	204	25	30	25	30	25	30	24	30
Malaysia	24	108	25	10	25	Included <sup>1</sup>	25	Included <sup>2</sup>	Included*	12
Malaysia Mobile	24	144	25	10	25	10	25	10	Included*	12
Maldives Islands	24	204	25	100	25	100	25	100	24	102
Maldives Islands Mobile	24	204	25	100	25	100	25	100	24	102
Mali	24	204	25	50	25	50	25	50	24	60
Mali Mobile	24	204	25	50	25	50	25	50	24	60
Malta	0	24	25	20	25	20	25	20	Included*	24
Malta Mobile	0	24	25	20	25	20	25	20	Included*	24
Marshall Islands	24	204	25	40	25	40	25	40	24	42
Marshall Islands Mobile	24	390	25	40	25	40	25	40	24	42
Martinique	0	24	25	17	25	17	25	17	Included*	24
Martinique Mobile	0	24	25	17	25	17	25	17	Included*	24
Mauritania	24	204	25	40	25	40	25	40	24	42
Mauritania Mobile	24	204	25	40	25	40	25	40	24	42
Mauritius	24	204	25	20	25	20	25	20	24	24
Mauritius Mobile	24	204	25	20	25	20	25	20	24	24

Operator Assisted calls can be made by dialling 100. If the operator connects to an international number, calls will incur a connection fee of £3.96 plus 2.5 time your plan's rate for the destination country.

Reverse charge calls can be accepted via an operator. If the operator connects from an international number, calls will incur a connection fee of £7.92 plus 2.5 time your plan's rate for the destination country.

<sup>1</sup> 250 inclusive minutes, 2ppm thereafter.

<sup>2</sup> 1000 inclusive minutes, 1ppm thereafter.

\* Call connection fee does not apply. Calls are free for the first 60 minutes, ppm rates apply thereafter. Re-dial before 60 minutes to avoid call charges.

# Call rates to international destinations

If we haven't shown a separate mobile rate, it'll be the same as the standard call rate

VM Charge Band	Standard chatter		Talk International £2		Talk International £5		Talk International £2		International anytime chatter	
	CCF	PPM	CCF	PPM	CCF	PPM	CCF	PPM	CCF	PPM
Mexico	24	204	25	20	25	20	25	20	Included*	24
Mexico Mobile	24	204	25	20	25	20	25	20	Included*	24
Micronesia	24	204	25	40	25	40	25	40	24	42
Moldova	24	204	25	30	25	30	25	30	24	30
Moldova Mobile	24	204	25	30	25	30	25	30	24	30
Monaco	24	84	25	20	25	20	25	20	24	24
Monaco Mobile	24	108	25	20	25	20	25	20	24	24
Mongolia	24	204	25	20	25	20	25	20	24	24
Mongolia Mobile	24	204	25	20	25	20	25	20	24	24
Montenegro	24	108	25	60	25	60	25	60	24	60
Montenegro Mobile	24	144	25	60	25	60	25	60	24	60
Montserrat	24	126	25	30	25	30	25	30	24	30
Montserrat Mobile	24	162	25	30	25	30	25	30	24	30
Morocco	24	108	25	20	25	20	25	20	Included*	24
Morocco Mobile	24	144	25	20	25	20	25	20	Included*	24
Mozambique	24	204	25	20	25	20	25	20	24	24
Mozambique Mobile	24	204	25	20	25	20	25	20	24	24
Myanmar	24	390	25	60	25	60	25	60	24	60
Myanmar Mobile	24	390	25	60	25	60	25	60	24	60
Namibia	24	204	25	20	25	20	25	20	24	24
Namibia Mobile	24	204	25	20	25	20	25	20	24	24
Nauru	24	204	25	100	25	100	25	100	24	102
Nauru Mobile	24	204	25	100	25	100	25	100	24	102
Nepal	24	204	25	30	25	30	25	30	24	30
Nepal Mobile	24	204	25	30	25	30	25	30	24	30
Netherland Antilles,Bonaire	24	204	25	30	25	30	25	30	24	30
Netherland Antilles,Bonaire Mobile	24	204	25	30	25	30	25	30	24	30

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Reverse charge calls can be accepted via an operator. If the operator connects from an international number, calls will incur a connection fee of £7.92 plus 2.5 time your plan's rate for the destination country.

<sup>1</sup> 250 inclusive minutes, 2ppm thereafter.

<sup>2</sup> 1000 inclusive minutes, 1ppm thereafter.

\* Call connection fee does not apply. Calls are free for the first 60 minutes, ppm rates apply thereafter. Re-dial before 60 minutes to avoid call charges.

# Call rates to international destinations

If we haven't shown a separate mobile rate, it'll be the same as the standard call rate

VM Charge Band	Standard chatter		Talk International £2		Talk International £5		Talk International £2		International anytime chatter	
	CCF	PPM	CCF	PPM	CCF	PPM	CCF	PPM	CCF	PPM
Netherlands	0	24	25	10	25	Included <sup>1</sup>	25	Included <sup>2</sup>	Included*	24
Netherlands Antilles	24	204	25	30	25	30	25	30	24	30
Netherlands Antilles Mobile	24	204	25	30	25	30	25	30	24	30
Netherlands Antilles,Curacao	24	204	25	30	25	30	25	30	24	30
Netherlands Antilles,Curacao Mobile	24	204	25	30	25	30	25	30	24	30
Netherlands Antilles,Saba	24	204	25	30	25	30	25	30	24	30
Netherlands Antilles,Saba Mobile	24	204	25	30	25	30	25	30	24	30
Netherlands Antilles,St Eustatius	24	204	25	30	25	30	25	30	24	30
Netherlands Antilles,St Eustatius Mobile	24	204	25	30	25	30	25	30	24	30
Netherlands Mobile	0	24	25	10	25	10	25	10	Included*	24
New Caledonia	24	204	25	50	25	50	25	50	24	60
New Caledonia Mobile	24	204	25	50	25	50	25	50	24	60
New Zealand	24	84	25	20	25	Included <sup>1</sup>	25	Included <sup>2</sup>	Included*	24
New Zealand Mobile	24	108	25	20	25	20	25	20	Included*	24
Nicaragua	24	204	25	30	25	30	25	30	24	30
Nicaragua Mobile	24	204	25	30	25	30	25	30	24	30
Niger	24	204	25	30	25	30	25	30	24	30
Niger Mobile	24	204	25	30	25	30	25	30	24	30
Nigeria	24	204	25	20	25	20	25	20	24	24
Nigeria Mobile	24	204	25	20	25	20	25	20	24	24
Niue	24	204	25	100	25	100	25	100	24	102
Niue Mobile	24	204	25	100	25	100	25	100	24	102
Norfolk Island	24	204	25	100	25	100	25	100	24	102
Norfolk Island Mobile	24	204	25	100	25	100	25	100	24	102
North Mariana Island	24	204	25	10	25	10	25	10	24	12
North Mariana Island Mobile	24	204	25	10	25	10	25	10	24	12

Operator Assisted calls can be made by dialling 100. If the operator connects to an international number, calls will incur a connection fee of £3.96 plus 2.5 time your plan's rate for the destination country.

Reverse charge calls can be accepted via an operator. If the operator connects from an international number, calls will incur a connection fee of £7.92 plus 2.5 time your plan's rate for the destination country.

<sup>1</sup> 250 inclusive minutes, 2ppm thereafter.

<sup>2</sup> 1000 inclusive minutes, 1ppm thereafter.

\* Call connection fee does not apply. Calls are free for the first 60 minutes, ppm rates apply thereafter. Re-dial before 60 minutes to avoid call charges.

# Call rates to international destinations

If we haven't shown a separate mobile rate, it'll be the same as the standard call rate

VM Charge Band	Standard chatter		Talk International £2		Talk International £5		Talk International £2		International anytime chatter	
	CCF	PPM	CCF	PPM	CCF	PPM	CCF	PPM	CCF	PPM
Norway	0	24	25	17	25	17	25	17	Included*	24
Norway Mobile	0	24	25	17	25	17	25	17	Included*	24
Oman	24	204	25	30	25	30	25	30	24	30
Oman Mobile	24	204	25	30	25	30	25	30	24	30
Pakistan	24	108	25	20	25	20	25	20	24	24
Pakistan Mobile	24	144	25	20	25	20	25	20	24	24
Palau	24	204	25	60	25	60	25	60	24	60
Palestine	24	108	25	40	25	40	25	40	24	42
Panama	24	204	25	20	25	20	25	20	24	24
Panama Mobile	24	204	25	20	25	20	25	20	24	24
Papua New Guinea	24	204	25	80	25	80	25	80	24	84
Papua New Guinea Mobile	24	204	25	80	25	80	25	80	24	84
Paraguay	24	204	25	20	25	20	25	20	24	24
Paraguay Mobile	24	204	25	20	25	20	25	20	24	24
Peru	24	204	25	10	25	10	25	10	Included*	12
Peru Mobile	24	204	25	10	25	10	25	10	Included*	12
Philippines	24	204	25	30	25	30	25	30	24	30
Philippines Mobile	24	204	25	30	25	30	25	30	24	30
Poland	0	24	25	10	25	Included <sup>1</sup>	25	Included <sup>2</sup>	Included*	24
Poland Mobile	0	24	25	10	25	10	25	10	Included*	24
Portugal	0	24	25	10	25	Included <sup>1</sup>	25	Included <sup>2</sup>	Included*	24
Portugal Mobile	0	24	25	10	25	10	25	10	Included*	24
Puerto Rico	24	126	25	10	25	10	25	10	24	12
Puerto Rico Mobile	24	126	25	10	25	10	25	10	24	12
Puerto Rico Mobile Mobile	24	162	25	10	25	10	25	10	24	12
Qatar	24	204	25	40	25	40	25	40	24	42
Qatar Mobile	24	204	25	40	25	40	25	40	24	42

Operator Assisted calls can be made by dialling 100. If the operator connects to an international number, calls will incur a connection fee of £3.96 plus 2.5 time your plan's rate for the destination country.

Reverse charge calls can be accepted via an operator. If the operator connects from an international number, calls will incur a connection fee of £7.92 plus 2.5 time your plan's rate for the destination country.

<sup>1</sup> 250 inclusive minutes, 2ppm thereafter.

<sup>2</sup> 1000 inclusive minutes, 1ppm thereafter.

\* Call connection fee does not apply. Calls are free for the first 60 minutes, ppm rates apply thereafter. Re-dial before 60 minutes to avoid call charges.



# Call rates to international destinations

If we haven't shown a separate mobile rate, it'll be the same as the standard call rate

VM Charge Band	Standard chatter		Talk International £2		Talk International £5		Talk International £2		International anytime chatter	
	CCF	PPM	CCF	PPM	CCF	PPM	CCF	PPM	CCF	PPM
Rodriguez Islands	24	204	25	20	25	20	25	20	24	24
Rodriguez Islands Mobile	24	204	25	20	25	20	25	20	24	24
Romania	0	24	25	10	25	10	25	10	Included*	24
Romania Mobile	0	24	25	10	25	10	25	10	Included*	24
Russia	24	126	25	10	25	10	25	10	24	12
Russia Mobile	24	162	25	10	25	10	25	10	24	12
Rwanda	24	204	25	30	25	30	25	30	24	30
Rwanda Mobile	24	204	25	30	25	30	25	30	24	30
Samoa	24	390	25	50	25	50	25	50	24	60
Samoa Mobile	24	390	25	50	25	50	25	50	24	60
Samoa USA	24	390	25	10	25	10	25	10	24	12
Samoa USA Mobile	24	390	25	10	25	10	25	10	24	12
San Marino	24	84	25	100	25	100	25	100	24	102
San Marino Mobile	24	108	25	100	25	100	25	100	24	102
Sao Tome & Principe	24	204	25	100	25	100	25	100	24	102
Sao Tome & Principe Mobile	24	204	25	100	25	100	25	100	24	102
Saudi Arabia	24	204	25	20	25	20	25	20	24	24
Saudi Arabia Mobile	24	204	25	20	25	20	25	20	24	24
Senegal	24	204	25	40	25	40	25	40	24	42
Senegal Mobile	24	204	25	40	25	40	25	40	24	42
Serbia	24	108	25	30	25	30	25	30	24	30
Serbia Mobile	24	144	25	30	25	30	25	30	24	30
Seychelles	24	204	25	100	25	100	25	100	24	102
Seychelles Mobile	24	204	25	100	25	100	25	100	24	102
Sierra Leone	24	204	25	80	25	80	25	80	24	84
Sierra Leone Mobile	24	204	25	80	25	80	25	80	24	84
Singapore	24	108	25	10	25	Included <sup>1</sup>	25	Included <sup>2</sup>	Included*	12

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Reverse charge calls can be accepted via an operator. If the operator connects from an international number, calls will incur a connection fee of £7.92 plus 2.5 time your plan's rate for the destination country.

<sup>1</sup> 250 inclusive minutes, 2ppm thereafter.

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# Call rates to international destinations

If we haven't shown a separate mobile rate, it'll be the same as the standard call rate

VM Charge Band	Standard chatter		Talk International £2		Talk International £5		Talk International £2		International anytime chatter	
	CCF	PPM	CCF	PPM	CCF	PPM	CCF	PPM	CCF	PPM
Singapore Mobile	24	144	25	10	25	Included <sup>1</sup>	25	Included <sup>2</sup>	Included*	12
Sint Maarten	24	204	25	40	25	40	25	40	24	42
Sint Maarten Mobile	24	204	25	100	25	100	25	100	24	102
Slovakia	0	24	25	20	25	20	25	20	Included*	24
Slovakia Mobile	0	24	25	20	25	20	25	20	Included*	24
Slovenia	0	24	25	20	25	20	25	20	Included*	24
Slovenia Mobile	0	24	25	20	25	20	25	20	Included*	24
Solomon Islands	24	204	25	100	25	100	25	100	24	102
Solomon Islands Mobile	24	204	25	100	25	100	25	100	24	102
Somalia	24	204	25	100	25	100	25	100	24	102
Somalia Mobile	24	204	25	100	25	100	25	100	24	102
South Africa	24	108	25	20	25	20	25	20	Included*	24
South Africa Mobile	24	144	25	20	25	20	25	20	Included*	24
South Sudan	24	204	25	40	25	40	25	40	24	42
South Sudan Mobile	24	204	25	40	25	40	25	40	24	42
Spain	0	24	25	10	25	Included <sup>1</sup>	25	Included <sup>2</sup>	Included*	24
Spain Mobile	0	24	25	10	25	10	25	10	Included*	24
Sri Lanka	24	162	25	30	25	30	25	30	24	30
Sri Lanka Mobile	24	204	25	30	25	30	25	30	24	30
St Helena	24	204	25	100	25	100	25	100	24	102
St Kitts & Nevis	24	126	25	30	25	30	25	30	24	30
St Kitts & Nevis Mobile	24	162	25	30	25	30	25	30	24	30
St Lucia	24	126	25	30	25	30	25	30	24	30
St Lucia Mobile	24	162	25	30	25	30	25	30	24	30
St Pierre & Miquelon	24	126	25	100	25	100	25	100	24	102
St Pierre & Miquelon Mobile	24	162	25	100	25	100	25	100	24	102
St Vincent	24	126	25	30	25	30	25	30	24	30

Operator Assisted calls can be made by dialling 100. If the operator connects to an international number, calls will incur a connection fee of £3.96 plus 2.5 time your plan's rate for the destination country.

Reverse charge calls can be accepted via an operator. If the operator connects from an international number, calls will incur a connection fee of £7.92 plus 2.5 time your plan's rate for the destination country.

<sup>1</sup> 250 inclusive minutes, 2ppm thereafter.

<sup>2</sup> 1000 inclusive minutes, 1ppm thereafter.

\* Call connection fee does not apply. Calls are free for the first 60 minutes, ppm rates apply thereafter. Re-dial before 60 minutes to avoid call charges.

# Call rates to international destinations

If we haven't shown a separate mobile rate, it'll be the same as the standard call rate

VM Charge Band	Standard chatter		Talk International £2		Talk International £5		Talk International £2		International anytime chatter	
	CCF	PPM	CCF	PPM	CCF	PPM	CCF	PPM	CCF	PPM
St Vincent Mobile	24	162	25	30	25	30	25	30	24	30
Sudan	24	204	25	40	25	40	25	40	24	42
Sudan Mobile	24	204	25	40	25	40	25	40	24	42
Surinam	24	204	25	40	25	40	25	40	24	42
Surinam Mobile	24	204	25	40	25	40	25	40	24	42
Swaziland	24	204	25	20	25	20	25	20	24	24
Swaziland Mobile	24	204	25	20	25	20	25	20	24	24
Sweden	0	24	25	10	25	Included <sup>1</sup>	25	Included <sup>2</sup>	Included*	24
Sweden Mobile	0	24	25	10	25	10	25	10	Included*	24
Switzerland	24	84	25	20	25	Included <sup>1</sup>	25	Included <sup>2</sup>	Included*	24
Switzerland Mobile	24	108	25	20	25	20	25	20	Included*	24
Syria	24	204	25	30	25	30	25	30	24	30
Syria Mobile	24	204	25	30	25	30	25	30	24	30
Taiwan	24	204	25	10	25	10	25	10	24	12
Taiwan Mobile	24	204	25	10	25	10	25	10	24	12
Tajikistan	24	144	25	30	25	30	25	30	24	30
Tajikistan Mobile	24	204	25	30	25	30	25	30	24	30
Tanzania	24	204	25	40	25	40	25	40	24	42
Tanzania Mobile	24	204	25	40	25	40	25	40	24	42
Thailand	24	204	25	10	25	Included <sup>1</sup>	25	Included <sup>2</sup>	Included*	12
Thailand Mobile	24	204	25	10	25	Included <sup>1</sup>	25	Included <sup>2</sup>	Included*	12
Togo	24	204	25	80	25	80	25	80	24	84
Togo Mobile	24	204	25	80	25	80	25	80	24	84
Tokelau	24	204	25	100	25	100	25	100	24	102
Tokelau Mobile	24	204	25	100	25	100	25	100	24	102
Tonga	24	204	25	80	25	80	25	80	24	84
Tonga Mobile	24	204	25	80	25	80	25	80	24	84

Operator Assisted calls can be made by dialling 100. If the operator connects to an international number, calls will incur a connection fee of £3.96 plus 2.5 time your plan's rate for the destination country.

Reverse charge calls can be accepted via an operator. If the operator connects from an international number, calls will incur a connection fee of £7.92 plus 2.5 time your plan's rate for the destination country.

<sup>1</sup> 250 inclusive minutes, 2ppm thereafter.

<sup>2</sup> 1000 inclusive minutes, 1ppm thereafter.

\* Call connection fee does not apply. Calls are free for the first 60 minutes, ppm rates apply thereafter. Re-dial before 60 minutes to avoid call charges.

# Call rates to international destinations

If we haven't shown a separate mobile rate, it'll be the same as the standard call rate

VM Charge Band	Standard chatter		Talk International £2		Talk International £5		Talk International £2		International anytime chatter	
	CCF	PPM	CCF	PPM	CCF	PPM	CCF	PPM	CCF	PPM
Trinidad & Tobago	24	126	25	10	25	10	25	10	24	12
Trinidad & Tobago Mobile	24	162	25	10	25	10	25	10	24	12
Tristan Du Cunha	24	204	25	100	25	100	25	100	24	102
Tunisia	24	126	25	60	25	60	25	60	24	60
Tunisia Mobile	24	162	25	60	25	60	25	60	24	60
Turkey	24	108	25	10	25	10	25	10	Included*	12
Turkey Mobile	24	144	25	10	25	10	25	10	Included*	12
Turkmenistan	24	144	25	20	25	20	25	20	24	24
Turkmenistan Mobile	24	204	25	20	25	20	25	20	24	24
Turks & Caicos Islands	24	126	25	30	25	30	25	30	24	30
Turks & Caicos Islands Mobile	24	162	25	30	25	30	25	30	24	30
Tuvalu	24	204	25	100	25	100	25	100	24	102
Tuvalu Mobile	24	204	25	100	25	100	25	100	24	102
Uganda	24	204	25	30	25	30	25	30	24	30
Uganda Mobile	24	204	25	30	25	30	25	30	24	30
Ukraine	24	126	25	20	25	20	25	20	24	24
Ukraine Mobile	24	162	25	20	25	20	25	20	24	24
United Arab Emirates	24	204	25	30	25	30	25	30	24	30
United Arab Emirates Mobile	24	204	25	30	25	30	25	30	24	30
Uruguay	24	204	25	20	25	20	25	20	24	24
Uruguay Mobile	24	204	25	20	25	20	25	20	24	24
US Virgin Islands	24	390	25	10	25	10	25	10	24	12
US Virgin Islands Mobile	24	390	25	10	25	10	25	10	24	12
USA	24	36	25	10	25	Included <sup>1</sup>	25	Included <sup>2</sup>	Included*	12
Uzbekistan	24	126	25	20	25	20	25	20	24	24
Uzbekistan Mobile	24	162	25	20	25	20	25	20	24	24
Vanuatu	24	204	25	70	25	70	25	70	24	84

Operator Assisted calls can be made by dialling 100. If the operator connects to an international number, calls will incur a connection fee of £3.96 plus 2.5 time your plan's rate for the destination country.

Reverse charge calls can be accepted via an operator. If the operator connects from an international number, calls will incur a connection fee of £7.92 plus 2.5 time your plan's rate for the destination country.

<sup>1</sup> 250 inclusive minutes, 2ppm thereafter.

<sup>2</sup> 1000 inclusive minutes, 1ppm thereafter.

\* Call connection fee does not apply. Calls are free for the first 60 minutes, ppm rates apply thereafter. Re-dial before 60 minutes to avoid call charges.

# Call rates to international destinations

If we haven't shown a separate mobile rate, it'll be the same as the standard call rate

VM Charge Band	Standard chatter		Talk International £2		Talk International £5		Talk International £2		International anytime chatter	
	CCF	PPM	CCF	PPM	CCF	PPM	CCF	PPM	CCF	PPM
Vanuatu Mobile	24	204	25	70	25	70	25	70	24	84
Vatican City	24	84	25	10	25	Included <sup>1</sup>	25	Included <sup>2</sup>	Included*	12
Venezuela	24	204	25	10	25	10	25	10	Included*	12
Venezuela Mobile	24	204	25	10	25	10	25	10	Included*	12
Vietnam	24	204	25	10	25	10	25	10	24	12
Vietnam Mobile	24	204	25	10	25	10	25	10	24	12
Wallis & Futuna	24	204	25	100	25	100	25	100	24	102
Yemen	24	204	25	40	25	40	25	40	24	42
Yemen Mobile	24	390	25	40	25	40	25	40	24	42
Zambia	24	204	25	20	25	20	25	20	24	24
Zambia Mobile	24	204	25	20	25	20	25	20	24	24
Zimbabwe	24	204	25	30	25	30	25	30	24	30
Zimbabwe Mobile	24	204	25	30	25	30	25	30	24	30

Operator Assisted calls can be made by dialling 100. If the operator connects to an international number, calls will incur a connection fee of £3.96 plus 2.5 time your plan's rate for the destination country.

Reverse charge calls can be accepted via an operator. If the operator connects from an international number, calls will incur a connection fee of £7.92 plus 2.5 time your plan's rate for the destination country.

<sup>1</sup> 250 inclusive minutes, 2ppm thereafter.

<sup>2</sup> 1000 inclusive minutes, 1ppm thereafter.

\* Call connection fee does not apply. Calls are free for the first 60 minutes, ppm rates apply thereafter. Re-dial before 60 minutes to avoid call charges.



# Everyday call charges

Existing customers on pre November 2022 call rates.

# Telephone charges

## Phone packages

(including line rental)

Package	Price (per month)
Talk Weekends	£19.00 line rental
Talk More Weekends	£20.00
Talk More Evenings & Weekends	£24.00
Talk More Anytime	£27.00
Talk More International Anytime	£34.00
Talk Evening & Weekends <sup>1</sup>	£23.60
Talk Unlimited <sup>1</sup>	£27.00
Talk Unlimited Extra <sup>1</sup>	£34.00
Additional standard lines (per line)	£19.00

## Add Ons (Additional phone services)

These must be taken with a phone package

Service	Price (per month)
Talk Extra 100 <sup>7</sup>	£3.00
Talk Extra 200 <sup>7</sup>	£5.00
Talk International <sup>2</sup>	£2.25
Talk Extra International <sup>8</sup>	£7.00
Talk Mobile <sup>2</sup>	£2.25
Talk 08 £2	£2.00
Talk 08 £5	£5.00
Talk Mobile £2	£2.00
Talk Mobile £5	£5.00
Talk Mobile £10	£10.00
Talk International £2	£2.00
Talk International £5	£5.00
Talk International £10	£10.00
MultiTalk 75	£3.00
MultiTalk 150	£5.00
MultiTalk 1000 <sup>3</sup>	£4.00
MultiTalk 2000 <sup>2+3</sup>	£12.00
Itemised Billing	Free
Talk Asian Mela <sup>4</sup>	£15.00
Talk Polish Impreza <sup>5</sup>	£10.00
Talk French Bouquet <sup>6</sup>	£9.99
Talk Asia 300 <sup>9</sup>	£5.00

Your phone service must be kept for a minimum of 12 months.

<sup>1</sup> Not available to new customers.

All chargeable additional phone services must be kept for a minimum of 30 days.

<sup>2</sup> Not available to new customers.

<sup>3</sup> Must have Talk Unlimited.

<sup>4</sup> Must have Asian Mela.

<sup>5</sup> Must have Polish Impreza.

<sup>6</sup> Must have French Bouquet.

<sup>7</sup> Only available with Talk Weekends, Talk More Weekends,

Talk More Evenings and Weekends.

<sup>8</sup> Not available with Talk More International Anytime.

<sup>9</sup> Not available with Talk Asian Mela.

# Calling features

Service	Price (per month)
Calls to 101 (Police non-emergency)	Free
Free Voicemail	Free
1471 Last Calling Number <sup>&lt;</sup>	Free
141 Number Conceal	Free
Caller Display <sup>****</sup>	Free
Voicemail Plus <sup>*</sup>	£2.25
Ring Back When Free <sup>**</sup>	£2.25
Quick Dial	£2.25
Call Divert <sup>***</sup>	£2.25
Call Barring	£2.25
Call Waiting <sup>*</sup>	£2.25
Reminder Call	£2.25
3-Way Calling <sup>***</sup>	£2.25
Sending a text message from your Virgin Phone	10.22p
Anonymous Caller Rejection	£2.70
Any combination of two or more of the above features	£3.90

## Feature bundles

Bundle	Services Included	Price (per month)
Manage My Privacy	Caller Display, Anonymous Caller Rejection, Call Barring	£3.00
Manage My Calls	Call Divert, Call Waiting, Voicemail Plus	£3.00
Manage My Privacy and Calls	Caller Display, Anonymous Caller Rejection, Call Barring, Call Divert, Call Waiting, Voicemail Plus	£4.00

\* Voicemail and Call Waiting cannot be used on the same phone line.

\*\* Availability & service dependant on area. Customers in some areas may incur a charge of 35.74p per use.

\*\*\* The caller is charged only for the call to the dialled number at normal rates. You will be charged for the diverted part of the call from when the call is answered. Each participant in a 3 way call pays the normal dialled rate for the part of the call they dialled.

This feature is not available as part of a features bundle and is only available in areas 20-31. To check which area you're in, go to [virginmedia.com/myvirginmedia](http://virginmedia.com/myvirginmedia), or check your bill next to 'Area reference'.

< Calling 1471 is free, but if you choose to return the call (that's Option 3) you will be charged 19.2p, in addition to your call charges - just listen to the announcement carefully.

\*\*\*\* Availability depends on area.

^ Comprised of Caller Display, Anonymous Caller Rejection and Call Barring.

# Comprised of Call Divert, Call Waiting and Voicemail Plus.

† Comprised of Caller Display, Anonymous Caller Rejection, Call Barring, Call Divert, Call Waiting and Voicemail Plus.



# Direct dialled call charges

- Call durations are accurate to plus or minus one second.
- For customers in a purple network area, if there is a power or network outage during a call, the call may continue for up to 10 seconds after the calling party has lost connection, and the calling party will be billed accordingly.
- Charge band periods (daytime, evening, weekend) are accurate to within plus or minus one second.
- Unless otherwise stated, call charges are shown in pence per minute and a call connection charge of 25p per call will apply.
- Call charges (including any call connection and pence per minutes charges) are rounded up to the next penny.

## Call rates to UK local and national numbers

(Geographic calls, numbers starting with 01, 02 or 03. A call connection charge of 25.2p will apply)

Pence per minute (ppm)	Daytime (ppm)	Evening (ppm)	Weekend (ppm)
	<i>Monday - Friday 7am - 7pm</i>	<i>Monday - Friday Before 7am &amp; after 7pm</i>	<i>Midnight on Friday to Midnight on Sunday</i>
Standard	20.4p	20.4p	Included in monthly fee <sup>1</sup>
Talk Weekends	20.4p	20.4p	Included in monthly fee <sup>1</sup>
Talk More Weekends	20.4p	20.4p	Included in monthly fee <sup>1</sup>
Talk More Evenings & Weekends	20.4p	Included in monthly fee <sup>1</sup>	Included in monthly fee <sup>1</sup>
Talk More Anytime	Included in monthly fee <sup>1</sup>	Included in monthly fee <sup>1</sup>	Included in monthly fee <sup>1</sup>
Talk More International Anytime	Included in monthly fee <sup>1</sup>	Included in monthly fee <sup>1</sup>	Included in monthly fee <sup>1</sup>
Talk Evenings & Weekends*	20.4p	Included in monthly fee <sup>1</sup>	Included in monthly fee <sup>1</sup>
Talk Unlimited*	Included in monthly fee <sup>1</sup>	Included in monthly fee <sup>1</sup>	Included in monthly fee <sup>1</sup>
Talk Unlimited Extra*	Included in monthly fee <sup>1</sup>	Included in monthly fee <sup>1</sup>	Included in monthly fee <sup>1</sup>
Talk Extra 100	100 inclusive minutes (shared across Geo & mobile), charges apply thereafter		
Talk Extra 200	200 inclusive minutes (shared across Geo & mobile), charges apply thereafter		

Chargeable calls to UK local & national numbers, made via the TextDirect service with the 18001 prefix, receive a 80% discount.

<sup>1</sup> Call connection fee does not apply. Standard rate per minute after 60 minutes. Redial to avoid call charges.

\* Not available to new customers.

## Call rates to Virgin Mobile numbers

Calls to personal numbering services beginning 070XX are not included in our Talk plans.

Virgin Mobile	Standard Call Rate (ppm)		
	Daytime	Evening	Weekend
Standard	19.35p	19.35p	Included <sup>1</sup>
Talk Weekends	19.35p	19.35p	Included <sup>1</sup>
Talk More Weekends	19.35p	19.35p	Included <sup>4+5</sup>
Talk More Evenings & Weekends	19.35p	Included <sup>4+5</sup>	Included <sup>4+5</sup>
Talk More Anytime	Included <sup>4+5</sup>	Included <sup>4+5</sup>	Included <sup>4+5</sup>
Talk More International Anytime	Included <sup>4+5</sup>	Included <sup>4+5</sup>	Included <sup>4+5</sup>
Talk Evenings & Weekends*	19.35p	Included <sup>1+3</sup>	Included <sup>1+3</sup>
Talk Unlimited*	Included <sup>1+2</sup>	Included <sup>1+3</sup>	Included <sup>1+3</sup>
Talk Unlimited Extra*	Included <sup>4+5</sup>	Included <sup>4+5</sup>	Included <sup>4+5</sup>
Talk Extra 100	100 inclusive minutes (shared across Geo and mobile), charges apply thereafter		
Talk Extra 200	200 inclusive minutes (shared across Geo and mobile), charges apply thereafter		
Talk Mobile	12.97p	9.54p	Included <sup>1</sup>
Talk Mobile £2	10p	10p	Included <sup>1</sup>
Talk Mobile £5	5p	5p	Included <sup>1</sup>
Talk Mobile £10** <sup>5</sup>	Included <sup>1</sup>	Included <sup>1</sup>	Included <sup>1</sup>
MultiTalk 75 <sup>5</sup>	75 inclusive minutes (shared across 0845/0870, mobile and Top 30 International destinations), standard charges to mobile numbers thereafter		
MultiTalk 150 <sup>5</sup>	150 inclusive minutes (shared across 0845/0870, mobile and Top 30 International destinations), standard charges to mobile numbers thereafter		
MultiTalk 1000 <sup>5</sup>	1000 inclusive minutes (shared across 0845, mobile and Top 30 International destinations), standard charges to mobile numbers thereafter		
MultiTalk 2000 <sup>5</sup>	2000 inclusive minutes (shared across 0845, mobile and Top 30 International destinations), standard charges to mobile numbers thereafter		

<sup>1</sup> Call connection fee does not apply. Virgin Mobile calls are free for the first 60 minutes, standard ppm rates apply thereafter. Re-dial before 60 minutes to avoid call charges.

<sup>2</sup> Inclusive calls are for the first 60 minutes of a call, 19.35p per minute thereafter, redial to avoid call charges.

<sup>3</sup> Inclusive calls are for the first 60 minutes of a call, 14.25p per minute thereafter, redial to avoid call charges.

<sup>4</sup> Call connection fee does not apply. Mobile calls are free for the first 60 minutes, charge of 5ppm applies thereafter. Re-dial before 60 minutes to avoid call charges.

<sup>5</sup> Discounted and inclusive mobile calls are to all UK mobiles. This doesn't include other services beginning with 07, such as Personal Numbering, Mobile WiFi or Paging services etc.

Calls to 'active' Virgin Mobile numbers are free. As with your landline calls, re-dial before 60 mins to avoid call charges. To be "active", the Virgin Mobile number called must have originated a chargeable outbound event (call, SMS, data session) within the previous 90 days. Remember that if you call a Virgin Mobile number that is roaming overseas, that number will still be charged any applicable roaming tariff, even though your part of the call may be free. Please note that new activations (e.g. new connections or numbers ported into Virgin Mobile) may take up to 72 hours to be recorded by our landline billing systems. Calls made prior to the number being recorded will be charged at the standard rate.

\* Not available to new customers.

\*\* Previously called 4p plan and not available to new customers.

## Call rates to other UK mobile phones<sup>(1)</sup>

Other UK Mobiles	Standard Call Rate (ppm)		
	Daytime	Evening	Weekends
Standard	19.35	19.35	See Daytime & Evening rates
Talk Weekends	19.35	19.35	See Daytime & Evening rates
Talk More Weekends <sup>1</sup>	19.35	19.35	Included <sup>2</sup>
Talk More Evenings & Weekends <sup>1</sup>	19.35	Included <sup>2</sup>	Included <sup>2</sup>
Talk More Anytime <sup>1</sup>	Included <sup>2</sup>	Included <sup>2</sup>	Included <sup>2</sup>
Talk More International Anytime <sup>1</sup>	Included <sup>2</sup>	Included <sup>2</sup>	Included <sup>2</sup>
Talk Evenings & Weekends**	19.35	19.35	See Daytime & Evening rates
Talk Unlimited*	19.35	19.35	See Daytime & Evening rates
Talk Unlimited Extra*	Included <sup>2</sup>	Included <sup>2</sup>	Included <sup>2</sup>
Talk Mobile	12.97	9.54	See Daytime & Evening rates
Talk Mobile £2 <sup>1</sup>	10	10	10
Talk Mobile £5 <sup>1</sup>	5	5	5
Talk Mobile £10** <sup>1</sup>	Included <sup>2</sup>	Included <sup>2</sup>	Included <sup>2</sup>

Other UK Mobiles	Standard Call Rate (ppm)	
	Daytime	Evening
MultiTalk 75 <sup>1</sup>	75 inclusive minutes (shared across 0845/0870, mobile and Top 30 International destinations), standard charges to mobile numbers thereafter.	
MultiTalk 150 <sup>1</sup>	150 inclusive minutes (shared across 0845/0870, mobile and Top 30 International destinations), standard charges to mobile numbers thereafter.	
MultiTalk 1000 <sup>1</sup>	1000 inclusive minutes (shared across 0845, mobile and Top 30 International destinations), standard charges to mobile numbers thereafter.	
MultiTalk 2000 <sup>1</sup>	2000 inclusive minutes (shared across 0845, mobile and Top 30 International destinations), standard charges to mobile numbers thereafter.	
Talk Extra 100 <sup>1</sup>	100 inclusive minutes (shared across Geo and mobile), charges apply thereafter	
Talk Extra 200 <sup>1</sup>	200 inclusive minutes (shared across Geo and mobile), charges apply thereafter	

Chargeable calls to UK mobiles, made via the TextDirect service with the 18001 prefix, receive a 20% discount.

## Call rates to service numbers

Calls to UK service numbers with the 084, 087, 09 & 118 number ranges will be charged at our standard access charge plus the applicable service charge.

Access Charge	
084, 087, 09, 118	17ppm

\* Not available to new customers.

\*\* 60 minute rule applies. Calls over 60 minutes will cost 5p a minute from the 60th minute.

<sup>1</sup> Discounted and inclusive mobile calls are to all UK mobiles. This doesn't include other services beginning with 07, such as Personal Numbering, Mobile WiFi, or Paging services etc. This also incorporates all calls on charge bands FM1-FM17.

<sup>2</sup> Call connection fee does not apply. Mobile calls are free for the first 60 minutes, charge of 14.25ppm applies thereafter. Re-dial before 60 minutes to avoid call charges.

## Call rates to 08 numbers

Calls to 080 numbers are always freephone

	Dialled number	Daytime	Evening	Weekend
Talk Weekends	0845, Other 08	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>
	0870	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>	Included <sup>1+3</sup>
Talk More Weekends	0845, 0870	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>	Included <sup>1+3</sup>
	Other 08	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>
Talk More Evenings & Weekends	0845, 0870	Chargeable <sup>2</sup>	Included <sup>1+3</sup>	Included <sup>1+3</sup>
	Other 08	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>
Talk More Anytime	0845, 0870	Included <sup>1+3</sup>	Included <sup>1+3</sup>	Included <sup>1+3</sup>
	Other 08	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>
Talk More International Anytime	0845, 0870, Other 08	Included <sup>1+3</sup>	Included <sup>1+3</sup>	Included <sup>1+3</sup>
Talk Evenings & Weekends	0845, Other 08	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>
	0870	Chargeable <sup>2</sup>	Included <sup>1+3</sup>	Included <sup>1+3</sup>
Talk Unlimited	0845, Other 08	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>
	0870	Included <sup>1+3</sup>	Included <sup>1+3</sup>	Included <sup>1+3</sup>
Talk Unlimited Extra	0845, 0870	Included <sup>1+3</sup>	Included <sup>1+3</sup>	Included <sup>1+3</sup>
	Other 08	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>

	Dialled number	Daytime	Evening	Weekend
Talk 08 £2	0845, 0870	250 inclusive minutes (shared across 0845/0870), charges apply thereafter.		
	Other 08	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>
Talk 08 £5	0845, 0870, Other 08	250 inclusive minutes (shared across 0845/0870 and other 08), charges apply thereafter.		
MultiTalk 75	0845, 0870	75 inclusive minutes (shared across 0845/0870, mobile and Top 30 International destinations), charges apply thereafter.		
	Other 08	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>
MultiTalk 150	0845, 0870	150 inclusive minutes (shared across 0845/0870, mobile and Top 30 International destinations), charges apply thereafter.		
	Other 08	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>
MultiTalk 1000	0845	1000 inclusive minutes (shared across 0845, mobile and Top 30 International destinations), charges apply thereafter.		
	0870	Unlimited as part of Talk Unlimited.		
	Other 08	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>
MultiTalk 2000	0845	2000 inclusive minutes (shared across 0845, mobile and Top 30 International destinations), charges apply thereafter.		
	0870	Unlimited as part of Talk Unlimited.		
	Other 08	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>
Talk Extra 100	0845, 0870	100 inclusive minutes (shared across Geo and mobile), charges apply thereafter.		
	Other 08	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>
Talk Extra 200	0845, 0870	200 inclusive minutes (shared across Geo and mobile), charges apply thereafter.		
	Other 08	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>	Chargeable <sup>2</sup>

<sup>1</sup> Call connection fee does not apply. Calls are free for the first 60 minutes, standard ppm rates apply thereafter. Re-dial before 60 minutes to avoid call charges.

<sup>2</sup> Where charges apply, these include our standard access charge and the applicable service charge. For details please see 'Call Charges By Dial Code'.

<sup>3</sup> Fair Usage policy applies: Maximum 1000 minutes or 150 calls a month. If either of these limits on inclusive calls is exceeded, Virgin Media will charge for these calls until further notice.

## Service charge rates to service numbers

Charge Band	Pence Per Call	Pence Per Minute
SC001	0	0
SC002	0	1
SC003	0	2
SC004	0	3
SC005	0	4
SC006	0	5
SC007	0	6
SC008	0	7
SC009	0	8
SC010	0	9
SC011	0	10
SC012	0	11
SC013	0	12
SC014	0	13
SC015	0	15
SC016	0	20
SC017	0	25
SC018	0	30
SC019	0	35
SC020	0	36
SC021	0	40
SC022	0	45
SC023	0	46
SC024	0	50
SC025	0	55

Charge Band	Pence Per Call	Pence Per Minute
SC026	0	60
SC027	0	65
SC028	0	70
SC029	0	75
SC030	0	80
SC031	0	90
SC032	0	95
SC033	0	99
SC034	0	100
SC035	0	110
SC036	0	120
SC037	0	145
SC038	0	150
SC039	0	155
SC040	0	180
SC041	0	200
SC042	0	220
SC043	0	250
SC044	0	300
SC045	0	360
SC046	5	0
SC047	10	0
SC048	15	0
SC049	25	0
SC050	30	0

\*\* Duration charging after 60 seconds.

## Service charge rates to service numbers

Charge Band	Pence Per Call	Pence Per Minute
SC051	35	0
SC052	40	0
SC053	48	0
SC054	50	0
SC055	70	0
SC056	75	0
SC057	100	0
SC058	145	0
SC059	150	0
SC060	200	0
SC061	250	0
SC062	300	0
SC063	400	0
SC064	500	0
SC065	600	0
SC066	77	155
SC067	80	25
SC068	399	139
SC069	350	10
SC070**	243	243
SC071**	574	299
SC072**	698	349
SC073**	0	250
SC074**	5	5
SC075**	10	10

Charge Band	Pence Per Call	Pence Per Minute
SC076**	40	40
SC077**	70	70
SC078**	150	150
SC079**	200	200
SC080**	445	257
SC081	18	0
SC082	22	0
SC083	350	0
SC084**	250	75
SC085**	260	99
SC086**	275	78
SC087**	898	449
SC088**	998	499
SC089**	1198	599
SC090**	1398	699
SC091**	1598	799
SC092**	7	7
SC093**	13	13
SC094**	80	80
SC095**	100	100
SC096**	300	300
SC097**	360	50
SC098**	360	150
SC099**	360	200
SC0100**	360	360

\*\* Duration charging after 60 seconds.

## Call rates to international destinations

(if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

VM Charge Band Standard					
	Standard Call Rate (ppm)	Talk Asian Mela Call Rate (ppm)*	Talk Asia 300 Call Rate (ppm)**	Talk Polish Impreza Call Rate (ppm)^	Talk French Bouquet Call Rate (ppm)^^
INDIA	105.19	500 Inclusive minutes, Standard Call Rate thereafter	300 Inclusive minutes, Standard Call Rate thereafter	105.19	105.19
INDIA (MOBILE)	139.91	500 Inclusive minutes, Standard Call Rate thereafter	300 Inclusive minutes, Standard Call Rate thereafter	139.91	139.91
PAKISTAN	105.19	500 Inclusive minutes, Standard Call Rate thereafter	300 Inclusive minutes, Standard Call Rate thereafter	105.19	105.19
PAKISTAN (MOBILE)	139.91	500 Inclusive minutes, Standard Call Rate thereafter	300 Inclusive minutes, Standard Call Rate thereafter	139.91	139.91
BANGLADESH	122.55	500 Inclusive minutes, Standard Call Rate thereafter	300 Inclusive minutes, Standard Call Rate thereafter	122.55	122.55
BANGLADESH (MOBILE)	157.28	500 Inclusive minutes, Standard Call Rate thereafter	300 Inclusive minutes, Standard Call Rate thereafter	157.28	157.28
POLAND	17	17	17	500 Inclusive minutes, Standard Call Rate thereafter	17
POLAND (MOBILE)	17	17	17	500 Inclusive minutes, Standard Call Rate thereafter	17
GERMANY	17	17	17	500 Inclusive minutes, Standard Call Rate thereafter	17
GERMANY (MOBILE)	17	17	17	500 Inclusive minutes, Standard Call Rate thereafter	17
FRANCE	17	17	17	17	300 Inclusive minutes, Standard Call Rate thereafter
FRANCE (MOBILE)	17	17	17	17	300 Inclusive minutes, Standard Call Rate thereafter

\* Subject to subscription to Talk Asian Mela.  
\*\* Subject to subscription to Talk Asia 300.

^ Subject to subscription of Talk Polish Impreza.  
^^ Subject to subscription of Talk French Bouquet.

## Call rates to international destinations

(if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

- Calls from Northern Ireland to the Irish Republic are charged at the call rates to UK local and national numbers. Calls to mobiles registered in the Irish Republic will be charged at the rates for Ireland.
- For other destinations, if we haven't shown a separate mobile rate, it'll be the same as the standard call rate.
- All calls to International Special Service numbers will be charged at International Mobile rates.

### VM Charge Band

	Standard Call Rate (ppm)	Talk International Call Rate (ppm)* (Not available to new customers)	Talk International £2 Call Rate (ppm)†	Talk International £5 Call Rate (ppm)^	Talk International £10 Call Rate (ppm)‡	Talk More International Anytime Call Rate (ppm)◇	MultiTalk Call Rate (ppm)~	Talk Extra International Call Rate (ppm)‡
AFGHANISTAN	168.51	40.85	50	50	50	50	50	50
AFGHANISTAN (MOBILE)	203.24	66.38	50	50	50	50	50	50
ALBANIA	105.19	18.38	20	20	20	20	20	20
ALBANIA (MOBILE)	139.91	43.91	20	20	20	20	20	20
ALGERIA	105.19	30.64	30	30	30	30	30	30
ALGERIA (MOBILE)	139.91	56.16	30	30	30	30	30	30
ANDORRA	59.24	9.18	20	20	20	20	20	20
ANDORRA (MOBILE)	92.93	34.72	20	20	20	20	20	20
ANGOLA	168.51	18.38	30	30	30	30	30	30
ANGOLA (MOBILE)	203.24	43.91	30	30	30	30	30	30
ANGUILLA	105.19	30.64	30	30	30	30	30	30
ANGUILLA (MOBILE)	139.91	56.16	30	30	30	30	30	30
ANTARCTICA	168.51	61.28	100	100	100	100	100	100
ANTIGUA & BARBUDA	122.55	18.38	30	30	30	30	30	30
ANTIGUA & BARBUDA (MOBILE)	157.28	43.91	30	30	30	30	30	30
ANTILLES	168.51	30.64	30	30	30	30	30	30
ANTILLES (MOBILE)	203.24	56.16	30	30	30	30	30	30
ARGENTINA	168.51	6.12	10	10	10	Inclusive **	10	Inclusive **
ARGENTINA (MOBILE)	203.24	30.64	10	10	10	10	10	10
ARMENIA	168.51	24.51	30	30	30	30	30	30
ARMENIA (MOBILE)	203.24	50.04	30	30	30	30	30	30

\* Subject to subscription to Talk International.

† Subject to subscription to Talk International £2.

^ Subject to subscription to Talk International £5.

# Subject to subscription to Talk International £10.

◇ Subject to subscription to Talk More International Anytime.

~ Subject to subscription to a MultiTalk Plan.

\*\* Subject to acceptable use policy.

‡ Subject to subscription to Talk Extra International.

(1) Shared across 0845/0870, mobile and Top 30 International destinations.



## Call rates to international destinations

(if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

### VM Charge Band

	Standard Call Rate (ppm)	Talk International Call Rate (ppm)* (Not available to new customers)	Talk International £2 Call Rate (ppm)†	Talk International £5 Call Rate (ppm)‡	Talk International £10 Call Rate (ppm)‡	Talk More International Anytime Call Rate (ppm)‡	MultiTalk Call Rate (ppm)~	Talk Extra International Call Rate (ppm)‡
ARUBA	168.51	18.38	30	30	30	30	30	30
ARUBA (MOBILE)	203.24	43.91	30	30	30	30	30	30
ASCENSION ISLAND	168.51	61.28	100	100	100	100	100	100
AUSTRALIA	44.93	3.06	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive **	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>	Inclusive **
AUSTRALIA (MOBILE)	81.7	30.64	10	10	10	Inclusive **	10	Inclusive **
AUSTRIA	17	3.06	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive **	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>	Inclusive **
AUSTRIA (MOBILE)	17	17	10	10	10	10	10	10
AZERBAIJAN REPUBLIC	122.55	24.51	40	40	40	40	40	40
AZERBAIJAN REPUBLIC (MOBILE)	157.28	50.04	40	40	40	40	40	40
AZORES	17	17	17	17	17	17	17	17
AZORES (MOBILE)	17	17	17	17	17	17	17	17
BAHAMAS	122.55	9.18	10	10	10	10	10	10
BAHAMAS (MOBILE)	157.28	34.72	10	10	10	10	10	10
BAHRAIN	168.51	30.64	10	10	10	10	10	10
BAHRAIN (MOBILE)	203.24	56.16	10	10	10	10	10	10
BANGLADESH	122.55	6.12	10	10	10	10	10	10
BANGLADESH (MOBILE)	157.28	10.22	10	10	10	10	10	10
BARBADOS	122.55	9.18	30	30	30	30	30	30
BARBADOS (MOBILE)	157.28	34.72	30	30	30	30	30	30
BELARUS	122.55	30.64	50	50	50	50	50	50
BELARUS (MOBILE)	157.28	56.16	50	50	50	50	50	50
BELGIUM	17	3.06	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive **	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>	Inclusive **
BELGIUM (MOBILE)	17	17	10	10	10	Inclusive **	10	Inclusive **
BELIZE	168.51	30.64	50	50	50	50	50	50

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† Subject to subscription to Talk International £2.

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~ Subject to subscription to a MultiTalk Plan.

\*\* Subject to acceptable use policy.

‡ Subject to subscription to Talk Extra International.

<sup>(1)</sup> Shared across 0845/0870, mobile and Top 30 International destinations.

## Call rates to international destinations

(if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

VM Charge Band								
	Standard Call Rate (ppm)	Talk International Call Rate (ppm)* (Not available to new customers)	Talk International £2 Call Rate (ppm)†	Talk International £5 Call Rate (ppm)^	Talk International £10 Call Rate (ppm)‡	Talk More International Anytime Call Rate (ppm)◇	MultiTalk Call Rate (ppm)~	Talk Extra International Call Rate (ppm)‡
BELIZE (MOBILE)	203.24	56.16	50	50	50	50	50	50
BENIN	168.51	30.64	40	40	40	40	40	40
BENIN (MOBILE)	203.24	56.16	40	40	40	40	40	40
BERMUDA	122.55	9.18	10	10	10	10	10	10
BERMUDA (MOBILE)	157.28	34.72	10	10	10	10	10	10
BHUTAN	168.51	30.64	30	30	30	30	30	30
BHUTAN (MOBILE)	203.24	56.16	30	30	30	30	30	30
BOLIVIA	168.51	30.64	30	30	30	30	30	30
BOLIVIA (MOBILE)	203.24	56.16	30	30	30	30	30	30
BOSNIA-HERZEGOVINA	122.55	18.38	30	30	30	30	30	30
BOSNIA-HERZEGOVINA (MOBILE)	157.28	43.91	30	30	30	30	30	30
BOTSWANA	168.51	18.38	30	30	30	30	30	30
BOTSWANA (MOBILE)	203.24	43.91	30	30	30	30	30	30
BRAZIL	168.51	6.12	10	10	10	Inclusive **	10	Inclusive **
BRAZIL (MOBILE)	203.24	30.64	10	10	10	Inclusive **	10	Inclusive **
BRUNEI	168.51	18.38	10	10	10	10	10	10
BRUNEI (MOBILE)	203.24	43.91	10	10	10	10	10	10
BULGARIA	17	9.18	17	17	17	Inclusive **	17	Inclusive **
BULGARIA (MOBILE)	17	17	17	17	17	Inclusive **	17	Inclusive **
BURKINA FASO	168.51	30.64	40	40	40	40	40	40
BURKINA FASO (MOBILE)	203.24	56.16	40	40	40	40	40	40
BURUNDI	168.51	30.64	30	30	30	30	30	30
BURUNDI (MOBILE)	203.24	56.16	30	30	30	30	30	30
CAMBODIA	168.51	61.28	20	20	20	20	20	20
CAMBODIA (MOBILE)	203.24	86.81	20	20	20	20	20	20
CAMEROON	168.51	18.38	40	40	40	40	40	40
CAMEROON (MOBILE)	203.24	43.91	40	40	40	40	40	40

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(1) Shared across 0845/0870, mobile and Top 30 International destinations.

## Call rates to international destinations

(if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

VM Charge Band								
	Standard Call Rate (ppm)	Talk International Call Rate (ppm)* (Not available to new customers)	Talk International £2 Call Rate (ppm)†	Talk International £5 Call Rate (ppm)^	Talk International £10 Call Rate (ppm)‡	Talk More International Anytime Call Rate (ppm)◇	MultiTalk Call Rate (ppm)~	Talk Extra International Call Rate (ppm)‡
CANADA	30.64	3.06	20	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive **	Inclusive minutes as per MultiTalk allowance, then 20ppm thereafter <sup>(1)</sup>	Inclusive **
CANARY ISLANDS	17	17	17	17	17	17	17	17
CAPE VERDE	168.51	40.85	50	50	50	50	50	50
CAPE VERDE (MOBILE)	203.24	66.38	50	50	50	50	50	50
CAYMAN ISLANDS	122.55	18.38	20	20	20	20	20	20
CAYMAN ISLANDS (MOBILE)	157.28	43.91	20	20	20	20	20	20
CENTRAL AFRICAN REPUBLIC	168.51	40.85	100	100	100	100	100	100
CENTRAL AFRICAN REPUBLIC (MOBILE)	203.24	66.38	100	100	100	100	100	100
CHAD	168.51	40.85	40	40	40	40	40	40
CHAD (MOBILE)	203.24	66.38	40	40	40	40	40	40
CHILE	168.51	6.12	10	10	10	Inclusive **	10	Inclusive **
CHILE (MOBILE)	203.24	30.64	10	10	10	10	10	10
CHINA	168.51	3.06	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive **	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>	Inclusive **
CHINA (MOBILE)	203.24	30.64	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive **	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>	Inclusive **
CHRISTMAS ISLANDS	151.14	3.06	100	100	100	100	100	100
COCOS ISLANDS	151.14	3.06	100	100	100	100	100	100
COLOMBIA	168.51	18.38	10	10	10	10	10	10
COLOMBIA (MOBILE)	203.24	43.91	10	10	10	10	10	10
COMOROS ISLANDS	168.51	61.28	70	70	70	70	70	70
COMOROS ISLANDS (MOBILE)	203.24	86.81	70	70	70	70	70	70
CONGO	168.51	30.64	80	80	80	80	80	80
CONGO (DR)	203.24	40.85	70	70	70	70	70	70
CONGO (DR) (MOBILE)	231.83	66.38	70	70	70	70	70	70

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\*\* Subject to acceptable use policy.

‡ Subject to subscription to Talk Extra International.

<sup>(1)</sup> Shared across 0845/0870, mobile and Top 30 International destinations.

## Call rates to international destinations

(if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

### VM Charge Band

	Standard Call Rate (ppm)	Talk International Call Rate (ppm)* (Not available to new customers)	Talk International £2 Call Rate (ppm)†	Talk International £5 Call Rate (ppm)△	Talk International £10 Call Rate (ppm)‡	Talk More International Anytime Call Rate (ppm)◇	MultiTalk Call Rate (ppm)~	Talk Extra International Call Rate (ppm)‡
CONGO (MOBILE)	267.57	56.16	80	80	80	80	80	80
COOK ISLANDS	168.51	81.7	100	100	100	100	100	100
COOK ISLANDS (MOBILE)	203.24	107.24	100	100	100	100	100	100
COSTA RICA	168.51	18.38	10	10	10	10	10	10
COSTA RICA (MOBILE)	203.24	43.91	10	10	10	10	10	10
Côte d'Ivoire	151.14	30.64	50	50	50	50	50	50
Côte d'Ivoire (MOBILE)	185.87	56.16	50	50	50	50	50	50
CROATIA	17	3.06	17	17	17	Inclusive **	17	Inclusive **
CROATIA (MOBILE)	17	17	17	17	17	17	17	17
CUBA	168.51	102.13	100	100	100	100	100	100
CUBA (MOBILE)	203.24	127.66	100	100	100	100	100	100
CYPRUS	17	3.06	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive **	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>	Inclusive **
CYPRUS (MOBILE)	17	17	10	10	10	Inclusive **	10	Inclusive **
CZECH REPUBLIC	17	3.06	10	10	10	Inclusive **	10	Inclusive **
CZECH REPUBLIC (MOBILE)	17	17	10	10	10	Inclusive **	10	Inclusive **
DENMARK	17	3.06	17	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive **	Inclusive minutes as per MultiTalk allowance, then 20ppm thereafter <sup>(1)</sup>	Inclusive **
DENMARK (MOBILE)	17	17	17	17	17	Inclusive **	17	Inclusive **
DIEGO GARCIA	168.51	102.13	100	100	100	100	100	100
DIEGO GARCIA (MOBILE)	214.47	127.66	100	100	100	100	100	100
DJIBOUTI	168.51	40.85	80	80	80	80	80	80
DJIBOUTI (MOBILE)	203.24	66.38	80	80	80	80	80	80
DOMINICA	122.55	18.38	30	30	30	30	30	30
DOMINICA (MOBILE)	157.28	43.91	30	30	30	30	30	30
DOMINICAN REPUBLIC	122.55	18.38	10	10	10	10	10	10
DOMINICAN REPUBLIC (MOBILE)	157.28	43.91	10	10	10	10	10	10

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† Subject to subscription to Talk International £2.

△ Subject to subscription to Talk International £5.

# Subject to subscription to Talk International £10.

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<sup>(1)</sup> Shared across 0845/0870, mobile and Top 30 International destinations.

## Call rates to international destinations

(if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

### VM Charge Band

	Standard Call Rate (ppm)	Talk International Call Rate (ppm)* (Not available to new customers)	Talk International £2 Call Rate (ppm)^	Talk International £5 Call Rate (ppm)^	Talk International £10 Call Rate (ppm)#	Talk More International Anytime Call Rate (ppm)◇	MultiTalk Call Rate (ppm)~	Talk Extra International Call Rate (ppm)‡
EAST TIMOR	168.51	102.13	100	100	100	100	100	100
EAST TIMOR (MOBILE)	203.24	127.66	100	100	100	100	100	100
ECUADOR	168.51	30.64	30	30	30	30	30	30
ECUADOR (MOBILE)	203.24	56.16	30	30	30	30	30	30
EGYPT	168.51	18.38	20	20	20	20	20	20
EGYPT (MOBILE)	203.24	43.91	20	20	20	20	20	20
EL SALVADOR	168.51	30.64	50	50	50	50	50	50
EL SALVADOR (MOBILE)	203.24	56.16	50	50	50	50	50	50
EQUATORIAL GUINEA	168.51	40.85	50	50	50	50	50	50
EQUATORIAL GUINEA (MOBILE)	203.24	66.38	50	50	50	50	50	50
ERITREA	168.51	40.85	50	50	50	50	50	50
ERITREA (MOBILE)	203.24	66.38	50	50	50	50	50	50
ESTONIA	17	6.12	17	17	17	Inclusive **	17	Inclusive **
ESTONIA (MOBILE)	17	17	17	17	17	17	17	17
ETHIOPIA	168.51	30.64	50	50	50	50	50	50
ETHIOPIA (MOBILE)	203.24	56.16	50	50	50	50	50	50
FALKLAND ISLANDS	168.51	61.28	100	100	100	100	100	100
FAROE ISLANDS	59.24	30.64	30	30	30	30	30	30
FAROE ISLANDS (MOBILE)	92.93	56.16	30	30	30	30	30	30
FIJI	168.51	40.85	40	40	40	40	40	40
FIJI (MOBILE)	203.24	66.38	40	40	40	40	40	40
FINLAND	17	6.12	17	17	17	17	17	17
FINLAND (MOBILE)	17	17	17	17	17	17	17	17
FRANCE	17	3.06	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive **	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>	Inclusive **
FRANCE (MOBILE)	17	17	10	10	10	10	10	10
FRENCH GUIANA	17	17	17	17	17	17	17	17

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‡ Subject to subscription to Talk International £2.

^ Subject to subscription to Talk International £5.

# Subject to subscription to Talk International £10.

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‡ Subject to subscription to Talk Extra International.

<sup>(1)</sup> Shared across 0845/0870, mobile and Top 30 International destinations.

## Call rates to international destinations

(if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

VM Charge Band								
	Standard Call Rate (ppm)	Talk International Call Rate (ppm)* <i>(Not available to new customers)</i>	Talk International £2 Call Rate (ppm)†	Talk International £5 Call Rate (ppm)^	Talk International £10 Call Rate (ppm)‡	Talk More International Anytime Call Rate (ppm)◇	MultiTalk Call Rate (ppm)~	Talk Extra International Call Rate (ppm)‡
FRENCH GUIANA (MOBILE)	17	17	17	17	17	17	17	17
FRENCH POLYNESIA	168.51	40.85	50	50	50	50	50	50
FRENCH POLYNESIA (MOBILE)	203.24	66.38	50	50	50	50	50	50
GABON	168.51	30.64	80	80	80	80	80	80
GABON (MOBILE)	203.24	56.16	80	80	80	80	80	80
GAMBIA	168.51	30.64	80	80	80	80	80	80
GAMBIA (MOBILE)	203.24	56.16	80	80	80	80	80	80
GEORGIA	168.51	18.38	20	20	20	20	20	20
GEORGIA (MOBILE)	203.24	43.91	20	20	20	20	20	20
GERMANY	17	3.06	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive **	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>	Inclusive **
GERMANY (MOBILE)	17	17	10	10	10	Inclusive **	10	Inclusive **
GHANA	168.51	9.18	20	20	20	20	20	20
GHANA (MOBILE)	203.24	34.72	20	20	20	20	20	20
GIBRALTAR	17	17	17	17	17	17	17	17
GIBRALTAR (MOBILE)	17	17	17	17	17	17	17	17
GREECE	17	3.06	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive **	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>	Inclusive **
GREECE (MOBILE)	17	17	10	10	10	Inclusive **	10	Inclusive **
GREENLAND	168.51	61.28	100	100	100	100	100	100
GREENLAND (MOBILE)	203.24	86.81	100	100	100	100	100	100
GRENADA	139.91	18.38	30	30	30	30	30	30
GRENADA (MOBILE)	168.51	43.91	30	30	30	30	30	30
GUADELOUPE	17	17	17	17	17	17	17	17
GUADELOUPE (MOBILE)	17	17	17	17	17	17	17	17
GUAM	168.51	30.64	10	10	10	10	10	10
GUAM (MOBILE)	203.24	56.16	10	10	10	10	10	10

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† Subject to subscription to Talk International £2.

^ Subject to subscription to Talk International £5.

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<sup>(1)</sup> Shared across 0845/0870, mobile and Top 30 International destinations.

## Call rates to international destinations

(if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

VM Charge Band	Standard Call Rate (ppm)	Talk International Call Rate (ppm)* (Not available to new customers)	Talk International £2 Call Rate (ppm)^	Talk International £5 Call Rate (ppm)^	Talk International £10 Call Rate (ppm)#	Talk More International Anytime Call Rate (ppm)◇	MultiTalk Call Rate (ppm)~	Talk Extra International Call Rate (ppm)‡
GUATEMALA	168.51	30.64	20	20	20	20	20	20
GUATEMALA (MOBILE)	203.24	56.16	20	20	20	20	20	20
GUINEA	168.51	30.64	90	90	90	90	90	90
GUINEA (MOBILE)	203.24	56.16	90	90	90	90	90	90
GUINEA-BISSAU	168.51	81.7	100	100	100	100	100	100
GUINEA-BISSAU (MOBILE)	203.24	107.24	100	100	100	100	100	100
GUYANA	168.51	40.85	50	50	50	50	50	50
GUYANA (MOBILE)	203.24	66.38	50	50	50	50	50	50
HAITI	168.51	30.64	50	50	50	50	50	50
HAITI (MOBILE)	203.24	56.16	50	50	50	50	50	50
HONDURAS	168.51	30.64	40	40	40	40	40	40
HONDURAS (MOBILE)	203.24	56.16	40	40	40	40	40	40
HONG KONG	92.93	3.06	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive **	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>	Inclusive **
HONG KONG (MOBILE)	127.66	28.59	10	10	10	10	10	10
HUNGARY	17	3.06	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive **	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>	Inclusive **
HUNGARY (MOBILE)	17	17	10	10	10	10	10	10
ICELAND	17	17	17	17	17	17	17	17
ICELAND (MOBILE)	17	17	17	17	17	17	17	17
INDIA	105.19	6.12	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive **	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>	Inclusive **
INDIA (MOBILE)	139.91	10.22	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive **	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>	Inclusive **
INDONESIA	168.51	18.38	20	20	20	20	20	20
INDONESIA (MOBILE)	203.24	43.91	20	20	20	20	20	20
INTERNATIONAL FREEPHONE	0	0	0	0	0	0	0	0

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## Call rates to international destinations

(if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

VM Charge Band	Standard Call Rate (ppm)	Talk International Call Rate (ppm)* <i>(Not available to new customers)</i>	Talk International £2 Call Rate (ppm)†	Talk International £5 Call Rate (ppm)△	Talk International £10 Call Rate (ppm)‡	Talk More International Anytime Call Rate (ppm)◇	MultiTalk Call Rate (ppm)~	Talk Extra International Call Rate (ppm)‡
INTERNATIONAL PRS	389.11	294.29	294.29	294.29	294.29	294.29	294.29	294.29
IRAN	168.51	9.18	20	20	20	20	20	20
IRAN (MOBILE)	203.24	34.72	20	20	20	20	20	20
IRAQ	168.51	18.38	20	20	20	20	20	20
IRAQ (MOBILE)	214.47	43.9	20	20	20	20	20	20
IRELAND	17	3.06	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive **	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>	Inclusive **
IRELAND (MOBILE)	17	17	10	10	10	10	10	10
ISRAEL	122.55	3.06	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive **	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>	Inclusive **
ISRAEL (MOBILE)	157.28	30.64	10	10	10	10	10	10
ITALY	17	3.06	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive **	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>	Inclusive **
ITALY (MOBILE)	17	17	10	10	10	10	10	10
JAMAICA	122.55	6.12	30	30	30	30	30	30
JAMAICA (MOBILE)	157.28	30.64	30	30	30	30	30	30
JAPAN	105.19	3.06	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive **	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>	Inclusive **
JAPAN (MOBILE)	139.91	30.64	10	10	10	10	10	10
JORDAN	168.51	18.38	10	10	10	10	10	10
JORDAN (MOBILE)	203.24	43.91	10	10	10	10	10	10
KAZAKHSTAN	122.55	30.64	20	20	20	20	20	20
KAZAKHSTAN (MOBILE)	157.28	56.16	20	20	20	20	20	20
KENYA	168.51	18.38	30	30	30	30	30	30
KENYA (MOBILE)	203.24	43.91	30	30	30	30	30	30
KIRIBATI	168.51	81.7	100	100	100	100	100	100
KIRIBATI (MOBILE)	203.24	107.24	100	100	100	100	100	100

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## Call rates to international destinations

(if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

VM Charge Band								
	Standard Call Rate (ppm)	Talk International Call Rate (ppm)* (Not available to new customers)	Talk International £2 Call Rate (ppm)^	Talk International £5 Call Rate (ppm)^	Talk International £10 Call Rate (ppm)#	Talk More International Anytime Call Rate (ppm)◇	MultiTalk Call Rate (ppm)~	Talk Extra International Call Rate (ppm)‡
KOREA (NORTH)	231.83	81.7	80	80	80	80	80	80
KOREA (SOUTH)	267.57	6.12	10	10	10	10	10	10
KOREA (SOUTH) (MOBILE)	302.3	30.64	10	10	10	10	10	10
KUWAIT	168.51	18.38	30	30	30	30	30	30
KUWAIT (MOBILE)	203.24	43.91	30	30	30	30	30	30
KYRGYZSTAN	122.55	30.64	30	30	30	30	30	30
KYRGYZSTAN (MOBILE)	157.28	56.16	30	30	30	30	30	30
LAOS PDR	168.51	40.85	20	20	20	20	20	20
LAOS PDR (MOBILE)	203.24	66.38	20	20	20	20	20	20
LATVIA	17	6.12	17	17	17	17	17	17
LATVIA (MOBILE)	17	17	17	17	17	17	17	17
LEBANON	168.51	18.38	30	30	30	30	30	30
LEBANON (MOBILE)	203.24	43.91	30	30	30	30	30	30
LESOTHO	168.51	30.64	40	40	40	40	40	40
LESOTHO (MOBILE)	203.24	56.16	40	40	40	40	40	40
LIBERIA	168.51	30.64	60	60	60	60	60	60
LIBERIA (MOBILE)	203.24	56.16	60	60	60	60	60	60
LIBYA	105.19	30.64	60	60	60	60	60	60
LIBYA (MOBILE)	139.91	56.16	60	60	60	60	60	60
LIECHTENSTEIN	17	17	17	17	17	17	17	17
LIECHTENSTEIN (MOBILE)	17	17	17	17	17	17	17	17
LITHUANIA	17	6.12	17	17	17	Inclusive **	17	Inclusive **
LITHUANIA (MOBILE)	17	17	17	17	17	17	17	17
LUXEMBOURG	17	3.06	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive **	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>	Inclusive **
LUXEMBOURG (MOBILE)	17	17	10	10	10	Inclusive **	10	Inclusive **
MACAO	168.51	24.51	10	10	10	10	10	10

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## Call rates to international destinations

(if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

### VM Charge Band

	Standard Call Rate (ppm)	Talk International Call Rate (ppm)* (Not available to new customers)	Talk International £2 Call Rate (ppm)†	Talk International £5 Call Rate (ppm)‡	Talk International £10 Call Rate (ppm)‡	Talk More International Anytime Call Rate (ppm)‡	MultiTalk Call Rate (ppm)~	Talk Extra International Call Rate (ppm)‡
MACAO (MOBILE)	203.24	50.04	10	10	10	10	10	10
MACEDONIA	105.19	18.38	20	20	20	20	20	20
MACEDONIA (MOBILE)	139.91	43.91	20	20	20	20	20	20
MADAGASCAR	168.51	30.64	60	60	60	60	60	60
MADAGASCAR (MOBILE)	203.24	56.16	60	60	60	60	60	60
MADEIRA	17	17	17	17	17	17	17	17
MALAWI	168.51	18.38	30	30	30	30	30	30
MALAWI (MOBILE)	203.24	43.91	30	30	30	30	30	30
MALAYSIA	105.19	6.12	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive **	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>	Inclusive **
MALAYSIA (MOBILE)	139.91	30.64	10	10	10	10	10	10
MALDIVES	168.51	40.85	100	100	100	100	100	100
MALDIVES (MOBILE)	203.24	66.38	100	100	100	100	100	100
MALI	168.51	40.85	50	50	50	50	50	50
MALI (MOBILE)	203.24	66.38	50	50	50	50	50	50
MALTA	17	9.18	17	17	17	Inclusive **	17	Inclusive **
MALTA (MOBILE)	17	17	17	17	17	Inclusive **	17	Inclusive **
MARSHALL ISLANDS	168.51	40.85	40	40	40	40	40	40
MARSHALL ISLANDS (MOBILE)	214.47	66.38	40	40	40	40	40	40
MARTINIQUE	17	17	17	17	17	17	17	17
MARTINIQUE (MOBILE)	17	17	17	17	17	17	17	17
MAURITANIA	168.51	30.64	40	40	40	40	40	40
MAURITANIA (MOBILE)	203.24	56.16	40	40	40	40	40	40
MAURITIUS	168.51	30.64	20	20	20	20	20	20
MAURITIUS (MOBILE)	203.24	56.16	20	20	20	20	20	20
MAYOTTE	17	17	17	17	17	17	17	17
MAYOTTE (MOBILE)	17	17	17	17	17	17	17	17

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## Call rates to international destinations

(if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

### VM Charge Band

	Standard Call Rate (ppm)	Talk International Call Rate (ppm)* <i>(Not available to new customers)</i>	Talk International £2 Call Rate (ppm)†	Talk International £5 Call Rate (ppm)△	Talk International £10 Call Rate (ppm)‡	Talk More International Anytime Call Rate (ppm)◇	MultiTalk Call Rate (ppm)~	Talk Extra International Call Rate (ppm)‡
MEXICO	168.51	9.18	20	20	20	Inclusive **	20	Inclusive **
MEXICO (MOBILE)	203.24	34.72	20	20	20	Inclusive **	20	Inclusive **
MICRONESIA	168.51	30.64	40	40	40	40	40	40
MOLDOVA	168.51	18.38	30	30	30	30	30	30
MOLDOVA (MOBILE)	203.24	43.91	30	30	30	30	30	30
MONACO	59.24	6.12	20	20	20	20	20	20
MONACO (MOBILE)	92.93	30.64	20	20	20	20	20	20
MONGOLIA	168.51	40.85	20	20	20	20	20	20
MONGOLIA (MOBILE)	203.24	66.38	20	20	20	20	20	20
MONTENEGRO	105.19	18.38	60	60	60	60	60	60
MONTENEGRO (MOBILE)	139.91	43.91	60	60	60	60	60	60
MONTSERRAT	122.55	30.64	30	30	30	30	30	30
MONTSERRAT (MOBILE)	157.28	56.16	30	30	30	30	30	30
MOROCCO	105.19	18.38	20	20	20	Inclusive **	20	Inclusive **
MOROCCO (MOBILE)	139.91	43.91	20	20	20	20	20	20
MOZAMBIQUE	168.51	24.51	20	20	20	20	20	20
MOZAMBIQUE (MOBILE)	203.24	50.04	20	20	20	20	20	20
MYANMAR (BURMA)	231.83	40.85	60	60	60	60	60	60
MYANMAR (BURMA) (MOBILE)	267.57	66.38	60	60	60	60	60	60
N. MARIANAS IS.	168.51	61.28	10	10	10	10	10	10
N. MARIANAS IS. (MOBILE)	203.24	86.81	10	10	10	10	10	10
NAMIBIA	168.51	18.38	20	20	20	20	20	20
NAMIBIA (MOBILE)	203.24	43.91	20	20	20	20	20	20
NAURU	168.51	102.13	100	100	100	100	100	100
NAURU (MOBILE)	203.24	127.66	100	100	100	100	100	100
NEPAL	168.51	61.28	30	30	30	30	30	30
NEPAL (MOBILE)	203.24	86.81	30	30	30	30	30	30

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## Call rates to international destinations

(if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

VM Charge Band								
	Standard Call Rate (ppm)	Talk International Call Rate (ppm)* (Not available to new customers)	Talk International £2 Call Rate (ppm)†	Talk International £5 Call Rate (ppm)‡	Talk International £10 Call Rate (ppm)‡	Talk More International Anytime Call Rate (ppm)‡	MultiTalk Call Rate (ppm)~	Talk Extra International Call Rate (ppm)‡
NETHERLANDS	17	3.06	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive **	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>	Inclusive **
NETHERLANDS (MOBILE)	17	17	10	10	10	10	10	10
NEW CALEDONIA	168.51	40.85	50	50	50	50	50	50
NEW CALEDONIA (MOBILE)	203.24	66.38	50	50	50	50	50	50
NEW ZEALAND	59.24	3.06	20	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive **	Inclusive minutes as per MultiTalk allowance, then 20ppm thereafter <sup>(1)</sup>	Inclusive **
NEW ZEALAND (MOBILE)	92.93	30.64	20	20	20	20	20	20
NICARAGUA	168.51	30.64	30	30	30	30	30	30
NICARAGUA (MOBILE)	203.24	56.16	30	30	30	30	30	30
NIGER	168.51	18.38	30	30	30	30	30	30
NIGER (MOBILE)	203.24	43.91	30	30	30	30	30	30
NIGERIA	168.51	9.18	20	20	20	20	20	20
NIGERIA (MOBILE)	203.24	34.72	20	20	20	20	20	20
NIUE ISLANDS	168.51	81.7	100	100	100	100	100	100
NIUE ISLANDS (MOBILE)	203.24	107.24	100	100	100	100	100	100
NORFOLK ISLANDS	168.51	102.13	100	100	100	100	100	100
NORFOLK ISLANDS (MOBILE)	203.24	127.66	100	100	100	100	100	100
NORWAY	17	17	17	17	17	17	17	17
NORWAY (MOBILE)	17	17	17	17	17	17	17	17
OMAN	168.51	30.64	30	30	30	30	30	30
OMAN (MOBILE)	203.24	56.16	30	30	30	30	30	30
PAKISTAN	105.19	6.12	20	20	20	20	20	20
PAKISTAN (MOBILE)	139.91	10.22	20	20	20	20	20	20
PALAU	168.51	61.28	60	60	60	60	60	60
PALESTINE	92.93	18.38	40	40	40	40	40	40
PALESTINE (MOBILE)	127.66	43.91	40	40	40	40	40	40

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## Call rates to international destinations

(if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

VM Charge Band								
	Standard Call Rate (ppm)	Talk International Call Rate (ppm)* (Not available to new customers)	Talk International £2 Call Rate (ppm)†	Talk International £5 Call Rate (ppm)^	Talk International £10 Call Rate (ppm)‡	Talk More International Anytime Call Rate (ppm)◇	MultiTalk Call Rate (ppm)~	Talk Extra International Call Rate (ppm)‡
PANAMA	168.51	18.38	20	20	20	20	20	20
PANAMA (MOBILE)	203.24	43.91	20	20	20	20	20	20
PAPUA NEW GUINEA	168.51	81.7	80	80	80	80	80	80
PAPUA NEW GUINEA (MOBILE)	203.24	107.24	80	80	80	80	80	80
PARAGUAY	168.51	24.51	20	20	20	20	20	20
PARAGUAY (MOBILE)	203.24	50.04	20	20	20	20	20	20
PERU	168.51	40.85	10	10	10	Inclusive **	10	Inclusive **
PERU (MOBILE)	203.24	66.38	10	10	10	10	10	10
PHILIPPINES	168.51	9.18	30	30	30	30	30	30
PHILIPPINES (MOBILE)	203.24	34.72	30	30	30	30	30	30
POLAND	17	3.06	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive **	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>	Inclusive **
POLAND (MOBILE)	17	17	10	10	10	Inclusive **	10	Inclusive **
PORTUGAL	17	3.06	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive **	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>	Inclusive **
PORTUGAL (MOBILE)	17	17	10	10	10	Inclusive **	10	Inclusive **
PUERTO RICO	122.55	6.12	10	10	10	10	10	10
QATAR	168.51	24.51	40	40	40	40	40	40
QATAR (MOBILE)	203.24	50.04	40	40	40	40	40	40
REUNION	17	17	17	17	17	17	17	17
REUNION (MOBILE)	17	17	17	17	17	17	17	17
ROMANIA	17	6.12	10	10	10	Inclusive **	10	Inclusive **
ROMANIA (MOBILE)	17	17	10	10	10	Inclusive **	10	Inclusive **
RUSSIA	122.55	6.12	10	10	10	10	10	10
RUSSIA (MOBILE)	157.28	30.64	10	10	10	10	10	10
RWANDESE REPUBLIC	168.51	24.51	30	30	30	30	30	30
RWANDESE REPUBLIC (MOBILE)	203.24	50.04	30	30	30	30	30	30

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## Call rates to international destinations

(if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

VM Charge Band								
	Standard Call Rate (ppm)	Talk International Call Rate (ppm)* <i>(Not available to new customers)</i>	Talk International £2 Call Rate (ppm)†	Talk International £5 Call Rate (ppm)^	Talk International £10 Call Rate (ppm)‡	Talk More International Anytime Call Rate (ppm)◇	MultiTalk Call Rate (ppm)~	Talk Extra International Call Rate (ppm)‡
SAMOA (US)	231.83	30.64	10	10	10	10	10	10
SAMOA (US) (MOBILE)	267.57	56.16	10	10	10	10	10	10
SAMOA (WESTERN)	302.3	40.85	50	50	50	50	50	50
SAMOA (WESTERN) (MOBILE)	337.02	66.38	50	50	50	50	50	50
SAN MARINO	59.24	3.06	100	100	100	100	100	100
SAN MARINO (MOBILE)	92.93	28.59	100	100	100	100	100	100
SAO TOME & PRINCIPE	168.51	102.13	100	100	100	100	100	100
SAO TOME & PRINCIPE (MOBILE)	203.24	127.66	100	100	100	100	100	100
SAUDI ARABIA	168.51	18.38	20	20	20	20	20	20
SAUDI ARABIA (MOBILE)	203.24	43.91	20	20	20	20	20	20
SENEGAL	168.51	30.64	40	40	40	40	40	40
SENEGAL (MOBILE)	203.24	56.16	40	40	40	40	40	40
SERBIA	105.19	18.38	30	30	30	30	30	30
SERBIA (MOBILE)	139.91	43.91	30	30	30	30	30	30
SEYCHELLES	168.51	18.38	100	100	100	100	100	100
SEYCHELLES (MOBILE)	203.24	43.91	100	100	100	100	100	100
SIERRA LEONE	168.51	24.51	80	80	80	80	80	80
SIERRA LEONE (MOBILE)	203.24	50.04	80	80	80	80	80	80
SINGAPORE	92.93	3.06	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive **	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>	Inclusive **
SINGAPORE (MOBILE)	127.66	30.64	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive **	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>	Inclusive **
SINT MAARTEN	168.51	30.64	40	40	40	40	40	40
SINT MAARTEN (MOBILE)	203.24	43.91	100	100	100	100	100	100
SLOVAKIA	17	3.06	17	17	17	Inclusive **	17	Inclusive **
SLOVAKIA (MOBILE)	17	17	17	17	17	Inclusive **	17	Inclusive **
SLOVENIA	17	3.06	17	17	17	Inclusive **	17	Inclusive **

\* Subject to subscription to Talk International.

† Subject to subscription to Talk International £2.

^ Subject to subscription to Talk International £5.

# Subject to subscription to Talk International £10.

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\*\* Subject to acceptable use policy.

‡ Subject to subscription to Talk Extra International.

<sup>(1)</sup> Shared across 0845/0870, mobile and Top 30 International destinations.

## Call rates to international destinations

(if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

VM Charge Band								
	Standard Call Rate (ppm)	Talk International Call Rate (ppm)* (Not available to new customers)	Talk International £2 Call Rate (ppm)†	Talk International £5 Call Rate (ppm)△	Talk International £10 Call Rate (ppm)‡	Talk More International Anytime Call Rate (ppm)◇	MultiTalk Call Rate (ppm)~	Talk Extra International Call Rate (ppm)‡
SLOVENIA (MOBILE)	17	17	17	17	17	17	17	17
SOLOMON ISLANDS	168.51	102.13	100	100	100	100	100	100
SOLOMON ISLANDS (MOBILE)	203.24	127.66	100	100	100	100	100	100
SOMALIA	168.51	61.28	100	100	100	100	100	100
SOMALIA (MOBILE)	203.24	86.81	100	100	100	100	100	100
SOUTH AFRICA	105.19	3.06	20	20	20	Inclusive **	20	Inclusive **
SOUTH AFRICA (MOBILE)	139.91	30.64	20	20	20	Inclusive **	20	Inclusive **
SOUTH SUDAN	168.51	24.51	40	40	40	40	40	40
SOUTH SUDAN (MOBILE)	203.24	50.04	40	40	40	40	40	40
SPAIN	17	3.06	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive **	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>	Inclusive **
SPAIN (MOBILE)	17	17	10	10	10	Inclusive **	10	Inclusive **
SRI LANKA	151.14	18.38	30	30	30	30	30	30
SRI LANKA (MOBILE)	185.87	43.91	30	30	30	30	30	30
ST HELENA	168.51	102.13	100	100	100	100	100	100
ST KITTS & NEVIS	122.55	18.38	30	30	30	30	30	30
ST KITTS & NEVIS (MOBILE)	157.28	43.91	30	30	30	30	30	30
ST LUCIA	122.55	9.18	30	30	30	30	30	30
ST LUCIA (MOBILE)	157.28	34.72	30	30	30	30	30	30
ST MARTIN	17	17	17	17	17	17	17	17
St Pierre & Miquelon	N/A	N/A	N/A	N/A	N/A	100	N/A	100
ST PIERRE & MIQUELON (MOBILE)	157.28	56.16	100	100	100	100	100	100
ST VINCENT & GRENADINES	122.55	18.38	30	30	30	30	30	30
ST VINCENT & GRENADINES (MOBILE)	157.28	43.91	30	30	30	30	30	30
SUDAN	168.51	24.51	40	40	40	40	40	40
SUDAN (MOBILE)	203.24	50.04	40	40	40	40	40	40

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△ Subject to subscription to Talk International £5.

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<sup>(1)</sup> Shared across 0845/0870, mobile and Top 30 International destinations.

## Call rates to international destinations

(if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

VM Charge Band								
	Standard Call Rate (ppm)	Talk International Call Rate (ppm)* <i>(Not available to new customers)</i>	Talk International £2 Call Rate (ppm)^	Talk International £5 Call Rate (ppm)^	Talk International £10 Call Rate (ppm)#	Talk More International Anytime Call Rate (ppm)◇	MultiTalk Call Rate (ppm)~	Talk Extra International Call Rate (ppm)‡
SURINAME	168.51	40.85	40	40	40	40	40	40
SURINAME (MOBILE)	203.24	66.38	40	40	40	40	40	40
SWAZILAND	168.51	18.38	20	20	20	20	20	20
SWAZILAND (MOBILE)	203.24	43.91	20	20	20	20	20	20
SWEDEN	17	3.06	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive **	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>	Inclusive **
SWEDEN (MOBILE)	17	17	10	10	10	Inclusive **	10	Inclusive **
SWITZERLAND	59.24	3.06	20	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive **	Inclusive minutes as per MultiTalk allowance, then 20ppm thereafter <sup>(1)</sup>	Inclusive **
SWITZERLAND (MOBILE)	92.93	30.64	20	20	20	20	20	20
SYRIA	168.51	61.28	30	30	30	30	30	30
SYRIA (MOBILE)	203.24	86.81	30	30	30	30	30	30
TAIWAN	168.51	6.12	10	10	10	10	10	10
TAIWAN (MOBILE)	203.24	30.64	10	10	10	10	10	10
TAJKISTAN	139.91	24.51	30	30	30	30	30	30
TAJKISTAN (MOBILE)	168.51	50.04	30	30	30	30	30	30
TANZANIA	168.51	18.38	40	40	40	40	40	40
TANZANIA (MOBILE)	203.24	43.91	40	40	40	40	40	40
THAILAND	168.51	6.12	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive **	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>	Inclusive **
THAILAND (MOBILE)	203.24	30.64	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive **	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>	Inclusive **
TOGOLESE REPUBLIC	168.51	30.64	80	80	80	80	80	80
TOGOLESE REPUBLIC (MOBILE)	203.24	56.16	80	80	80	80	80	80
TOKELAU	168.51	81.7	100	100	100	100	100	100
TOKELAU (MOBILE)	203.24	107.24	100	100	100	100	100	100
TONGA	168.51	40.85	80	80	80	80	80	80

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<sup>(1)</sup> Shared across 0845/0870, mobile and Top 30 International destinations.



## Call rates to international destinations

(if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

### VM Charge Band

	Standard Call Rate (ppm)	Talk International Call Rate (ppm)* (Not available to new customers)	Talk International £2 Call Rate (ppm)^	Talk International £5 Call Rate (ppm)^	Talk International £10 Call Rate (ppm)#	Talk More International Anytime Call Rate (ppm)◇	MultiTalk Call Rate (ppm)~	Talk Extra International Call Rate (ppm)‡
TONGA (MOBILE)	203.24	66.38	80	80	80	80	80	80
TRINIDAD & TOBAGO	122.55	6.12	10	10	10	10	10	10
TRINIDAD & TOBAGO (MOBILE)	157.28	30.64	10	10	10	10	10	10
TUNISIA	122.55	18.38	60	60	60	60	60	60
TUNISIA (MOBILE)	157.28	43.91	60	60	60	60	60	60
TURKEY	105.19	8.16	10	10	10	Inclusive **	10	Inclusive **
TURKEY (MOBILE)	139.91	33.7	10	10	10	10	10	10
TURKMENISTAN	139.91	24.51	20	20	20	20	20	20
TURKMENISTAN (MOBILE)	168.51	50.04	20	20	20	20	20	20
TURKS & CAICOS ISLANDS	122.55	18.38	30	30	30	30	30	30
TURKS & CAICOS ISLANDS (MOBILE)	157.28	43.91	30	30	30	30	30	30
TUVALU	168.51	61.28	100	100	100	100	100	100
TUVALU (MOBILE)	203.24	86.81	100	100	100	100	100	100
UGANDA	168.51	18.38	30	30	30	30	30	30
UGANDA (MOBILE)	203.24	43.91	30	30	30	30	30	30
UKRAINE	122.55	18.38	20	20	20	20	20	20
UKRAINE (MOBILE)	157.28	43.91	20	20	20	20	20	20
UNITED ARAB EMIRATES	168.51	18.38	30	30	30	30	30	30
UNITED ARAB EMIRATES (MOBILE)	203.24	43.91	30	30	30	30	30	30
URUGUAY	168.51	18.38	20	20	20	20	20	20
URUGUAY (MOBILE)	203.24	43.91	20	20	20	20	20	20
USA	30.64	3.06	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive **	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>	Inclusive **
UZBEKISTAN	122.55	18.38	20	20	20	20	20	20
UZBEKISTAN (MOBILE)	157.28	43.91	20	20	20	20	20	20

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## Call rates to international destinations

(if we haven't shown a separate mobile rate, it'll be the same as the standard call rate)

VM Charge Band								
	Standard Call Rate (ppm)	Talk International Call Rate (ppm)* (Not available to new customers)	Talk International £2 Call Rate (ppm)†	Talk International £5 Call Rate (ppm)^	Talk International £10 Call Rate (ppm)‡	Talk More International Anytime Call Rate (ppm)◇	MultiTalk Call Rate (ppm)~	Talk Extra International Call Rate (ppm)‡
VANUATU	168.51	81.7	70	70	70	70	70	70
VANUATU (MOBILE)	203.24	107.24	70	70	70	70	70	70
VATICAN CITY STATE	59.24	3.06	10	250 inclusive minutes, 2ppm thereafter	1000 inclusive minutes, 1ppm thereafter	Inclusive **	Inclusive minutes as per MultiTalk allowance, then 10ppm thereafter <sup>(1)</sup>	Inclusive **
VENEZUELA	168.51	9.18	10	10	10	Inclusive **	10	Inclusive **
VENEZUELA (MOBILE)	203.24	34.72	10	10	10	Inclusive **	10	Inclusive **
VIETNAM	168.51	61.28	10	10	10	10	10	10
VIETNAM (MOBILE)	203.24	86.81	10	10	10	10	10	10
VIRGIN ISLANDS (UK)	231.83	30.64	30	30	30	30	30	30
VIRGIN ISLANDS (UK) (MOBILE)	267.57	56.16	30	30	30	30	30	30
VIRGIN ISLANDS (US)	302.3	9.18	10	10	10	10	10	10
VIRGIN ISLANDS (US) (MOBILE)	337.02	34.72	10	10	10	10	10	10
WALLIS & FUTUNA	168.51	102.13	100	100	100	100	100	100
YEMEN (AR & PDR)	203.24	40.85	40	40	40	40	40	40
YEMEN (AR & PDR) (MOBILE)	231.83	66.38	40	40	40	40	40	40
ZAMBIA	168.51	3.06	20	20	20	20	20	20
ZAMBIA (MOBILE)	203.24	30.64	20	20	20	20	20	20
ZIMBABWE	168.51	9.18	30	30	30	30	30	30
ZIMBABWE (MOBILE)	203.24	34.72	30	30	30	30	30	30

Destination	Call Connection Fee (pence)	Standard Call Rate (ppm)		Call rates on all other Add Ons (ppm)		Talk Asian Mela
		Daytime	Evening	Daytime	Evening	Call Connection Fee (pence)
Satellite Phones	208.7	365.21	365.21	365.21	365.21	208.7

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 ‡ Subject to subscription to Talk Extra International.  
 (1) Shared across 0845/0870, mobile and Top 30 International destinations.

## Calls rates to fixed-fee numbers

Charge Band	Standard Call Rate (ppm)		
	Connection Fee (ppc)	Daytime	Evening
FF0	10.22	0	0
FF1	25.53	0	0
FF10	26.55	0	0
FF11	61.28	0	0
FF12	76.59	0	0
FF13	102.13	0	0
FF14	91.91	0	0
FF15	8.17	0	0
FF16	15.32	0	0
FF17	20.43	0	0
FF18	40.85	0	0
FF19	40.85	0	0
FF2	51.07	0	0
FF20	45.95	0	0
FF21	153.19	0	0
FF24	81.7	0	0
FF25	122.55	0	0
FF26	127.66	0	0
FF27	132.76	0	0
FF28	10.22	0	0
FF29	5.1	0	0
FF3	26.55	0	0
FF30	66.38	0	0
FF31	15	0	0

Charge Band	Standard Call Rate (ppm)		
	Connection Fee (ppc)	Daytime	Evening
FF32	86.81	0	0
FF33	33.72	0	0
FF34	102.13	0	0
FF35	153.19	0	0
FF36	50	0	0
FF37	60	0	0
FF38	70	0	0
FF39	110	0	0
FF40	130	0	0
FF41	140	0	0
FF42	40	0	0
FF43	30	0	0
FF44	80	0	0
FF6	30.64	0	0
FF8	18.89	0	0
FF9	43.91	0	0

## Call rates to other numbers

Charge Band	Connection Fee (ppc)	Standard Call Rate (ppm)	
		Daytime	Evening
FM1	21	19.35	19.35
FM10	21	19.35	19.35
FM11	21	19.35	19.35
FM12	21	19.35	19.35
FM13	21	19.35	19.35
FM14	21	19.35	19.35
FM15	21	19.35	19.35
FM16	21	19.35	19.35
FM17	21	19.35	19.35
FM2	21	19.35	19.35
FM3	21	19.35	19.35
FM4	21	19.35	19.35
FM5	21	19.35	19.35
FM6	21	19.35	19.35
FM7	21	19.35	19.35
FM8	21	19.35	19.35
FREE	0	0	0
FW1	21	15.05	15.05
FW10	21	10.22	10.22
FW12	21	13.2	13.2
FW2	21	14.25	11.86
FW3	21	15.84	12.65
FW4	21	15.39	9.4
FW5	21	14.37	11.63
FW6	21	13.2	10.57

Charge Band	Connection Fee (ppc)	Standard Call Rate (ppm)	
		Daytime	Evening
FW7	21	12.26	12.26
FW8	21	18.38	14.3
FW9	21	16.81	16.81
l1	21	8.16	8.16
l10	21	10.22	10.22
l11	21	10.22	10.22
l12	21	10.22	10.22
l13	21	5.1	4.08
l14	21	7.19	4.64
l15	21	7.19	4.13
l16	21	4.08	4.04
l17	21	4.08	0.98
l18	21	3.57	0.92
l19	21	3.57	0.87
l2	21	10.22	10.22
l20	21	3.57	1.02
l21	21	7.13	5.1
l22	21	3.06	1.02
l23	21	3.06	1.02
l24	21	4.08	2.04
l25	21	3.06	1.02
l26	21	4.08	2.04
l28	5	5.11	5.11
l29	10.2	10.22	10.22
l3	21	5.1	5.1

\*\* Duration charging after 60 seconds.

## Call rates to other numbers

Charge Band	Connection Fee (ppc)	Standard Call Rate (ppm)	
		Daytime	Evening
I30	21	8.16	7.13
I33	21	9.18	8.16
I4	21	4.08	4.08
I5	21	5.1	5.1
I8	21	8.16	8.16
I9	21	6.12	6.12
IM1	208.7	365.21	365.21
IM2	208.7	365.21	365.21
IM5	208.7	365.21	365.21
IM6	208.7	365.21	365.21
IM7	208.7	365.21	365.21
IN	11.24	3.06	3.06
INF1	21	15.32	15.32
MB1	21	30.64	20.43
MM1	15.32	5.1	5.1
MM2	25.53	5.1	5.1
MM3	51.07	4.08	1.53
MM4	15.32	4.08	1.53
MM5	20.43	4.08	1.53
MM6	25.53	4.08	4.08
MM7	25.53	5.1	2.55
MS1	21	13.28	7.14
N3	21	10.6	10.6
P0	21	153.19	153.19
P1	21	56.28	46.07

Charge Band	Connection Fee (ppc)	Standard Call Rate (ppm)	
		Daytime	Evening
P10	21	51.07	51.07
P11	21	137.98	137.98
P12	21	25.53	25.53
P13	21	25.65	25.65
P14	21	35.85	35.85
P15	21	46.07	46.07
P16	21	51.17	51.17
P17	21	61.37	61.37
P18	21	71.6	71.6
P19	21	76.71	76.71
P2	21	56.28	51.17
P20	21	86.92	86.92
P21	21	92.03	92.03
P22	21	97.12	97.12
P23	21	102.24	102.24
P24	21	117.56	117.56
P25	21	127.76	127.76
P26	21	148.19	148.19
P27	21	10.33	10.33
P28	21	43.52	30.75
P29	21	33.81	19.52
P3	21	127.66	127.66
P30	21	61.37	40.96
P31	21	19.52	19.52
P32	21	23.6	23.6

\*\* Duration charging after 60 seconds.

## Call rates to other numbers

Charge Band	Connection Fee (ppc)	Standard Call Rate (ppm)	
		Daytime	Evening
P33	21	132.88	132.88
P34**	61.1	61.28	61.28
P35**	50.9	51.06	51.06
P36**	45.9	45.96	45.96
P37	21	13.29	9.26
P38	21	11.34	11.34
P39	21	12.36	12.36
P4	21	56.28	56.28
P40	21	13.37	13.37
P41	21	14.41	14.41
P42**	10.5	10.52	10.52
P43**	153.1	153.18	153.18
P44**	102.1	102.13	102.13
P45	21	35	35
P46	21	50	50
P47	21	60	60
P48	21	70	70
P49	21	100	100
P5	21	56.28	56.28
P50	21	110	110
P51	21	130	130
P52	21	140	140
P53	21	150	150
P54**	35	35	35
P55**	50	50	50

Charge Band	Connection Fee (ppc)	Standard Call Rate (ppm)	
		Daytime	Evening
P56**	60	60	60
P57**	70	70	70
P58**	100	100	100
P59**	110	110	110
P6	21	30.75	30.75
P60**	130	130	130
P61**	140	140	140
P62**	150	150	150
P7	21	76.59	76.59
P8	21	81.81	81.81
P9	21	15.44	15.44
PG1	21	6.12	2.55
PG10	21	7.13	7.13
PG11	21	8.16	8.16
PG12	21	9.18	9.18
PG13	21	10.22	10.22
PG14	21	10.22	10.22
PG15	21	10.22	10.22
PG16	21	7.13	7.13
PG17	21	7.13	6.12
PG18	21	8.16	5.1
PG19	21	8.16	5.1
PG2	21	9.18	7.13
PG20	21	9.18	7.13
PG21	21	5	2.04

\*\* Duration charging after 60 seconds.

## Call rates to other numbers

Charge Band	Connection Fee (ppc)	Standard Call Rate (ppm)	
		Daytime	Evening
PG22	21	4.08	4.08
PG23	21	8.08	4.04
PG24**	5.1	5.11	5.11
PG25**	10.2	10.22	10.22
PG26	21	4.08	3.06
PG27	21	5.61	5.61
PG28	21	6.64	6.64
PG3	12.26	4.04	1.52
PG4	21	6.12	5.1
PG5	21	5.1	4.58
PG6	21	12.41	12.41
PG7	21	14.26	14.26
PG8	21	5.1	5.1
PG9	21	6.12	6.12
PN1	21	24.51	16.34
PN10	21	38.3	35.74
PN11	21	50.04	39.83
PN12	21	27.57	27.57
PN13	21	39.83	39.83
PN14	21	38.3	30.13
PN15	21	13.28	13.28
PN16	21	14.3	14.3
PN17	21	15.32	15.32
PN18	21	16.34	16.34
PN19	21	10.22	10.22

Charge Band	Connection Fee (ppc)	Standard Call Rate (ppm)	
		Daytime	Evening
PN2	21	51.07	51.07
PN20	21	24.51	24.51
PN21	21	40.85	40.85
PN22	21	10.54	6.79
PN3	21	50.04	39.83
PN4	21	26.55	26.55
PN5	21	17.36	17.36
PN6	21	20.43	20.43
PN7	51.07	4.04	1.02
PN8	21	20.4	20.4
PN9	21	24	24
PNS0	21	5.04	5.04
PNS1	21	17.07	10.06
PNS2	21	32.68	22.47
PNS3	21	38.3	25.53
PNS4	19	41.92	28.93
Speaking Clock	30.64	0	0
UKL	11.24	10.22	10.22
UKN	11.24	10.22	10.22
UKR	21	8.08	4.04

\*\* Duration charging after 60 seconds.